

Croydon Council Contact List

A list of contacts for members of the public to refer ASB Issues

ASB Issues	Team	Email Address	Contact Number	Forms/Meetings
Alcohol misuse	Turning Point	CroydonRecoveryNetwork@turning-point.co.uk	0300 123 9288	Email
Alcohol misuse (ASB related)	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Animal related problem	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Animal related problem	Dog Warden	doginfo@croydon.gov.uk	0208 726 6000	Email
Attack on Person – Physical violence	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Begging	ASB Forum	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Bonfires	Pollution	pollution@croydon.gov.uk	0208 760 5483	Email
Business premise committing a criminal offence – misdescribed goods or overcharging	Trading Standards	Trading.standards@croydon.gov.uk	03454 04 05 06	Email
Business premises causing a problem	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
CCTV - Viewing current cameras	CCTV	contact@croydon.gov.uk	020 8726 6000	Email
Counterfeit goods	Trading Standards	Trading.standards@croydon.gov.uk	03454 04 05 06	Email
Damage to property	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Domestic abuse and sexual violence	FJC	fjc@croydon.gov.uk	020 8688 0100	Email

Drug Dealing / issues	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Drug / substance advice	Turning Point	CroydonRecoveryNetwork@turning-point.co.uk	0300 123 9288	Email
Fly posting	Environmental Enforcement	public.safety@croydon.gov.uk	020 8726 6200	Report it form (LBC web pages)
Fly tipping	Fly Tipping Task Force	flytip@croydon.gov.uk	0208 726 6000 (option 2 for fly-tipping) OR 020 8604 7000	Email
Fraud targeting elderly/vulnerable	Police/Trading Standards	Trading.standards@croydon.gov.uk	03454 04 05 06	Email
Gangs	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Garden Nuisance	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Garden Nuisance (housing land)	Tenancy Team	-	0208 726 6000	Housing tenancy contact form (LBC web page)
Groups causing ASB	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Hate Crime / Hate related incident	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Illegal encampments	Environmental Enforcement	public.safety@croydon.gov.uk	020 8726 6200	Report it form (LBC web pages)
Illegal street trading	Environmental Enforcement	public.safety@croydon.gov.uk	020 8726 6200	Report it form (LBC web pages)
Licencing - Businesses	Licencing	LICENSING@croydon.gov.uk	020 8760 5466	Email
Licencing - Landlord	Licencing	propertylicensing@croydon.gov.uk	020 8726 6103	Email
Misuse of communal areas / public spaces	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email

Misuse of communal areas / public spaces	Tenancy Team (council estates)	-	0208 726 6000	Housing tenancy contact form (LBC web page)
Neighbour Dispute	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Neighbour Dispute	Croydon Community Mediation	office@croydonmediation.org.uk	020 8686 6084	Email
Neighbour Safety Officers - North	NSO	contact@croydon.gov.uk	020 8726 6200	Email
Neighbour Safety Officers - South	NSO	contact@croydon.gov.uk	020 8726 6200	Email
Neighbour Safety Officers - Central	NSO	contact@croydon.gov.uk	020 8726 6200	Email
Noise Nuisance	Pollution	pollution@croydon.gov.uk	0208 760 5483	Email
Nuisance from vehicles (incl. mopeds)	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Other Criminal behaviour	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Rogue trading	Trading Standards	Trading.standards@croydon.gov.uk	03454 04 05 06	Email
Rough Sleepers	Croydon Reach	-	020 7870 8855	Phone
Rubbish dumping (litter/ rubbish/ fly tipping)	Environmental Enforcement	public.safety@croydon.gov.uk	020 8726 6200	Report it form (LBC web pages)
Sales of age restricted products	Trading Standards	Trading.standards@croydon.gov.uk	03454 04 05 06	Email
Selling vehicles on public highway	Environmental Enforcement	public.safety@croydon.gov.uk	020 8726 6200	Report it form (LBC web pages)
Street drinkers	ASB Forum	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Verbal abuse / Harassment / intimidation	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email

Vulnerable adults at risk	Anti-Social Behaviour Team	ASBTeam@croydon.gov.uk	0208 726 6000	Email
Young Peoples Support	Youth Engagement Team	youngcroydon@croydon.gov.uk	-	Email