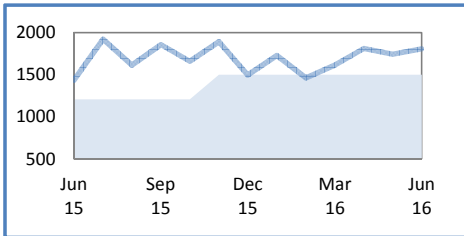
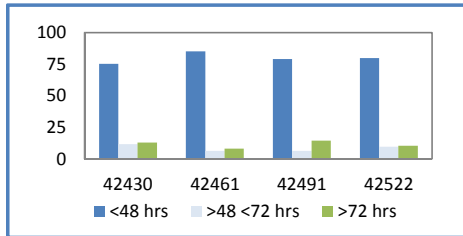


KPIs - Education, Enforcement and Ease of use

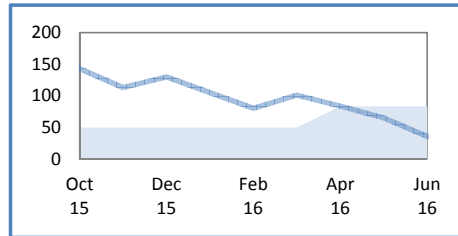
Number of fly-tip incidents confirmed



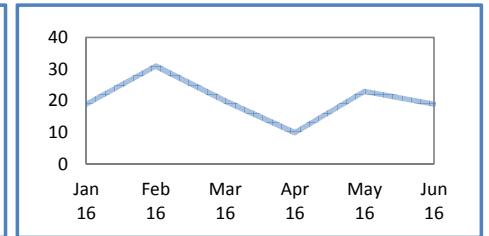
% Fly-tips cleared in target time



FPNs issued for environmental offences



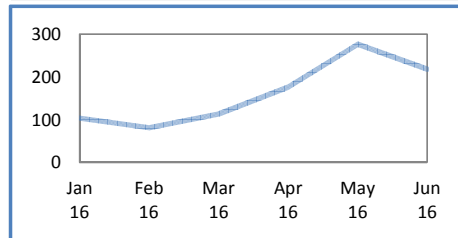
Investigations of environmental offences



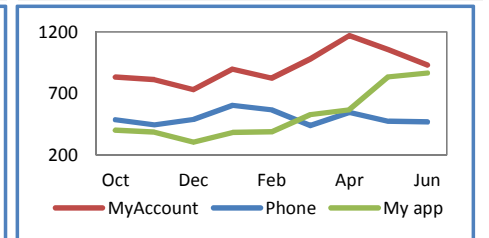
Progress and status to date

Ref	Indicator	Target	Apr-16	May-16	Jun-16
CG01a	Number of fly- tips incidents confirmed	1500	1812	1741	1808
CG02	% fly-tips cleared in 48 hours	80	85.0	79.0	79.7
CG04	Environmental (All) FPN issues	83	84	65	36
CG06	Investigations of env. offences	10	23	19	
CG07	Successful prosecutions for env. Off.	23	0	13	
CG07a	Total prosecutions to date	105	105	118	
CG08	Duty of care visits	176	276	218	
CG08a	Total 'duty of care visits' to date	1644	1920	2138	
CG11	Total followers on DMWCroydon	277	283	288	
CG12	Total Community Champion reg.	300	302	304	
CG13	Total Community clear-up events	74	81	88	

Duty of Care visits



Customer fly-tip reports by channel



Highlights this period

- ❖ A further 218 duty of care visits were carried out this month leading to the issue of 0 Section 34 notices.
- ❖ There were 7 further clear up events this month – residents took part in removing litter and flytips in Shrublands, Hutchinsons Bank & Oak Avenue Woodland. Wandle Park Environment Fair, Thornton Heath rec, Norbury Brook and Sanderstead rec. clearing a total of half cage loads of fly-tipping and 24 bags of litter.
- ❖ There was a significant increase in the proportion of reports made electronically.

Top issues and risks

- ❖ Number of confirmed fly-tip incidents was 4% more than last month and 26% higher than the same period last year.
- ❖ 36 FPNs were issued including 7 for fly-tipping offences - well below the target threshold
- ❖ More responsive removal services may encourage more fly-tipping - this risk is being managed through enforcement action
- ❖ A review is currently underway to identify what further action is required to encourage greater reuse and recycling of waste and to reduce litter and fly-tipping in target areas.

Focus for future action

- ❖ Continue to review street cleaning and street bin provision to focus on the fly-tip hot spots and district centres and improve facilities for recycling in those flats/areas where these are limited
- ❖ Deliver multi-agency enforcement led operations to tackle fly-tip hot spots using the full range of interventions including prosecution
- ❖ Trialling time banded waste collection on Thornton Heath High Street so that residential and trade waste is only put out between 6pm and 9am. If successful we will look to roll out in other areas.