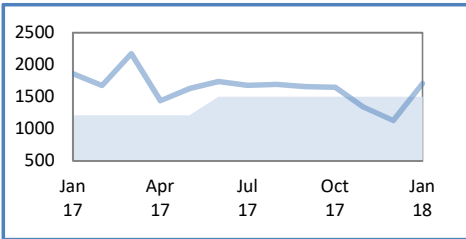
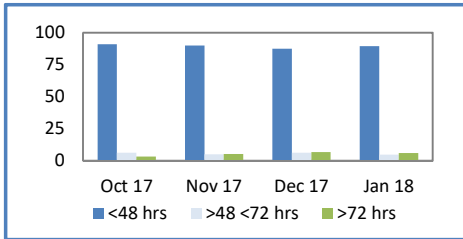


KPIs - Education, Enforcement and Ease of use

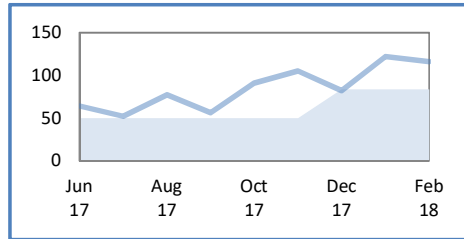
Number of fly-tip incidents confirmed



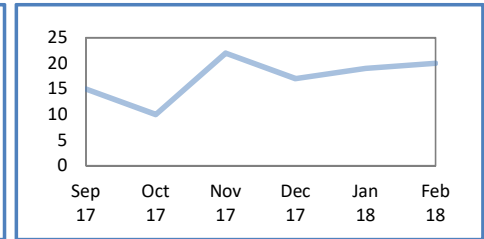
% Fly-tips cleared in target time



FPNs issued for environmental offences



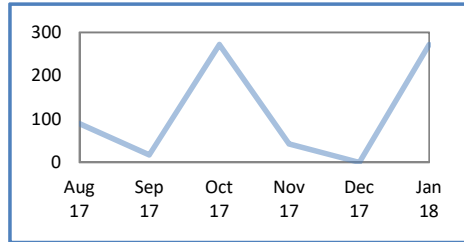
Investigations of environmental offences



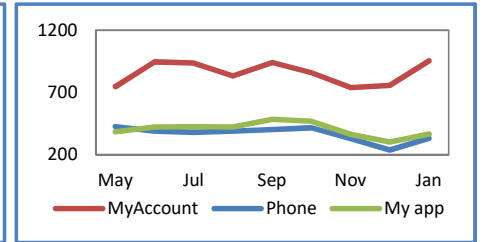
Progress and status to date

Ref	Indicator	Target	Nov-17	Dec-17	Jan-18
CG01a	Number of fly- tips incidents confirmed	1500	1332	1126	1703
CG02	% fly-tips cleared in 48 hours	80	89.9	87.5	89.4
CG04	Environmental (All) FPN issues	83	105	82	122
CG06	Investigations of env. offences		22	17	19
CG07	No. of prosecution cases for env. Off.		9	4	8
CG07a	Total prosecutions to date		226	230	238
CG08	Duty of care visits		42	0	272
CG08a	Total 'duty of care visits' to date		3750	3750	4022
CG11	Total followers on DMWCroydon		307	306	309
CG12	Total Community Champion reg.		340	341	344
CG13	Total Community clear-up events		191	194	199
CG07b	Total convictions to date for env. Off.		180	183	188

Duty of Care visits



Customer fly-tip reports by channel



Highlights this period

- ❖ Performance in the volume of fly tips cleared within 48 hrs continues to be significantly higher than the target of 80%.
- ❖ There were 5 further clear up event this month – residents took part in removing litter and fly tips from St James Road, Hayes Lane, Park Hill, Spring Park and Tollers Estate Coulsdon clearing a total of 116 bags of waste.

Top issues and risks

- ❖ The number of confirmed fly-tip incidents was 51.2% more than last month and 8.5% less than the same period last year.
- ❖ January's spike is a seasonal trend, however this year's figure is lower than the previous 2 years
- ❖ More responsive removal services may encourage more fly-tipping - this risk is being managed through enforcement action.
- ❖ A review is currently underway to identify what further action is required to encourage greater reuse and recycling of waste and to reduce litter and fly-tipping in target areas.

Focus for future action

- ❖ Roll out of vacuum units at Broad Green and Thornton heath during September to aid street cleansing operations
- ❖ Continue to review street cleaning and street bin provision to focus on the fly-tip hot spots and district centres and improve facilities for recycling in those flats/areas where these are limited
- ❖ Deliver multi-agency enforcement led operations to tackle fly-tip hot spots using the full range of interventions including prosecution
- ❖ Continuing rollout of time banded waste collections to different locations following successful trial on Thornton Heath High Street so that residential and trade waste is only put out between 6pm and 9am.