

Summary of trueCall Call Blocker features

- ✓ Puts you back in control of your phone
- ✓ Easy to setup - just plug it in and it starts working straight away
- ✓ Lets your friends through but intercepts unrecognised callers
- ✓ Learns who you like to speak to as it goes along
- ✓ Works on all home phone lines (landline and cable), with your existing phone, and is compatible with broadband
- ✓ You can personalise all your announcements
- ✓ Many customisation options, with different call handling rules for day and night
- ✓ Internet Control Panel keeps a log of all incoming and outgoing calls and allows you to edit your Zap and Star lists and settings
- ✓ Optional call recorder memory card allows you to record your telephone conversations
- ✓ Supported by a team in the UK team and the trueCall Community forum
- ✓ Proven in independent trials to block more than 90% of nuisance calls
- ✓ Designed in the UK, patented and featured on BBC's Dragons' Den!

Superb!!! I cannot recommend this item too highly. It has brought complete peace to my home after having months and months of unwanted calls. VERY simple to set up. BUY ONE...you won't regret it!

... stops ALL unwanted calls & gives you ABSOLUTE control over who gets through I cannot recommend it more!



trueCall Ltd, 2 Castle Yard, Richmond, Surrey TW10 6TF
www.trueCall.co.uk info@trueCall.co.uk

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 0800 0 336 339 v1

trueCall™

Are you fed up with nuisance phone calls?



In independent trials trueCall blocked over 90% of unwanted calls!

A trueCall unit gives you back control of your phone

For more information call us free on 0800 0 336 339

How does trueCall stop nuisance calls?

When a call arrives, trueCall Call Blocker immediately checks the caller's number.

If it recognises them as one of your friends or a member of your family (because they are on your Star list) it lets their call through as normal.

If the caller's number is on your Zap list (your list of numbers of telemarketers or other nuisance callers) trueCall answers the call itself, and politely tells the caller that you're not interested - your phone doesn't even ring!

If trueCall doesn't recognise the caller's number, or the caller withholds their number, trueCall takes the call for you and asks the caller who they are.

Telemarketers hang up at this point and your phone doesn't ring.

But if the caller does give their name trueCall puts them on hold and rings through to your phone. When you pick up, trueCall tells you who's calling, and you can choose whether to accept the call, get trueCall to take a message, or Zap the caller (in which case trueCall takes over, asks them to go away, and puts them on your Zap list so they can't disturb you again!).

trueCall recognises many different types of caller, and you can choose how each one is handled. For example:-

- Ask all business callers to leave a message
- Ask international callers to key in a code to get through to you
- Block callers on your Zap list with the unobtainable tone

Monitor your calls over the Internet

trueCall has an optional Internet Control Panel where you can view a log of all your incoming and outgoing calls, edit your Zap & Star lists and change your settings. This is free for the first year and then there is a small annual fee.



The neat and compact, the trueCall unit is easy to install – just plug it in between your phone and the phone socket and it protects you straight away, quickly learning who you want to speak to and who you don't. It requires the Caller-ID service from your network - this is often free, or available for a small charge.



trueCall Care - Extra protection for vulnerable adults

While the telephone can be a lifeline, it can also cause problems for older or vulnerable people or those with dementia. They may be confused by telemarketing calls, agree to order products that they don't need, or be taken advantage of by unscrupulous callers.

In addition to its classic Call Blocker product, trueCall has developed a special version - trueCall Care. trueCall Care protects vulnerable people by only letting through calls from trusted callers.

When a call arrives trueCall Care checks the caller's number. If it is a trusted caller then the phone rings as normal, but all other callers are intercepted by trueCall Care, which plays them a message. For example:

Hello - if you're a friend, family member or invited caller please press '1', if you are a cold caller please hang up and don't call again.

Most telemarketers hang up when they hear this message, and automated and silent calls won't get through.

If you want to provide even more protection - maybe for someone with dementia - trueCall Care can completely block unrecognised callers. For example:-

Hello, Mary is only accepting calls from friends and family members. If your call is important please call her son Bob on 07752 XXX XXX, or enter your code now.

This guarantees that whenever Mary's phone rings it will be a trusted caller, and it allows other legitimate callers to get in touch via the relative, or by entering her code. Mary continues to use her existing phone as normal (it just rings less often!). trueCall Care can be installed and set up by a relative or carer, and works alongside existing pendant alarm systems. Carers or relatives can manage trueCall Care over the Internet from their own home.



Wow, my 83 year old mum was in a right old state after receiving numerous international calls and other nuisance calls. trueCall has STOPPED all unwanted calls and the beauty of it is that you can log on to your account and see all the unwanted calls being blocked. Mum is now very relaxed and doesn't get stressed every time the phone rings anymore.