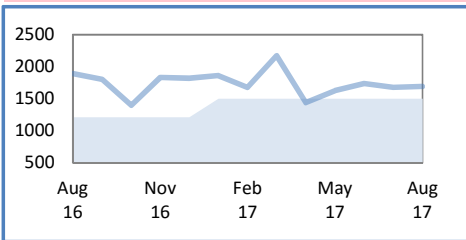
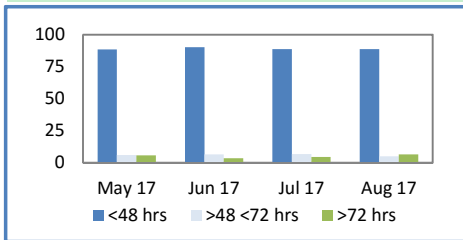


KPIs - Education, Enforcement and Ease of use

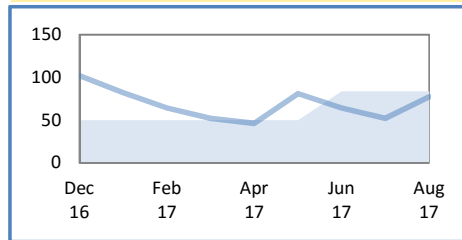
Number of fly-tip incidents confirmed



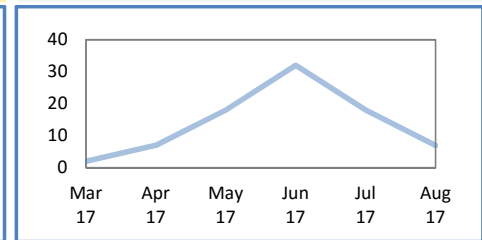
% Fly-tips cleared in target time



FPNs issued for environmental offences



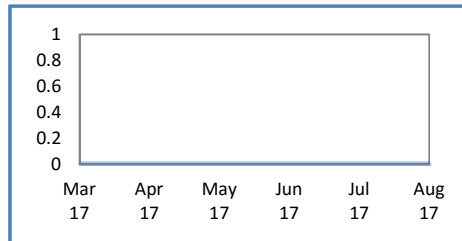
Investigations of environmental offences



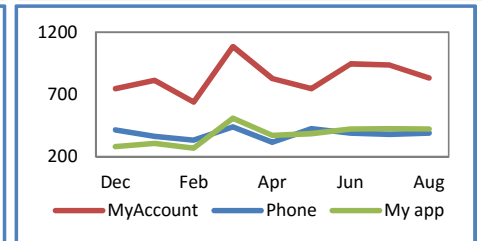
Progress and status to date

Ref	Indicator	Target	Jun-17	Jul-17	Aug-17
CG01a	Number of fly- tips incidents confirmed	1500	1734	1674	1688
CG02	% fly-tips cleared in 48 hours	80	90.4	88.6	88.6
CG04	Environmental (All) FPN issues	83	64	52	77
CG06	Investigations of env. offences	32	18	7	
CG07	Successful prosecutions for env. Off.	8	7	6	
CG07a	Total prosecutions to date	204	211	217	
CG08	Duty of care visits	0	0	0	
CG08a	Total 'duty of care visits' to date	2500	2500	2500	
CG11	Total followers on DMWCroydon	296	299	301	
CG12	Total Community Champion reg.	332	332	332	
CG13	Total Community clear-up events	161	166	175	

Duty of Care visits



Customer fly-tip reports by channel



Highlights this period

- ❖ Performance in the volume of fly tips cleared within 48 hrs continues to be significantly higher than the target of 80%.
- ❖ There were 9 further clear up event this month – residents took part in removing litter and fly tips from Westgate Road, Kenley BR area, Apsley Road play park, The Boulevard Addiscombe Road, Woodland Way, Thornton Heath High St. inc. Parchmore Road & Brigstock Road, Kirklees Road, Grove Road Lavender Road and Limsfield Avenue clearing a total of 86 bags and 5 and half tonnes of waste.

Top issues and risks

- ❖ The number of confirmed fly-tip incidents was 0.8% more than last month and 10.8% less than the same period last year.
- ❖ Duty of care visits are not being undertaken as the team have been focussed on other priorities.
- ❖ More responsive removal services may encourage more fly-tipping - this risk is being managed through enforcement action.
- ❖ A review is currently underway to identify what further action is required to encourage greater reuse and recycling of waste and to reduce litter and fly-tipping in target areas.

Focus for future action

- ❖ Roll out of vacuum units at Broad Green and Thornton heath during September to aid street cleansing operations
- ❖ Continue to review street cleaning and street bin provision to focus on the fly-tip hot spots and district centres and improve facilities for recycling in those flats/areas where these are limited
- ❖ Deliver multi-agency enforcement led operations to tackle fly-tip hot spots using the full range of interventions including prosecution
- ❖ Continuing rollout of time banded waste collections to different locations following successful trial on Thornton Heath High Street so that residential and trade waste is only put out between 6pm and 9am.