

ACTION CARD: In the event of positive COVID cases

For use by SUPPORTED LIVING SETTINGS

This information is for managers of Supported Living settings. It provides key steps to quickly identify and contain any potential COVID-19 outbreak.

Step

1

Report

Positive cases

If a member of your staff or resident tests positive immediately contact

1. The Commissioning team enquiriesBC@croydon.gov.uk and the Director of Public Health covid19@croydon.gov.uk
2. The local Public Health England Health Protection team (HPT) on **0300 303 0450** or LCRC@phe.gov.uk

If your first notification of a positive test is through the Health Protection Team or NHS Test and Trace please still contact covid19@croydon.gov.uk

Step

2

Inform

Information that may be requested

About your setting

- Name, location (including postcode)
- Key contact details: name, phone number, email
- Number of staff and residents
- The completed COVID risk assessment and any other locally developed COVID-19 action plans and control measures

About the cases

- LCRC/HPT reference number (if applicable)
- Details of the people affected including nature of staff roles, when they were last present in the setting etc.
- When the individual(s) became unwell or a test was undertaken
- Number of people with which the individual(s) had close contact

Contact enquiriesBC@croydon.gov.uk if you have any questions or concerns.

Step

3

Respond

Depending on the type of outbreak

- Croydon Council or the HPT may discuss with you any need to send messaging to your community
- The HPT and/or Croydon Council will work with you to assess the risks and advise what action to take.
- If necessary the HPT may convene an Outbreak Control Team which one of your team will be invited to attend.
- For large outbreaks Croydon Council may discuss ways to implement mass testing of your residents and staff.



CORONAVIRUS WORKING AND LIVING SAFELY

A Avoid crowded situations
(if unavoidable avoid
face-to-face contact)



B Book a test and stay at home if
you have symptoms – telephone
NHS: 119



C Clean your hands and surfaces more
frequently than usual for at least
20 seconds using soap and water
or alcohol-based sanitiser. Always wash or
sanitise your hands before and after travelling
to work and/or being in communal spaces



D Keep your **distance!** 2m is
safer than 1m. If 2m is not
possible, take other steps to
reduce risk such as opening windows,
wearing a face covering, avoiding
face-to-face contact



E In **enclosed** spaces where
you can't keep your distance,
wear a face covering/mask
or other recommended Personal
Protective Equipment



F Follow your employer's and
government advice to help
protect yourself and others



Resources

Supported living services during coronavirus (COVID-19)

<https://www.gov.uk/government/publications/supported-living-services-during-coronavirus-covid-19>

COVID-19: infection prevention and control (IPC)

<https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control>

Coronavirus (COVID-19): adult social care guidance (collection)

<https://www.gov.uk/government/collections/coronavirus-covid-19-social-care-guidance>

FAQS

<https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do>