

INTRUDER ALARMS  
PARTIES CARS & MOTORCYCLES  
INTRUDER ALARMS  
PETS DIY AND MUSIC  
GARDENING

## Domestic Noise

Be aware that even some 'normal' domestic noise can affect others. Try not to use equipment like washing machines and hoovers at night.

Laminate flooring and bare floorboards can have a particular impact on noise levels in flats.

## How to get in touch with us

For further information and advice contact the  
**Pollution Team: Mondays to Fridays**  
9am - 5pm

**020 8760 5483**

If the noise problem occurs after office hours or at weekends or Bank holidays and there is no sign of it stopping ring ☎ **020 8726 6000** and your call will be passed to the duty officer who will call you back.

NOISE 24 HOUR HOTLINE

**020 8760 5483**

9am - 5pm Monday to Friday

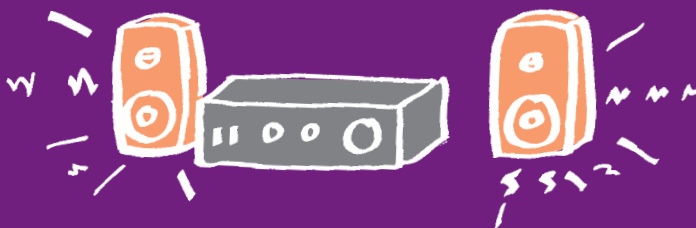
**020 8726 6000**

OUT OF HOURS

[www.croydon.gov.uk](http://www.croydon.gov.uk)

## Website

[www.croydon.gov.uk/environment/  
pollution/soundadvice](http://www.croydon.gov.uk/environment/pollution/soundadvice)



### Pollution Team

Place Department  
Floor 10 / Zone B  
Bernard Weatherill House  
8 Mint Walk  
Croydon CR0 1EA

☎ 020 8760 5483

✉ [pollution@croydon.gov.uk](mailto:pollution@croydon.gov.uk)

# Sound Advice

## FOR CROYDON RESIDENTS

# NOISE

is unwanted sound  
- which disturbs or annoys



NOISE 24 HOUR HOTLINE

**020 8760 5483**

9am - 5pm Monday to Friday

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OUT OF HOURS

# NOISE

THIS LEAFLET SUGGESTS WAYS OF MAKING  
LESS NOISE IN AND AROUND YOUR HOME

CARS & MOTORCYCLES

PETS

DIY AND  
GARDENING

INTRUDER ALARMS

UNWANTED NOISE

MUSIC PARTIES

## Parties

If you are going to hold a party, here are some tips that will help you avoid annoying your neighbours.

- ✓ Tell your neighbours in advance that you are having a party.
- ✓ Keep the volume of the music low after 11.00pm.
- ✓ Ask your guests to leave quietly after the party i.e. no revving of car engines, sounding horns, shouting or singing. Keep windows and doors closed.
- ✓ Take special care if the party is to be held in a marquee or outside.

## Pets

Dogs are more likely to bark if they are left alone or outside for long periods of time.

Dogs are less likely to bark if they are regularly exercised.

## DIY & Gardening

Try to work at reasonable hours and not late into the night.

If you are going to start some work which will be particularly noisy, or that may go on for a long time, let your neighbours know first.

Any contractors should work within the guidance set down in the councils code of practice for construction and demolition sites



## Cars & Motorcycles

Make sure your vehicle alarm is not over sensitive. A five minute cut out device is a legal requirement.

If you repair or tune your own vehicles try to do so at a reasonable time on your drive or in your garage.

## Intruder Alarms

Make sure your alarm has a 20 minute cut out device.

We suggest that you nominate one of your neighbours as a keyholder/ give a contact number of a keyholder, who can turn off the alarm in your absence.

Please note: You may incur substantial costs if the council has to switch off your alarm if it is causing a nuisance to local residents.



## Music



We receive more complaints about noise from loud music than anything else. Remember not everyone enjoys the same types of music.

Position the television, radios and speakers away from walls adjoining your neighbour's house or flat.

Keep the volume at a reasonable level and remember that noise travels further when doors and windows are open.

Loud car stereos are not only a nuisance to others but can prevent you hearing warning signals.