

## *How can we help you to set up a residents' group in your area?*

**CROYDON**  
[www.croydon.gov.uk](http://www.croydon.gov.uk)

If you live on an estate, or in a block that is managed by Croydon Council, the resident involvement team can provide lots of advice and support to help you set up a group in your area and keep it running.

The resident involvement team can:

- talk with you and your neighbours about how a group should work and what is involved,
- give you lots of useful information,
- help you through the first steps of setting up a group,
- help you to arrange meetings - including selecting a venue,
- put you in touch with other council officers and external agencies such as the police, local schools, etc. and
- pay towards the cost of running the group, like venue hire, postage and printing.



The team can also provide access to training for you and your members

Most of this training is free, or very low cost. We might invite you to attend a session with other residents. Or a member of the team can provide training tailored to you and other members of the group, which we can deliver at a time and place to suit you.

Topics range from basic introductory sessions, where you will find out how the council works and how to manage effective meetings, through to general committee skills, how to speak more confidently in public and lots more.



### Ongoing support

Once your group is up and running, we will continue to give you lots of general ongoing support to make sure things are going OK and that you feel you have all you need.

### Equipment Loan

The team can also loan items to more established residents' groups, such as display boards, catering and sound equipment, gazebos etc. and even two large marquees, to help them with events & meetings.

Well run, local residents' groups can really make a difference to an estate or block but it can be quite hard work.

The council don't want you to do this on your own, we are here to help you.