Residential driveways & Car Accesses

What consent do I need?

Do I need consent for my new hardstanding and car access?

Yes, you will need at least one form of consent.

You must check whether you need planning permission. You can contact the council to ask for a vehicle crossover application pack. This will include a form from planning, which will show you if planning permission is needed. If you have any problems filing in the form, you can contact development management – their details are at the end of this leaflet.

You will need consent from highways maintenance team, regardless of whether you need planning permission.

The highways maintenance team will not carry out works until they receive the form stating either that planning permission isn't required, or that it has been granted.

I already have a hardstanding. Do I need permission to form a vehicle access way with a dropped kerb?

Planning permission may still be required, so please contact the development management team.
How do I obtain the necessary consent?

If you are not the owner of your own home, you will need to get permission from the owner. If your home is owned by Croydon Council, you should contact the housing responsive repairs team to tell them what you want to do, their details are at the end of this leaflet. You still need permission from the highways maintenance team, and may need planning permission, even when housing have given you their consent.

Request a vehicle crossover pack from the council or download one

Fill in the form from planning. If you cannot tick option 2 then planning permission is needed before you can complete the form.

Planning permission is needed before you can submit a planning application. Please see www.croydon.gov.uk for a diagram showing the parking place size and safety features you will need to get planning permission for

Planning permission is not required – only highways authorisation is needed

Submit a vehicle crossover application, attaching the completed planning form and a cheque. Highways will determine if a dropped kerb is suitable for your property. An officer will visit your property and send you a quote for the cost of works to drop the kerb

What are the costs and timescales involved?

Once you have completed all the forms in the vehicle crossover application pack, and got planning permission if needed, you can send your application into the highways maintenance team.

There is a non-refundable application fee of £150*.

An officer will carry out a site visit and if your property is suitable for a dropped kerb send you a quote for the works. The quote is valid for three months. Works usually commence eight weeks from receipt of payment.

* Price correct at time of publication
How can I find out more?

More info is available on our website:
http://www.croydon.gov.uk/transportandstreets/rhps/pavements/crossovers

To request a vehicle crossover pack call: 020 8726 6000

Contact development management:

By phone – on 020 8726 6800

In person – at the council offices: Access Croydon, Bernard Weatherill House, 8 Mint Walk, Croydon, Surrey, CR0 1EA
You will need to make an appointment to see the Planning Duty Officer using the Council’s Online ‘My Account’ if you wish to receive planning advice on draft proposals

You can contact the highways maintenance team, based at Bernard Weatherill House, 8 Mint Walk, Croydon, Surrey, CR0 1EA the on 020 8726 6000

You can contact the housing responsive repairs team on 020 8726 6100