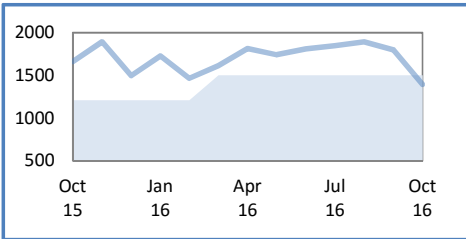
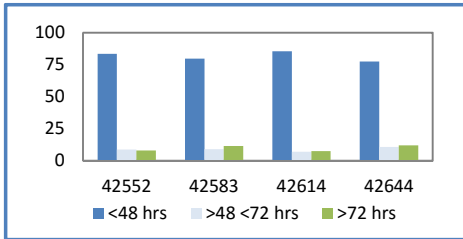


KPIs - Education, Enforcement and Ease of use

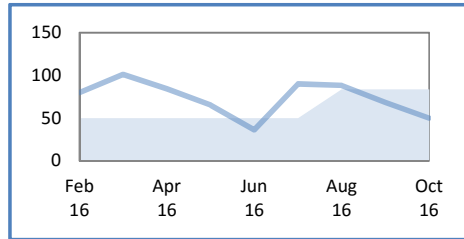
Number of fly-tip incidents confirmed



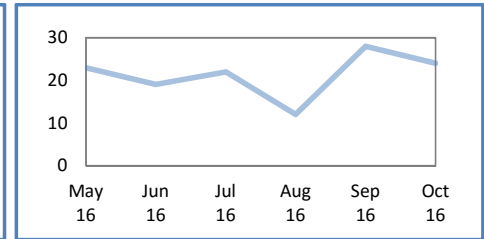
% Fly-tips cleared in target time



FPNs issued for environmental offences



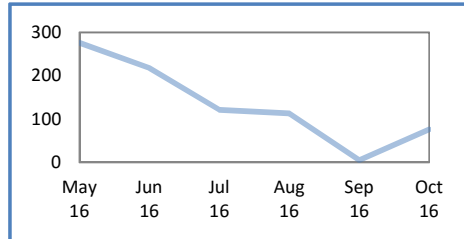
Investigations of environmental offences



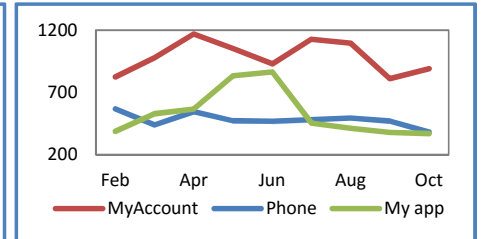
Progress and status to date

Ref	Indicator	Target	Aug-16	Sep-16	Oct-16
CG01a	Number of fly- tips incidents confirmed	1500	1893	1798	1394
CG02	% fly-tips cleared in 48 hours	80	79.8	85.5	77.5
CG04	Environmental (All) FPN issues	83	88	68	50
CG06	Investigations of env. offences	12	28	24	
CG07	Successful prosecutions for env. Off.	1	0	20	
CG07a	Total prosecutions to date	129	129	149	
CG08	Duty of care visits	113	5	76	
CG08a	Total 'duty of care visits' to date	2372	2377	2453	
CG11	Total followers on DMWCroydon	290	294	293	
CG12	Total Community Champion reg.	309	311	315	
CG13	Total Community clear-up events	104	111	118	

Duty of Care visits



Customer fly-tip reports by channel



Highlights this period

- ❖ Excellent performance in the number of confirmed fly-tip incidents.
- ❖ There were 7 further clear up events this month – residents took part in removing litter and flytips in Riddlesdown Collegiate Purley, Brook at Thornton Heath Recreation Ground, Norbury Junction 1, Oak Avenue, Westgate Road, Community Day around Addiscombe and St Oswalds clearing a total of 140 bags of litter.
- ❖ Environment investigations remain over 20.

Top issues and risks

- ❖ 50 FPNs were issued which is below the target threshold.
- ❖ Duty of care visits are down as team have been focussed on other priorities
- ❖ More responsive removal services may encourage more fly-tipping - this risk is being managed through enforcement action
- ❖ A review is currently underway to identify what further action is required to encourage greater reuse and recycling of waste and to reduce litter and fly-tipping in target areas.

Focus for future action

- ❖ Continue to review street cleaning and street bin provision to focus on the fly-tip hot spots and district centres and improve facilities for recycling in those flats/areas where these are limited
- ❖ Deliver multi-agency enforcement led operations to tackle fly-tip hot spots using the full range of interventions including prosecution
- ❖ Continuing rollout of time banded waste collections to different locations following successful trial on Thornton Heath High Street so that residential and trade waste is only put out between 6pm and 9am.