

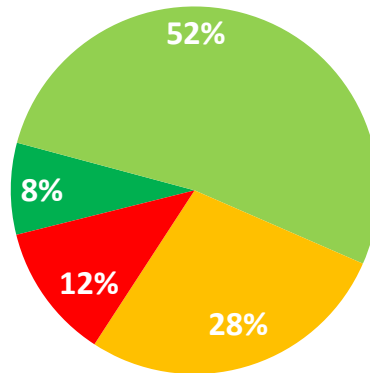
Neighbourhood voice quarterly results

July - September 18

56 forms

24 voices

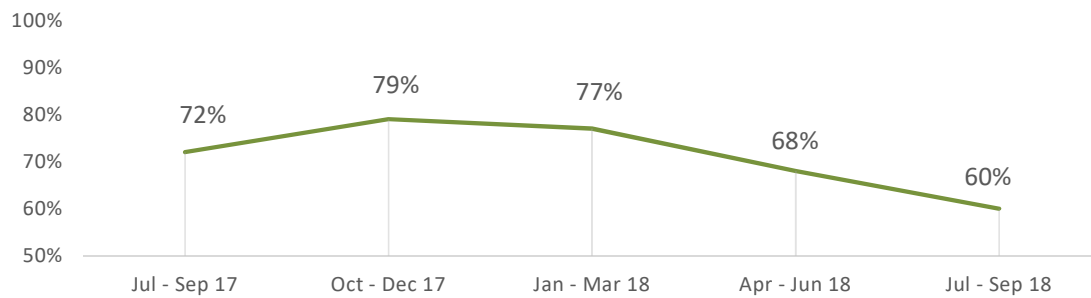
Overall results



Very good / good
60%

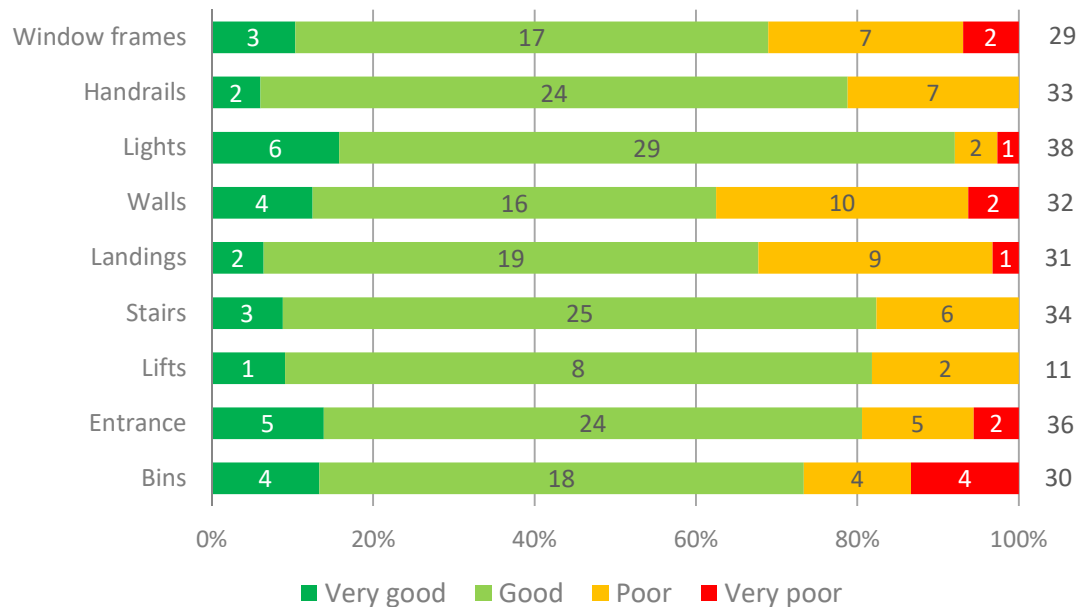
- 1 Very good
- 2 Good
- 3 Poor
- 4 Very poor

Overall performance, by quarter



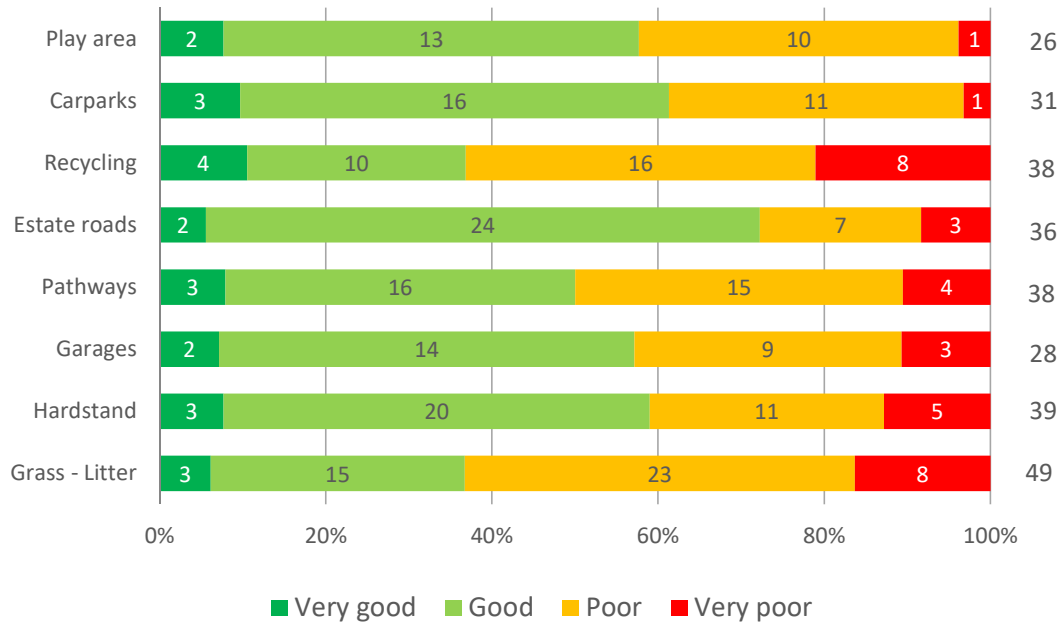
Caretaking results - all areas

Very good / good 77%



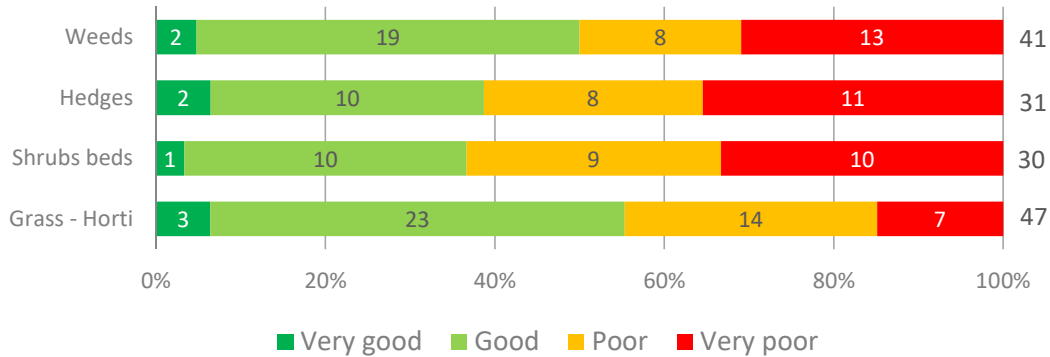
Estate cleansing results - all areas

Very good / good 53%



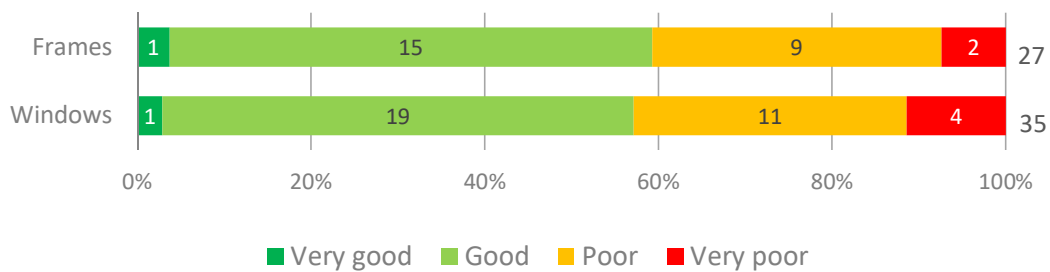
Horticultural services results - all areas

Very good / good 47%

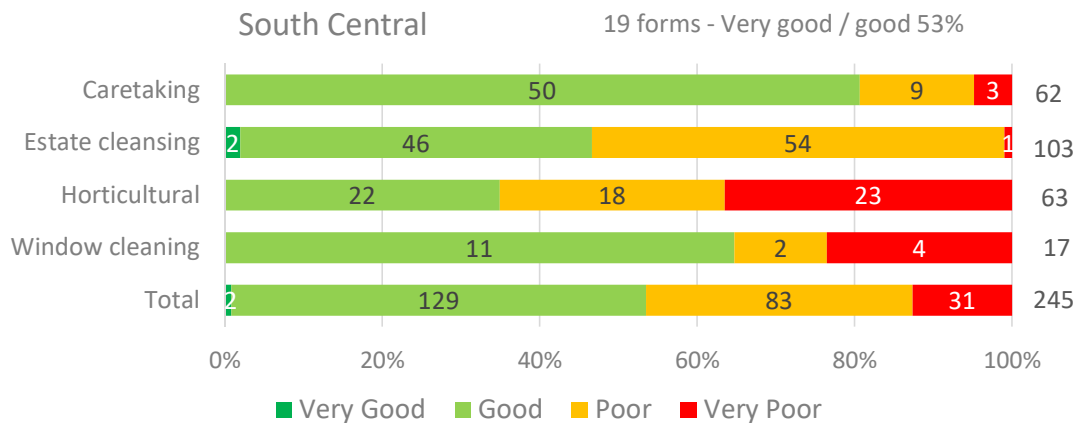
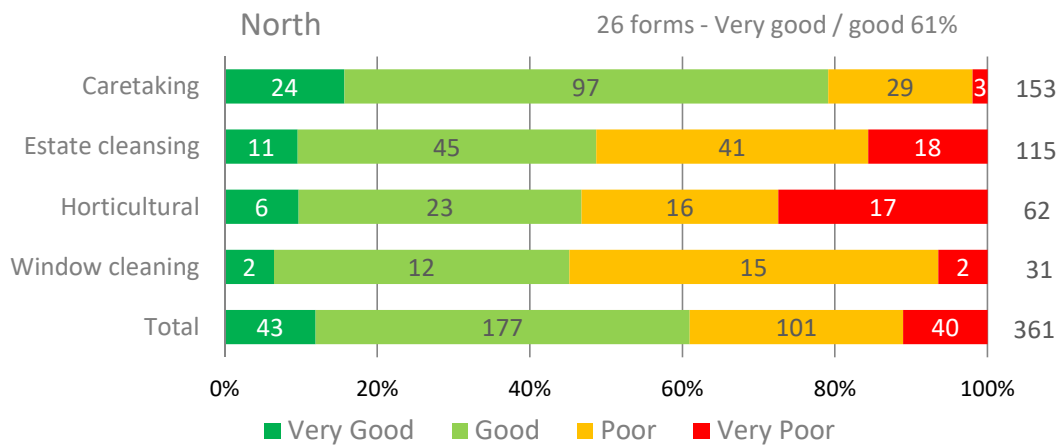
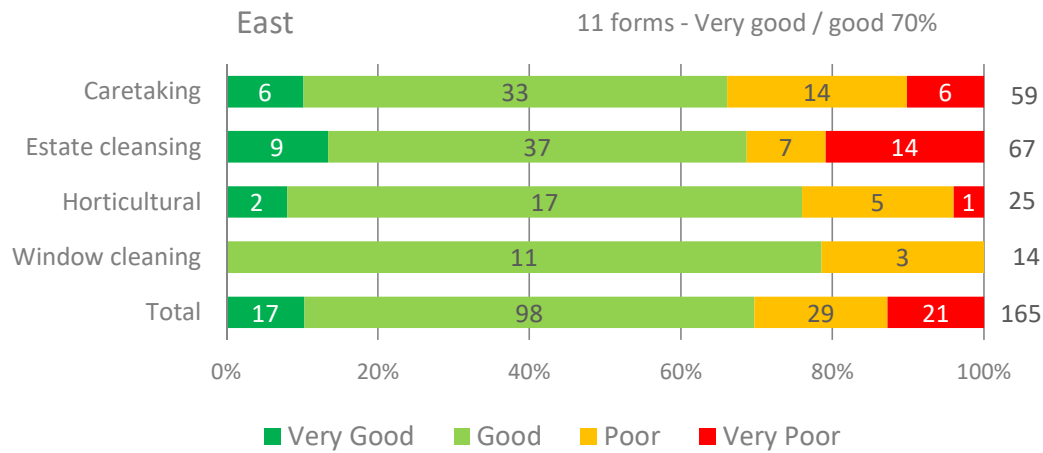


Window cleaning results - all areas

Very good / good 58%



Results by area



Service area trendlines

