

### What are Chatterbox groups?

Chatterbox Groups are groups for Croydon families with children aged 4 years old and under who have concerns about their child's talking or interaction. They are run by the Chatterbox team which includes Speech and Language Therapists and Assistants and Children's Centres staff across the borough. The groups are designed to promote, encourage and support speech, language and communication development in pre-school aged

### What happens at a Chatterbox group session?

Chatterbox groups have an emphasis on parents/carers playing and actively engaging with their child using strategies that are proven to enhance speech and language development. These interactions are supported by the Chatterbox team. At the Chatterbox session, there will be:

- **Play opportunities** for parents/carers and children to promote speech, language & communication development.
- **Advice, tips and strategies** from the Chatterbox team regarding how to support their child's speech, language and communication skills.
- A **snack time** when the children share a healthy snack and drink. This is a great time to model language by offering children choices and parents/carer's are actively encouraged to get involved!
- Time to **share a book** between parents/carers and their child: follow the child's interests, talk about the pictures as well as the words.
- A **structured time** for a whole group story, song time and activities to help to develop the children's attention and listening skills

### **To get the most from Chatterbox groups parents/carers should:**

- *Arrive at the start of the session as advertised on the flyer*
- *Give your child your full attention*
- *Not use your mobile phone at all during the session*
- *Make the most of the time available to play and engage with your child!*

Telephone interpreting services are widely available for families whose first language is not English.



# Chatterbox Groups September—December Autumn term 2019

Highlighted in the Croydon NHS Trust CQC inspection report  
as a service that delivers "**Outstanding Practice**"  
- June 2015

Targeted groups to promote, support and  
encourage your child's speech, language and  
communication development

If you have any queries, please contact:

020 8714 2594

CH-TR.SLTCroydonchildren@nhs.net



Croydon

Children's Speech & Language Therapy

Service

Communication  
changes lives

Updated August 2019

## Days and Locations

A Speech and Language Therapist is present on the first session of every month. A Speech and Language Therapy Assistant is generally present every week. Please contact the centre directly during school holidays, as timetables are subject to change by the centres during these times.

**Please arrive as close to the start of the session as possible, otherwise your child will miss out on the valuable play opportunities and overall structure of the session**

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### Mondays

**Malling Close Children's Centre**, 1:00pm-2:30pm

Lead Therapist– Liz Swaniker-Noi

Tel: 020 8655 5680

Malling Close, Addiscombe, Croydon, CR0 7YD

**This centre will be closed on the 6th January 2020**

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### Tuesdays

**Aerodrome Children's Centre** 9:30am-11:00am

Lead Therapist– Sarah Hoque

Tel: 020 8688 7710

Violet Lane, Croydon CR0 4HN

**This centre will be closed on the 24th December and 31st December 2019**

**Winterbourne Children's Centre** 1:00pm-2.30pm

Lead Therapist– Charlotte Parkhouse

**Tel:** 020 8689 0978

Winterbourne Road, Thornton Heath, CR7 7QT

**This centre will be closed on the 3rd September 2019**

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### Wednesdays

**Good Shepherd Children's Hub** 9:30am-11:00am

Lead Therapist– Faith Brooks

Tel: 01689 841771

Dunley Drive, New Addington, CR0 0RG

**Please be aware that the Good Shepherd Children's Hub is always closed during school holidays.**

## Wednesdays continued...

**Shirley Children's Centre** 9.30am-11.00am

Lead Therapist– Saru Sathianandan

Tel: 020 8777 2119

34 Lilac Gardens, Shirley, CR0 8NR

**This centre will be closed on the 25th December 2019 and the 1st January 2020.**

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### Thursdays

**Selhurst Children's Centre** 9:30am-11:00am

Lead Therapist– Sarah Hoque

Tel: 020 8684 3777

23 Dagnall Park, South Norwood, SE25 5PL

**This centre will be closed on the 26th December 2019.**

**Woodlands Children's Centre** 1pm-2:30pm

Lead Therapist– Sarah Hoque

Tel: 020 8916 0543

Farnborough Avenue, Selsdon, CR2 8HD

**This centre will be closed on the 26th December 2019 and 3rd January 2020.**

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### Fridays

**Purley Oaks Children's Centre** 9:30am-11:00am

Lead Therapist– Ruth Wheeler

Tel: 020 8325 4518

Bynes Road, South Croydon, CR2 0PR

**This centre will be closed on the 6th September 2019, 27th December 2019 and 3rd January 2020**

**Kensington Avenue Children's Centre** 1pm-2:30pm

Lead Therapist– Louise Coates

Tel: 020 8765 8128,

Kensington Ave, access via Hawthorn Avenue, Thornton Heath, CR7 8BW

**This centre will be closed between Friday 13th December until Friday 10th January 2020**