



fta fairtradingaward®
do you PASS?
helping you prevent underage sales

Training available

This is a half-day course for all businesses that sell age restricted products such as alcohol, tobacco or knives. It is suitable for both managers and staff. The course is highly interactive and delivered by an accredited TSI trainer.

It includes:

- what the law requires of business and staff
- proxy sales and what this means for your business
- steps you can take to avoid making illegal sales:
 - challenge 25
 - checking and accepting proof of age cards
 - use of refusal logs
 - staff training

There is a short test at the end of the course and successful candidates are awarded the **do you PASS?** FTA module.

"A very good course, well presented and useful information obtained. Thank you" National grocery retailer

"I would advise people in business to attend this training, which will help them" Newsagent

"I am glad that I came to this training as it has refreshed my memory and I am now up-to-date and informed" NISA local

"It would be good to go into companies and run this in the store for the whole team"

National retailer

venue: Bernard Weatherill House
8 Mint Walk, Croydon, CR0 1EA

date: Wednesday 31st January 2018 am session
Wednesday 31st January 2018 am session

time: AM Session from 10.00 to 12.45
PM Session from 13.15 to 16.00

contact: Trading Standards 0208 407 1311

Please see overleaf for further training dates



www.tradingstandards.gov.uk/fta

Further training dates for 2018 / 2019

- **Wednesday 25th April 2018—Bernard Weatherill House**
AM Session from 10.00 to 12.45
PM Session from 13.15 to 16.00
- **Tuesday 3rd July 2018—Bernard Weatherill House**
AM Session from 10.00 to 12.45
PM Session from 13.15 to 16.00
- **Wednesday 3rd October 2018—Bernard Weatherill House**
AM Session from 10.00 to 12.45
PM Session from 13.15 to 16.00
- **Thursday 31st January 2019—Bernard Weatherill House**
AM Session from 10.00 to 12.45
PM Session from 13.15 to 16.00

Public Health Croydon will be presenting a short session at the start entitled 'Protecting children and young people – everyone's business'.

Please make sure you arrive in good time.

A complete training session runs for approximately 2 hours 45 minutes which includes a 30 minute multiple choice exam. These courses are offered **FREE OF CHARGE** and are only available to Croydon based businesses (SMEs).

Booking enquiries can be made by calling 020 8407 1311.

Please be aware spaces are limited.