

Stopping Unwanted Post



MAIL PREFERENCE SERVICE

The Mailing Preference Service (MPS) is a free service funded by the direct mail industry to enable consumers to have their names and home addresses in the UK removed from lists used by the industry. It is actively supported by the Royal Mail.

The MPS will prevent the receipt of unsolicited direct mailings sent from member companies of the Direct Marketing Association.

It will not stop mail that has been sent from overseas, un-addressed material or mail addressed to 'The Occupier'. You can expect to continue to receive mailings from companies with whom you have done business in the past. You may also receive mailings from small, local companies. If you wish these mailings to be stopped, you must notify these companies directly. It will take up to four months for the Service to have full effect although you should notice a reduction in mail during this period.

Registering with the MPS is **FREE**. You can call the MPS Registration line on 0845 703 4599, online at www.mpsonline.org.uk or in writing at

DMA House
70 Margaret Street
London
W1W 8SS

Be wary of people calling you claiming to be from the Mailing Preference Service asking for payment to complete your registration—
It is a free service!

Croydon Trading Standards
Croydon Council
Taberner House
Park Lane
Croydon
CR9 3BT

Tel: 020 8407 1311

Web: www.croydon.gov.uk

Email trading_standards@croydon.gov.uk



'YOUR CHOICE' PREFERENCE SERVICE FOR UNADDRESSED MAIL

Many local and national organisations like to communicate information to people using unaddressed mail and door to door material delivered directly to their homes.

Such items can include free newspapers, free magazines, catalogues, information leaflets, advertising brochures & money-off coupons, local directories and free product samples.

Unaddressed Mail or 'door to door' items (i.e. items that do not have individual names or addresses recorded on them) are delivered to homes by a number of different companies.

Contact the Direct Marketing Association UK (DMA) to find out about stopping delivery of Unaddressed Mail by letter, fax, telephone or e-mail and ask for details of the 'Your Choice' Preference Service for Unaddressed Mail.

'Your Choice' Preference Scheme Dept.
Direct Marketing Association (UK)
DMA House
70, Margaret Street,
London
W1W 8SS

Telephone: 020 7291 3300
Fax: 020 7323 4165
e-mail: mps@dma.org.uk

WRITE TO THE COMPANY INVOLVED

You can write to the company requesting that your details are immediately removed from their mailing list. Please find a template letter you can use within this pack.

MAIL REDIRECTION



Mail can be redirected by the Royal Mail to a trusted friend or relative. There are fees involved with this service and copies of ID will be required.

Forms for applying for mail redirection can be obtained from your local Post Office or alternatively online at:

<http://www.postoffice.co.uk/letters-parcels/receiving-letters-parcels/redirection-options>