

Customer Stories

We know it is hard to find and keep a home, so your family feel settled and able to live life the best they can.

There are lots of teams and services to help support you in finding and keeping a home. Here are some customer stories - people with a housing issue, and what was done to help them.

Click on the link below for the story like yours, and read what the customers and the council did:

- [Help stay in current home – stopped an eviction](#)
- [Find own home before made homeless](#)
- [Made homeless and place into emergency accommodation by the council](#)
- [In emergency accommodation for a long time](#)
- [Moved into a new home – helped to settle in](#)

One customer recently wrote in to say

“The service was great but it is not easy finding a property that accepts DSS. It takes determination and once you have found one it’s very swift and the Intervention team to do their best to help you secure it”.

To find out more about how to find your own home – go to <https://www.croydon.gov.uk/housing/finding-your-own-rented-property>

To find out about other housing options – go to <https://www.croydonchoice.org.uk/>