

CROYDON COUNCIL IS OFFERING FREE TRAINING TO LOCAL BUSINESSES



fta fairtradingaward®
do you PAss?
helping you prevent underage sales

To help you protect your business and your staff.

The do you **PAss**? module is part of TSI's **successful fair trading award (FTA)**.

The module is delivered by Croydon Trading Standards officers who are TSI accredited trainers in a two-and-a-half hour session, including a short examination, assessed and certificated by TSI. It is designed to be an interactive session focusing on the main issues that affect every retailer of age-restricted products – the legal requirements and diligence.

Attendees are given a free high quality resource pack.

It includes:

- what the law requires of business and staff
- proxy sales and what this means for your business
- steps you can take to avoid making illegal sales:
 - challenge 25
 - checking and accepting proof of age cards
 - use of refusal logs
 - staff training

"A very good course, well presented and useful information obtained. Thank you" **National grocery retailer**

"I would advise people in business to attend this training, which will help them" **Newsagent**

"I am glad that I came to this training as it has refreshed my memory and I am now up-to-date and informed" **NISA local**

"It would be good to go into companies and run this in the store for the whole team"

National retailer

To claim your free space on the next course, or to find out more call:

Trading Standards
020 8407 1311



www.tradingstandards.gov.uk/fta