SPEECH, LANGUAGE AND COMMUNICATION NEEDS

CROYDON'S LOCAL OFFER OF SERVICES FOR CHILDREN & YOUNG PEOPLE AGED 0-25 WITH SEND WINTER 2015
ABBREVIATIONS YOU MAY COME ACROSS

AT ............... Assistive Technology
AAC ............. Augmentative and Alternative Communication
CI ............... Communication and Interaction
SALT/SLT .... Speech and Language Therapy
SALC .......... Speech and Language Centre
SCD ............ Social Communication Difficulty
SEN .......... Special Educational Needs
SEND .......... Special Educational Needs and Disabilities
SLCN .......... Speech, Language, Communication Needs
SPLD ........ Specific Learning Difficulties

For a more enhanced abbreviation list please go to the ‘What’s New and Useful Information’ page available at:

www.croydon.gov.uk/sendoffer

CROYDON’S NATIONAL HEALTH SERVICES

EARLY INTERVENTION - CHATTERBOX GROUPS
Drop-in groups for Croydon families with children aged 0-6 years who have concerns about their child’s talking or interaction. They are run jointly by Children’s Centre and Speech and Language Therapy Staff across the borough to promote, encourage and support speech, language and communication development.

Contact: Children, Families & Learning (CFL), Bernard Weatherill House, 8 Mint Walk, Croydon, CR0 1EA
child.care@croydon.gov.uk

CHILDREN’S SPEECH AND LANGUAGE THERAPY
Eligibility - Children and young people aged from birth to their nineteenth birthday who are resident in Croydon or registered with a Croydon GP. Children who attend Croydon schools but are not registered with a Croydon GP and who do not live in Croydon will have free access to universal services. Targeted or specialist services will be available to these children either via a reciprocal arrangement with the responsible Clinical Commissioning Group or Local Authority, or as an individually funded package for which the Service will charge the relevant Clinical Commissioning Group or Local Authority. Services will also be provided to those with no fixed abode such as refugees or families in hostels.

Referrals
• Parental referral (self-referral),
• Speech and Language Therapist referral from Universal advice or drop in sessions
• Health professionals, early years practitioners, school practitioners, social care colleagues (all with consent of parents/carers)
• Request for statutory advice via the council

What the service provides - The children’s Speech and Language Therapy Service delivers universal, targeted and specialist provision. The Service maximises the speech, language and communication skills of children and young people with speech, language and communication needs in Croydon who meet the service’s eligibility criteria.

The service provides a range of provision across universal, and specialist levels, including:

Universal provision:
• Work with children’s centres, nurseries, schools and other establishments to provide parents/carers, child care, health and education staff with language and communication information, advice and guidance sessions, and training for the wider workforce
• Work with education, health and others to identify children with potential swallowing, speech, language and/or communication needs

Targeted provision:
• Initial assessment and targeted interventions for eligible children
• Drop-in sessions for parents and training for early years, school staff and the wider workforce
• Support group interventions, with the wider workforce, for children presenting with mild/moderate speech and language needs, or more significant needs where appropriate
• Information and training sessions for parents of children attending targeted interventions
Specialist provision:

- Advice and training for parents of children with specialist levels of needs
- Ensuring environments that children and young people access are appropriately adapted
- Specialist assessment of speech, language and communication needs for children
- Specialist interventions for children needing them, on an individual or group basis
- Access to, and support in using, augmentative and alternative communication aids
- Support to manage dysphagia at home and within education settings.

Schools may also commission additional SALT services.

The Service is delivered in appropriate locations and settings to ensure easy access for children and families and delivery of functional goals. Provision for children of school age will be based at school where possible or in appropriate accessible locations where the child or young person’s need cannot be provided in their own school. SALT provision for children under five will be based around appropriate community locations.

The Service will operate within normal working hours (09.00am to 5.00pm).

Contact: Children’s Speech and Language Therapy, Sanderstead Clinic, 40 Rectory Park, South Croydon Surrey CR2 9JN 020 8714 2594

CROYDON JOINT COMMUNITY LEARNING DISABILITY TEAM

What happens when a young person reaches 18 - If a young person has ongoing health needs their health team will support them to plan their future. Transfer to specialist adult health services is managed by the Croydon Joint Community Learning Disability Team - a team of social services and health staff who work together to support adults with a learning disability and their carers.

Eligibility: Age range – over 18. Must have a diagnosed learning disability with evidence of medical diagnosis in referrals where eligibility is not confirmed. People must be registered with a GP in Croydon.

Referral: You will need to be referred by a GP or other health / social care professional.

What the service provides:

- Community Learning Disability Nursing
- Clinical Psychology
- Speech & Language Therapy
- Physiotherapy
- Dietetics
- Acute Liaison Nurse service within Croydon University Hospital.

The service works with people with a diagnosed learning disability in supporting them to maintain and gain further independence in their lives. This includes access to mainstream primary and secondary health services, positive behavioural support, communication and healthy living, psychological wellbeing, health education and health action planning.

Services are provided in the home, in residential homes, and supported living within the borough of Croydon. The service works with Croydon NHS and South London and Maudsley NHS Foundation and Trust.

Contact: Croydon Joint Community Learning Disability Health Team, Floor 2 Zone B, Bernard Weatherill House, 8 Mint Walk, Croydon, CR0 1EA 0208 726 6000 extension 84552 0208 726 6000 extension 84552

SPEECH AND LANGUAGE THERAPY

Speech and language therapists are specialists who provide a service to individuals who experience communication and swallowing difficulties. We use a variety of approaches to assess, diagnose and manage clients with communication and swallowing difficulties. The therapists sometimes work with trained speech and language therapy assistants, to support the client in achieving their goals.

The therapists treat and advise on communication and/or swallowing problems as a result of:

- neurological problems, for example stroke, head injury, Parkinson’s disease, multiple sclerosis, motor neurone disease
- stammering
- voice problems
- head & neck cancer

The service is available in hospital on wards and in out-patients, in residential and nursing homes, and where appropriate, patient’s own homes.

Mary O’Hara (Manager) 020 8401 3103

ADVICE, GUIDANCE AND SUPPORT

There is a large number of Local and National support services for children with disabilities however those listed below specifically cater for children with Speech and Language and Communication Needs. Please see the generic Advice and Guidance Leaflet for further organisations that cover Special Educational Needs.

LOCAL ORGANISATIONS

CARERS SUPPORT CENTRE
Drop-in information and advice service, Monday – Friday, 10am – 4pm. Regular advice surgeries on issues such as debt, benefits, mental health and special educational needs. Free health checks for carers. Radar keys, giving access to locked public toilets, are available for £2. IT Buddy Scheme offers basic computer training. Venue for carers’ support groups. Office base for a range of organisations supporting carers and disabled people. Carers’ café.

Contact: 24 George Street, Croydon, CR0 1PB
020 8649 9339 Option 1
info@carersinfo.org.uk
www.carersinfo.org.uk

PARENTS IN PARTNERSHIP (PIP)
Eligibility: PIP services are available free of charge to parents of children and young people with a special need or disability living in Croydon. We can help you if your child or young person is between 0 – 25 years old.

What the service does: Our Family Link Workers support families on an individual basis, providing information and coordinating services when families feel stuck. They will also provide emotional support, make referrals and liaise with services on the family’s behalf. PIP also offers free training workshops for parents/carers of children with special needs or disabilities who live in the London Borough of Croydon.

Contact: Carers Support Centre, 24 George Street, Croydon, CR0 1PB
020 8663 5626 Monday to Thursday 9am – 1pm
office@pipcroydon.com
www.pipcroydon.com

CONTACT A FAMILY
We support families of disabled children across the UK, whatever their condition or disability. We provide information, advice and support. We bring families together so they can support each other. We campaign to improve their circumstances, and for their right to be included and equal in society.

Contact: Contact a Family, 209-211 City Road, London, EC1V 1JN (Head Office)
020 7608 8700
Freephone: 0808 808 3555 (Monday-Friday, 9.30am-5pm)
Fax: 020 7608 8701
info@cafamily.org.uk
helpline@cafamily.org.uk for advice on caring for your child

FAMILY SPACE CROYDON
Is a searchable online tool for parents, professionals and volunteers, pulling together a wide range of information about children and family services within Croydon.
www.familyspacecroydon.co.uk

NATIONAL ORGANISATIONS

ACE CENTRE
For information on Assistive Technology (AT) and augmentative and alternative communication (AAC).
0161 358 0151
http://acecentre.org.uk

AFASIC
Supports parents and represents children and young people with speech, language and communication needs (SLCN) They offer advice and guidance and also have a range of resources available including speech and language development activity books.
Contact: Afasic, 1st Floor, 20 Bowling Green Lane, London EC1R 0BD
Helpline: 0300 666 9410
020 7490 9410 (administration)
Fax: 020 7251 2834
www.afasic.org.uk

APRAXIA KIDS
Apraxia Kids is an American website offering information and resources for parents and professionals working with children with apraxia/dyspraxia (of speech).
www.apraxia-kids.org

ASC
Is a UK registered charity which supports expert therapy that transforms the lives of children who stammer. We do this primarily by commissioning specialist services from the Michael Palin Centre for Stammering Children in London The Michael Palin Centre for Stammering Children offers speech and language therapy to children from all over the UK exclusively dedicated to the diagnosis and treatment of children who stammer.
Contact: Action for Stammering Children (ASC), 13-15 Pine Street, London, EC1R 0JG
www.stammeringcentre.org
020 3316 8113
ASC@stammeringcentre.org
Contact: The Michael Palin Centre for Stammering Children, 13-15 Pine Street, London, EC1R 0JG
020 3316 8100
info@stammeringcentre.org
020 7530 4238
ASSOCIATION OF SPEECH AND LANGUAGE THERAPISTS IN INDEPENDENT PRACTICE (ASLTIP)
The Association of Speech and Language Therapists in Independent Practice (ASLTIP) provides information and a contact point for members of the public searching for a private Speech and Language Therapist.
☎ 01494 488306
✉ www.helpwithtalking.com

BRITISH STAMMERING ASSOCIATION (BSA)
BSA is the national organisation for adults and children who stammer, run by people who stammer. They offer advice, guidance and resources and hold regular events to bring people together.
☎ 020 8983 1003
✉ www.stammering.org

BT FREE COMMUNICATION SKILLS RESOURCES
Free educational resources for young people help primary, secondary and A-level students develop their spoken and written English and prepare for the working world. Some of these resources are also available in Welsh.
✉ www.btplc.com/Betterfuture/ConnectedSociety/LearningandskillsFreeresources/Resourcesforyoungpeople/index.htm

COMMUNICATION MATTERS
A national voluntary organisation of members concerned with augmentative and alternative communications. They offer advice and guidance and have an extensive list of ICT and equipment providers and they also provide training sessions and events.
☎ 0845 456 8211
✉ www.communicationmatters.org.uk

THE COMMUNICATION TRUST
The Communication trust is a coalition of over 50 organisations who support children and young people’s speech, language and communication needs including speech or language impairment, stammering, cleft palate or mutism for example, as well as SLCN associated with other conditions such as autism, being deaf or learning difficulties. Their ‘Local Offer’ webpage provides information from members who provide services including training, speech and language therapy, assessment, advice and support and a wide range of resources including information, interventions or assistive equipment.
☎ 020 7843 2526
✉ enquiries@thecommunicationtrust.org.uk
☎ Enquiries tel: 020 7843 2526

I CAN
I CAN is the children’s communication charity. They offer a range of information services that provide help and advice to parents and practitioners about speech, language and communication. It includes a free call-back service with a speech and language therapist, Talking Point - the website dedicated to speech and language, and I CAN’s assessment services. They also have a range of resources designed to help those with speech and language difficulties.
☎ Telephone (9:00am - 5:00pm Monday - Friday)
☎ Switchboard: 0845 225 4071 or 020 7843 2510
☎ 0845 225 4073 or 020 7843 2552
☎ Fax: 0845 225 4072 or 020 7843 2569
✉ info@ican.org.uk
✉ www.ican.org.uk
✉ www.talkingpoint.org.uk

KIDSCAPE
Kidscape is an organisation committed to prevent bullying and to keep children safe from abuse. They equip young people, parents and professionals with the skills to tackle bullying and safeguarding issues across the UK.
☎ 020 7730 3300
✉ Helpline: 08451 205 204
✉ www.kidscape.org.uk

THE MAKATON CHARITY
DERIVED FROM BRITISH SIGN LANGUAGE (BSL) Makaton uses signs, symbols and speech to help with learning or difficulties to communicate.
☎ 01276 606 760
✉ info@makaton.org
✉ www.makaton.org

NAPLIC
NAPLIC is an organisation for teachers, speech and language therapists and other professionals that exist to promote and increase the awareness and understanding of children and young people with speech, language and communication needs, amongst all the professionals involved in meeting their needs.
✉ www.naplic.org.uk

NATIONAL LITERACY TRUST
Work to improve the reading, writing, speaking and listening skills in the UK’s most disadvantaged communities. They have a range of useful resources available to develop interaction, communication and language skills and offer training and workshops.
✉ www.literacytrust.org.uk
✉ contact@literacytrust.org.uk
☎ 020 7587 1842

Talk to your baby is a national campaign by the literacy trust to encourage parents and carers to talk more to children aged 0-3:
✉ www.wordsforlife.org.uk
PICTURE EXCHANGE COMMUNICATIONS SYSTEM (PECS)
Supports communication between educators, parents, children and adults with autism and related disabilities.

Contact: Pyramid Educational Consultants UK Ltd, First Floor, Queens Park Villa, 30 West Drive, Brighton, BN2 0QW, United Kingdom

01273 609555
Fax: 01273 609556
pyramiduk@pecs.com
www.pecs.org.uk

ROYAL COLLEGE OF SPEECH AND LANGUAGE THERAPISTS
The professional body for speech and language therapists, producing factsheets, help with all aspects of speech and language therapy, and details of NHS therapy services.

Contact: 2-3 White Hart Yard, London, SE1 1NX
020 7378 1200
www.rcslt.org.uk

SELECTIVE MUTISM INFORMATION AND RESEARCH ASSOCIATION (SMIRA)
SMIRA raises awareness about selective mutism. It provides information and resources, also there is a forum for debates and queries.

www.smira.org.uk

SIGNALONG
Signalong is a registered charity which provides resources and training in visual communication based on British Sign Language.

Contact: The Signalong Group, Stratford House Waterside Court, Rochester Kent ME2 4NZ
07446462146
business@signalong.org.uk
www.signalong.org.uk

SPEAKABILITY
For individuals with speech impairments.
020 7261 9572
Helpline: 0808 808 9572
speakability@speakability.org.uk
www.speakability.org.uk

TALKING POINT
A website all about children’s speech, language and communication designed for parents, people that work with children, and children and young people themselves. It offers information for supporting childrens speech and language development, identifying when a child is falling behind or struggling and if a child is struggling what to do. They offer free resources, a map of local services and a progress checker.

www.talkingpoint.org.uk
info@talkingpoint.org.uk
0845 225 4071
EARLY YEARS SPECIALIST PROVISION

Other Early Years providers detailed in the Local Offer ‘Services and Support for very young children and their families – including early years education and childcare’ leaflet are open to children with SPLC, however those listed below specifically take children with SPLC.

WINTERBOURNE NURSERY ENHANCED LEARNING PROVISION (ELP)

Winterbourne School is an assessment nursery for children with moderate delay and a combination of speech, language and social interaction difficulties. Some children may have a diagnosis of autism.

Contact: Winterbourne Nursery and Infant School, Winterbourne Road, Thornton Heath, Croydon, CR7 7QT
☎ 020 8689 7684

As places are limited, admission to specialist Early Years provision is managed through a central process within Croydon council. This ensures that each child is considered equally and fairly based on their educational needs. For copies of the admissions processes and criteria please.

Contact: the Early Years SEND team
✉ earlyyearsSEND@croydon.gov.uk
☎ 020 8604 7263

SPECIALIST EDUCATION PROVISION

THE 0-25 SEND SERVICE

Listed below are some of the schools that specifically take children and young people with Speech, Language and Communication Needs. The SEN team manages admission to special education provision and the assessment process for Education, Health and Care Plans (EHCP).

SEND Hotline number 020 8604 7263 Internal: 47263

For details of Early Years services please see the early years leaflet available at:
✉ www.croydon.gov.uk/education/special-educational-needs/sen-early-years/sen-send

For details of services for young people over 16 please see the Post 16 leaflet available at:
✉ www.croydon.gov.uk/education/special-educational-needs/sen-education/sen-post16/post16

Enhanced Learning Provision in Croydon Mainstream Schools: Primary

‘Enhanced learning provision’ is a term that is used to describe specialist provision in a mainstream school for pupils with a significant level of special needs. Admission to these is through Croydon Council’s 0-25 SEND service.

AERODROME PRIMARY ACADEMY

Support for pupils with speech, language and communication needs.

Age range: 4-11
Contact: Goodwin Road, Croydon CR0 4EJ
☎ 020 8688 4975
✉ office@aerodrome.croydon.sch.uk
✉ www.aerodromeprimary.co.uk

APPLEGARTH ACADEMY

Support for pupils with speech, language and communication needs.

Age range: 4–11
Contact: Bygrove, Fieldway, New Addington, Croydon CR0 9DL
☎ 01689 841528
✉ office@applegarth-academy.croydon.sch.uk
✉ www.applegarth-academy.croydon.sch.uk

Special Schools – Maintained by Croydon Council

There are a number of special community schools in Croydon maintained by the Local Authority. Entry to these schools is through application to the SEN team, and all pupils will have a statement/Educational Health and Care Plan. Each school offers different types of specialist support, and their offer of services can be seen on their website:
✉ www.croydon.gov.uk/special-schools

Speech, Language and Communication Needs
**Enhanced Learning Provision in Croydon Mainstream Schools - Secondary**

Admission is through Croydon Council’s 0-25 SEND service.

**MERIDIAN HIGH SCHOOL (THE SPECTRUM CENTRE)**
Support for pupils with autistic spectrum disorders and communication difficulties.

**Age range:** 11-16

**Contact:** Fairchilde Avenue, New Addington, Croydon, CR0 0AH

01689 842545

info@meridianhigh.london

www.meridianhigh.london

**EDENHAM HIGH**
Support for pupils with speech, language and communication needs.

**Age range:** 11-18

**Contact:** Orchard Way, Shirley, Croydon, CR0 7NJ

020 8776 0220

admin@edenham.net

www.edenham.croydon.sch.uk

**Out of Borough and Independent Schools**

The Majority of children and young people with special educational needs will attend either a mainstream school or one of Croydon’s special schools or enhanced learning provision resources. Wherever possible, it is our intention to find a placement for a child or young person with special educational needs within their local community. However, in exceptional circumstances, we may consider placing a child or young person outside of their local community. Placement in any of these types of school is through Croydon Council’s 0-25 SEND service. Other Local Authority Schools.

**CRICKET GREEN**
A special school for pupils with moderate and severe learning difficulties, autism and speech and language needs.

**Age range:** 4-19. Based in Mitcham

020 8640 1177

www.cricketgreen.merton.sch.uk

**OAK LODGE**
A special school for pupils with hearing, speech, language and communication needs.

**Age range:** 10-19. Based in Wandsworth

020 8673 3453

www.oaklodge.wandsworth.sch.uk

**TURNLEY**
A special school for pupils with speech and language difficulties, autism and moderate or severe learning difficulties.

**Age range:** 5-16. Based in West Dulwich, Lambeth

020 8670 7220

www.turneyschool.co.uk

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**INDEPENDENT SCHOOLS**

**APPROVED EDUCATIONAL ESTABLISHMENTS**
The Department for Education has a register of approved educational establishments in England and Wales. The register includes independent schools, academies, free schools, LA maintained schools, special schools and colleges.


The National Association of Independent Schools and NonMaintained Special Schools provides details on member schools and information on a range of issues relevant to special needs.

[www.nasschools.org.uk](http://www.nasschools.org.uk)

**INSPECTION REPORTS**
The Department for Education provides guidance on where to find inspections reports on independent schools.

[www.gov.uk/types-of-school/private-schools](http://www.gov.uk/types-of-school/private-schools)
USEFUL RESOURCES

Books DVDs and Publications

TEDDY TALK!
Explaining speech, language and communication to children by Nicola Botting.

SOOKIE AND FINN
DVD’s, animation films, nursery rhymes and flashcards to help toddlers with speech and language development.
www.sookieandfinn.co.uk

OXBRIDGE BABY
DVDs, Music, Apps for iphone, ipad and ipad and free videos including Learn to Talk’, a unique DVD that uses a combination of sounds, music, visual stimulation and basic sign language to help with SPLC.
www.oxbridgebaby.com

BABYTALK
Strengthen Your Child’s Ability to Listen, Understand, and Communicate by Sally Ward.

THE PARENT’S GUIDE TO SPEECH AND LANGUAGE PROBLEMS
A one-stop resource, offering not just the most up-to-date medical information but also advice and encouragement from a mom who’s been there by Debbie Feit.

‘CHILDHOOD SPEECH, LANGUAGE AND LISTENING PROBLEMS: WHAT EVERY PARENT SHOULD KNOW’
An up–to–date guide for helping children with language and listening problems By Patricia McAleer Hamauchi.

‘CAN I TELL YOU ABOUT SELECTIVE MUTISM?’
Hannah a young girl with selective mutism invites readers to learn about selective mutism from her perspective, helping them to understand what it is, what it feels like to have SM, and how they can help by Maggie Johnson and Alison Wintgens.

‘INFORMATION ABOUT SPEECH, LANGUAGE AND COMMUNICATION NEEDS’
Developed by I CAN and Afasic, with input from the Royal College for Speech and Language Therapists this resource tells you all about speech, language and communication needs (SLCN) and has lots of information about finding out about SLCN, the issues that can be caused by SLCN and places that you can go to for help and information by The Department for Education.
www.ncb.org.uk/media/875224/earlysupportslcnfinal.pdf

FOREST BOOKS
A leading provider for over 24 years of books and resources for Special Educational Needs, Autism, Speech Language and Communication, Deafness, Sign Language and other related issues.
customerservice@forestbooks.com
01594 833858
www.forestbooks.com

WE WOULD LIKE TO THANK
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DISCLAIMER
Whilst every effort has been made to ensure the accuracy of information provided, we cannot accept responsibility or liability for any errors which may have occurred. It is therefore, recommended that you always check details with providers to ensure their service meets your requirements.