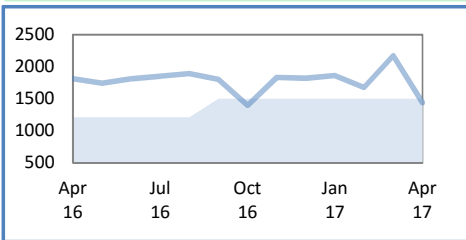
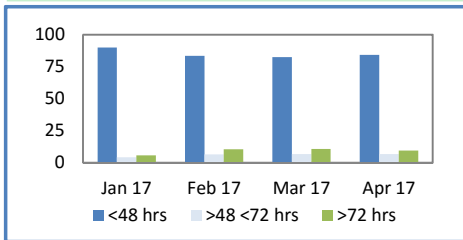


KPIs - Education, Enforcement and Ease of use

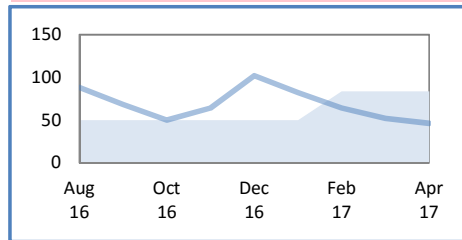
Number of fly-tip incidents confirmed



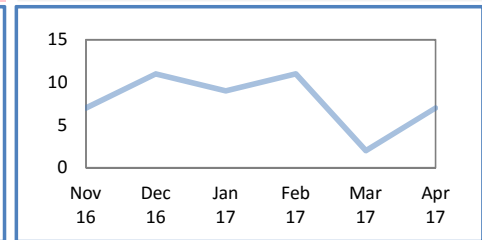
% Fly-tips cleared in target time



FPNs issued for environmental offences



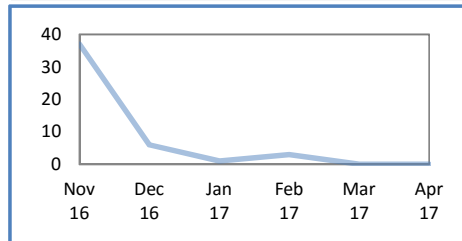
Investigations of environmental offences



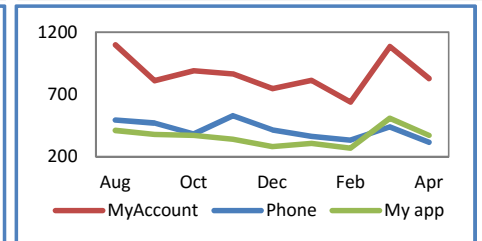
Progress and status to date

Ref	Indicator	Target	Feb-17	Mar-17	Apr-17
CG01a	Number of fly- tips incidents confirmed	1500	1676	2171	1434
CG02	% fly-tips cleared in 48 hours	80	83.4	82.5	84.2
CG04	Environmental (All) FPN issues	83	64	52	46
CG06	Investigations of env. offences	11	2	7	
CG07	Successful prosecutions for env. Off.	0	9	12	
CG07a	Total prosecutions to date	175	184	196	
CG08	Duty of care visits	3	0	0	
CG08a	Total 'duty of care visits' to date	2500	2500	2500	
CG11	Total followers on DMWCroydon	294	294	294	
CG12	Total Community Champion reg.	327	327	329	
CG13	Total Community clear-up events	136	141	147	

Duty of Care visits



Customer fly-tip reports by channel



Highlights this period

- ❖ The number of confirmed fly-tip incidents was 33.9% less than last month and 20.9% less than the same period last year.
- ❖ Excellent performance in the volume of fly tips cleared within 48 hrs.
- ❖ There were 6 further clear up event this month – residents took part in removing litter and flytips from London Road, Biggin Woods, Brigstock Road, Thornton Heath High Street, Trumble Gardens, Rectory Park, Mitchley Avenue, Mitchley Hill, Gloucester Road, Sydenham Road and Addiscombe area clearing a total of 135 bags and 3 tonnes of waste.

Top issues and risks

- ❖ The number of FPNs have gone down as the NSO team have been largely supporting the police with reassurance patrols in response to serious incidents.
- ❖ Duty of care visits are down as team have been focussed on other priorities
- ❖ More responsive removal services may encourage more fly-tipping - this risk is being managed through enforcement action
- ❖ A review is currently underway to identify what further action is required to encourage greater reuse and recycling of waste and to reduce litter and fly-tipping in target areas.

Focus for future action

- ❖ Continue to review street cleaning and street bin provision to focus on the fly-tip hot spots and district centres and improve facilities for recycling in those flats/areas where these are limited
- ❖ Deliver multi-agency enforcement led operations to tackle fly-tip hot spots using the full range of interventions including prosecution
- ❖ Continuing rollout of time banded waste collections to different locations following successful trial on Thornton Heath High Street so that residential and trade waste is only put out between 6pm and 9am.