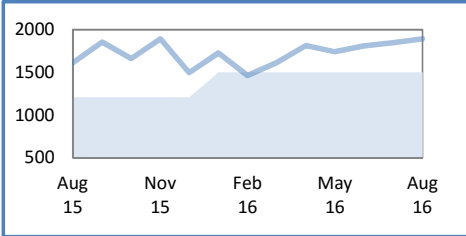
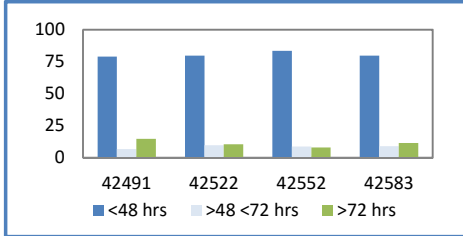


KPIs - Education, Enforcement and Ease of use

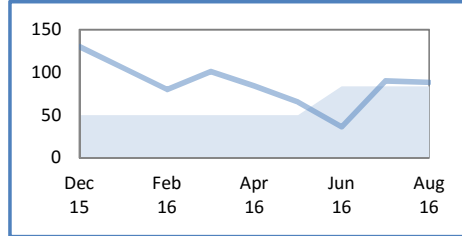
Number of fly-tip incidents confirmed



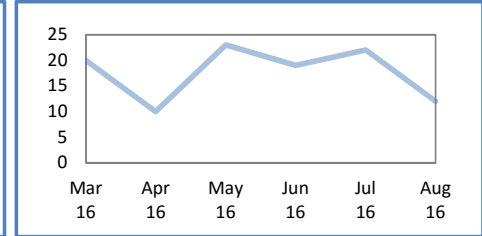
% Fly-tips cleared in target time



FPNs issued for environmental offences



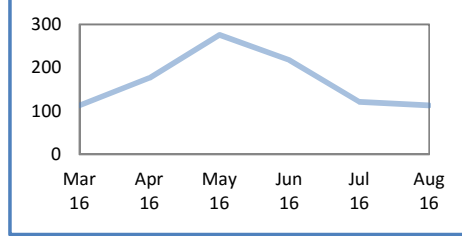
Investigations of environmental offences



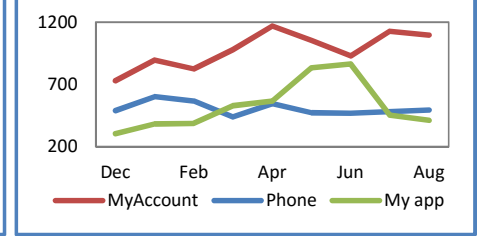
Progress and status to date

Ref	Indicator	Target	Jun-16	Jul-16	Aug-16
CG01a	Number of fly- tips incidents confirmed	1500	1808	1848	1893
CG02	% fly-tips cleared in 48 hours	80	79.7	83.3	79.8
CG04	Environmental (All) FPN issues	83	36	90	88
CG06	Investigations of env. offences	19	22	12	
CG07	Successful prosecutions for env. Off.	13	10	1	
CG07a	Total prosecutions to date	118	128	129	
CG08	Duty of care visits	218	121	113	
CG08a	Total 'duty of care visits' to date	2138	2259	2372	
CG11	Total followers on DMWCroydon	288	288	290	
CG12	Total Community Champion reg.	304	307	309	
CG13	Total Community clear-up events	88	97	104	

Duty of Care visits



Customer fly-tip reports by channel



Highlights this period

- ❖ The Environment Response Team have taken on a new contract with TFL to repaint all 38 Tram stations on the network. Aim to complete mid October.
- ❖ 88 FPNs were issued including 27 for fly-tipping offences - above the target threshold.
- ❖ A further 113 duty of care visits were carried out this month leading to the issue of 1 Section 34 notice.
- ❖ There were 7 further clear up events this month – residents took part in removing litter and flytips in London Road, Falkland Pk Ave, Sunnybank, Bridle Rd, Cromwell Rd, Brickfield Meadow & Westgate Rd - clearing a total of 3.5 cage loads of fly-tipping and 50 bags of litter.

Top issues and risks

- ❖ Number of confirmed fly-tip incidents was 2.4% more than last month and 17.4% more than the same period last year.
- ❖ More responsive removal services may encourage more fly-tipping - this risk is being managed through enforcement action
- ❖ A review is currently underway to identify what further action is required to encourage greater reuse and recycling of waste and to reduce litter and fly-tipping in target areas.

Focus for future action

- ❖ Continue to review street cleaning and street bin provision to focus on the fly-tip hot spots and district centres and improve facilities for recycling in those flats/areas where these are limited
- ❖ Deliver multi-agency enforcement led operations to tackle fly-tip hot spots using the full range of interventions including prosecution
- ❖ Trialling time banded waste collection on Thornton Heath High Street so that residential and trade waste is only put out between 6pm and 9am. If successful we will look to roll out in other areas.