

EQUALITIES MONITORING QUESTIONNAIRE

We would like to find out more about those who do and do not use our services. We want to ensure that our services are accessible to, used by and useful to people from all sections of society in Croydon and will take the steps to address gaps and barriers once we know about them. Answering these few questions will help us to do this.

GENDER

What is your gender?

- Female
- Male
- Prefer not to say

MARITAL STATUS

Are you married or in a same sex civil partnership?

- Yes
- No
- Do not wish to declare

AGE

What is your age group?

- Under 15
- 16-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+
- Do not wish to declare

ETHNIC GROUP

What is your ethnic group?

Asian/Asian British

- Bangladeshi
- Indian
- Pakistani
- Chinese
- Any other Asian background (please specify)

BLACK/AFRICAN/CARIBBEAN/ BLACK BRITISH

- African
- Caribbean
- Any other Black background (please specify)

MIXED/MULTIPLE ETHNIC GROUPS

- White and Asian
- White and Black African
- White and Black Caribbean
- Any other Mixed/Multiple Ethnic background (please specify)

OTHER ETHNIC GROUP

- Arab
- Any other ethnic background (please specify)

(continued overleaf)

EQUALITIES MONITORING QUESTIONNAIRE (continued)

WHITE

English/Welsh/Scottish/
Northern Irish/British

Irish

Any other White background (please
specify)

Do not wish to declare ethnic group

SPOKEN LANGUAGE

What is your main language?

English

Other, including British Sign language
(please specify)

DO YOU CONSIDER YOURSELF TO BE DISABLED?

Yes No

*If there is anything we can do to make
communication between us easier, please
state below*

RELIGION

What is your religion?

No religion

Baha'i

Buddhist

Christian

Hindu

Jain

Jewish

Muslim

Sikh

Do not wish to declare

Any other religion (please specify)

SEXUAL ORIENTATION

Are you?

Bisexual

Heterosexual/straight

Homosexual/gay

Other

Do not wish to declare

The information you provide in this form will only be used for the purpose of compiling statistics for use in monitoring the Corporate Complaints Procedure or improving the delivery of the Council's services. The statistics will not identify you and no-one involved in dealing with your complaint will see this form.