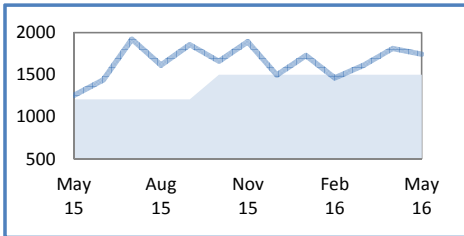
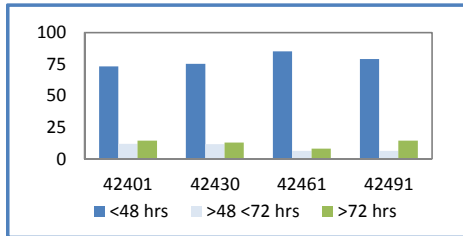


KPIs - Education, Enforcement and Ease of use

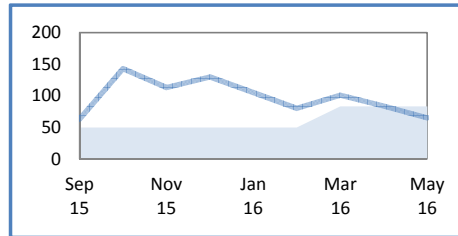
Number of fly-tip incidents confirmed



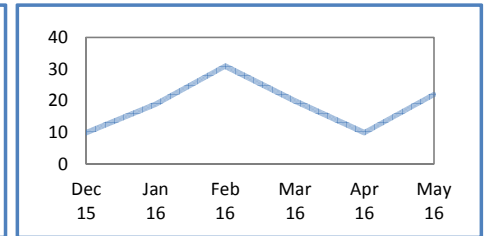
% Fly-tips cleared in target time



FPNs issued for environmental offences



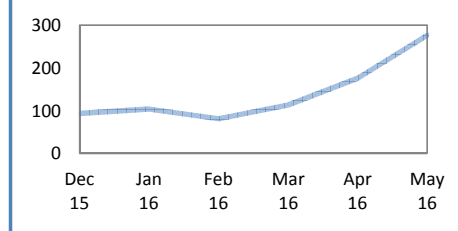
Investigations of environmental offences



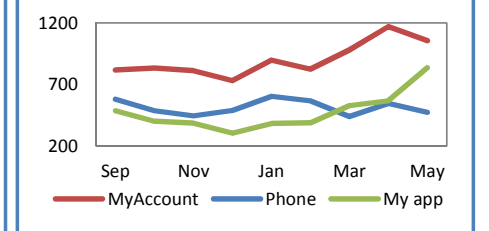
Progress and status to date

Ref	Indicator	Target	Mar-16	Apr-16	May-16
CG01a	Number of fly- tips incidents confirmed	1500	1614	1812	1741
CG02	% fly-tips cleared in 48 hours	80	75.3	85.0	79.0
CG04	Environmental (All) FPN issues	83	101	84	65
CG06	Investigations of env. offences	20	10	22	
CG07	Successful prosecutions for env. Off.	0	23	0	
CG07a	Total prosecutions to date	82	105	105	
CG08	Duty of care visits	113	176	276	
CG08a	Total 'duty of care visits' to date	1468	1644	1920	
CG11	Total followers on DMWCroydon	269	277	283	
CG12	Total Community Champion reg.	286	300	302	
CG13	Total Community clear-up events	69	74	81	

Duty of Care visits



Customer fly-tip reports by channel



Highlights this period

- ❖ A further 276 duty of care visits were carried out this month leading to the issue of 0 Section 34 notices.
- ❖ There were 7 further clear up events this month – residents took part in removing litter and flytips in Beulah Hill, Bensham Lane & Frant Road, Whitehouse Meadow, Ingatstone, Haling Down and members of SPRA in woodland at Bridle Road clearing a total of 7 cage loads of fly-tipping and 30 bags of litter.
- ❖ There was a significant increase in the proportion of reports made electronically.

Top issues and risks

- ❖ Number of confirmed fly-tip incidents was 9% less than last month and 32% higher than same period last year.
- ❖ 65FPNs were issued including 7 for fly-tipping offences - below the target threshold
- ❖ More responsive removal services may encourage more fly-tipping - this risk is being managed through enforcement action
- ❖ A review is currently underway to identify what further action is required to encourage greater reuse and recycling of waste and to reduce litter and fly-tipping in target areas.

Focus for future action

- ❖ Continue to review street cleaning and street bin provision to focus on the fly-tip hot spots and district centres and improve facilities for recycling in those flats/areas where these are limited
- ❖ Deliver multi-agency enforcement led operations to tackle fly-tip hot spots using the full range of interventions including prosecution
- ❖ Trialling time banded waste collection on Thornton Heath High Street so that residential and trade waste is only put out between 6pm and 9am. If successful we will look to roll out in other areas.