# For use by EXTRA CARE SETTINGS

This information is for managers of Extra Care settings. It provides key steps to quickly identify and contain any potential COVID-19 outbreak.

# Step

#### **Positive cases**

# If a member of your staff or resident tests positive immediately contact

- 1. The Commissioning team <u>enquiriesBC@croydon.gov.uk</u> and the Director of Public Health <u>covid19@croydon.gov.uk</u>
- The local Public Health England Health Protection team (HPT) on 0300 303 0450 or <u>LCRC@phe.gov.uk</u>

If your first notification of a positive test is through the Health Protection Team or NHS Test and Trace please still contact <u>covid19@croydon.gov.uk</u>.



### Inform

Report

## Information that may be requested

#### About your setting

- Name, location (including postcode)
- Key contact details: name, phone number, email
- Number of staff and residents
- The completed COVID risk assessment and any other locally developed COVID-19 action plans and control measures

Respond

#### About the cases

- LCRC/HPT reference number (if applicable)
- Details of the people affected including nature of staff roles, when they were last present in the setting etc.
- When the individual(s) became unwell or a test was undertaken
- Number of people with which the individual(s) had close contact

Deliverina

for Croydon

Contact <u>enquiriesBC@croydon.gov.uk</u> if you have any questions or concerns.



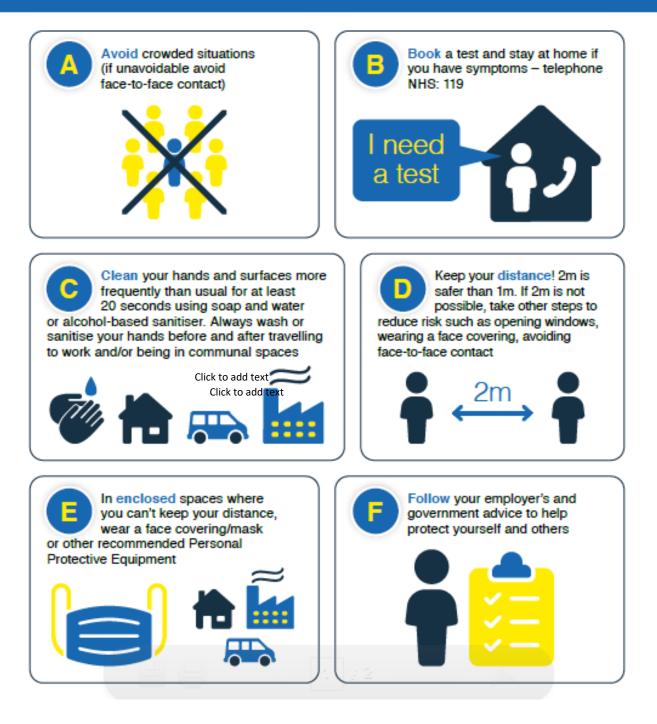
### Depending on the type of outbreak

www.croydon.gov.uk

- Croydon Council or the HPT may discuss with you any need to send messaging to your community
- The HPT and/or Croydon Council will work with you to assess the risks and advise what action to take.
- If necessary the HPT may convene an Outbreak Control Team which one of your team will be invited to attend.
- For large outbreaks Croydon Council may discuss ways to implement mass testing of your residents and staff.



# CORONAVIRUS WORKING AND LIVING SAFELY



#### Resources

#### Coronavirus (COVID-19): adult social care guidance (collection)

https://www.gov.uk/government/collections/coronavirus-covid-19-social-care-guidance

#### COVID-19: infection prevention and control (IPC)

https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infectionprevention-and-control

#### FAQS

https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-canand-cant-do