

EV Strategy Consultation

Our draft Electric Vehicle (EV) Charging Strategy is part of our broader plans to reduce emissions and improve air quality across Croydon. We want to support people to change how they travel, including enabling the transition to EVs. This strategy looks at how the council will expand the charging infrastructure across Croydon and ensure equal distribution across the district.

We recognise that reliable and accessible charging infrastructure is essential to encourage EV ownership. Our EV Charging Strategy sets out our commitment to supporting residents and businesses and their journey towards a zero-carbon future.

Our strategy complements the growth in EV charging provision led by the private sector and fill gaps in the existing network to ensure all residents have access to an EV chargepoint close to where they live.

To find out more, please read the strategy documents on our consultation page and then answer the following questions.

Our vision for electric vehicle charging:

“To deliver reliable, inclusive and affordable EV charging infrastructure that enables the transition to electric vehicles as part of a sustainable, integrated transport system by 2035.”

1. To what extent do you agree or disagree with this vision?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/No opinion

2. Please explain why you agree or disagree with this vision:

Free text response

OUTCOME ONE: LEAD BY EXAMPLE

3. To what extent do you support the key themes identified in the strategy?

	Strongly support	Support	Neutral	Oppose	Strongly oppose	Don't know
OUTCOME ONE: LEAD BY EXAMPLE						
PRIORITY 1.1: Our fleet • Conduct fleet usage analysis to identify suitable vehicles for early transition. • Introduce EV-first procurement policy for all new fleet vehicles. • Transition 100% of LBC-owned cars and vans to electric by 2030. • Use telematics data to monitor fuel use and emissions across the fleet.						
PRIORITY 1.2: Depots and LB Croydon sites • Conduct energy capacity assessments for each site to support EV charging. • Install EV charging infrastructure at all major depots and council sites by 2027. • Prioritise depot upgrades based on fleet transition timelines. • Ensure all council buildings are EV-ready (with passive or active charging provision).						

4. What further actions do you think would help create a charging experience that is fair and accessible for people in Croydon?

Free text response

5. Please provide any comments you may have about these themes in the box below:

Free text response

6. Please make any further comments you may have in the box below.

Free text response

OUTCOME TWO: CHARGING INFRASTRUCTURE

7. To what extent do you support the key themes identified in the strategy?

	Strongly support	Support	Neutral	Oppose	Strongly oppose	Don't know
PRIORITY 2.1: Delivering the right chargepoints, in the right place, at the right time - Facilitate access to home charging by promoting government grants and working with housing providers to retrofit EV infrastructure in social housing. - Work with CPO(s) to expand the network of public charging across Croydon to facilitate easy access to charging for residents without access to off street parking. - Identify areas across the borough that are currently more than 5 minutes active travel from a chargepoint. - Support workplace charging through business engagement and promotion of relevant government grants. - Identify suitable locations for off-street charging hubs (e.g. car parks, community centres) - Identify key destinations (e.g. leisure centres, retail parks, transport hubs) for strategic deployment of rapid and ultra-rapid chargers.						
PRIORITY 2.2: Local Leadership & Promotion - Launch a public campaign showcasing LBC's EV transition progress. - Host annual EV showcase events with local businesses and residents. - Develop a public dashboard showing EV strategy metrics and progress. - Include EV and sustainable transport actions in climate action comms and reports.						
PRIORITY 2.3: Work with community partners - Establish an EV partnership forum with local businesses, charge point operators, and community groups. - Actively engage with disability and minority community advocacy groups to ensure charging provision is accessible to them. - Partner with local employers to promote workplace charging and fleet electrification. - Work with housing associations and landlords to support shared charging solutions.						
PRIORITY 2.4: Work with the private sector - Develop a transparent and competitive process for selecting CPOs for public land. - Establish long-term partnership with CPOs to ensure maintenance, upgrades, and data sharing. - Work with CPO(s) to ensure chargepoints are PAS 1899 compliant - Facilitate grid connection discussions between providers and DNOs. - Encourage innovation in EV charging through supporting trials of new and emerging technology.						
Priority 2.5: Fulfilling our role as a Planning Authority - Train planning officers on EV infrastructure requirements and best practice. - Monitor compliance with EV charging policies in approved developments. - Consider introducing requirements that new developments exceed the minimum requirements in Approved Document S: Infrastructure for charging electric vehicles.						

8. What further actions do you think would help create a charging experience that is fair and accessible for people in Croydon?

Free text response

9. Please provide any comments you may have about these themes in the box below:

Free text response

10. Please make any further comments you may have in the box below.

Free text response

OUTCOME THREE: MAKING BEST USE OF THE KERBSIDE

	Strongly support	Support	Neutral	Oppose	Strongly oppose	Don't know
Priority 3.1: Making best use of the kerbside • Ensure EV infrastructure installations comply with accessibility and safety standards. • Ensure EV charging is integrated into wider kerbside management policies (e.g. loading bays, disabled parking). • Introduce EV-only bays in residential and commercial zones with clear signage and enforcement. • Review Controlled Parking Zones (CPZs) to support EV uptake without displacing non-EV users. •						
Priority 3.2: Supporting other forms of EV charging • Trial cable channel systems or pavement gulley to safely manage trailing cables in high-density residential areas. • Partner with tech providers to test wireless or pop-up charging technologies. • Provide guidance for residents on safe cable use and alternatives to home charging. • Maintain a watching brief on developments and innovation within the EV charging industry						

11. What further actions do you think would help create a charging experience that is fair and accessible for people in Croydon?

Free text response

12. Please provide any comments you may have about these themes in the box below:

Free text response

13. Please make any further comments you may have in the box below.

Free text response

14. If you own, or intend to own, an EV, how important are each of the following factors in determining whether or not you would use a community charging hub?

	Very important	Important	Neither important or unimportant	Not important	Not at all important	Don't know /NA
Speed of charge (rapid or fast)						
Guaranteed availability of charging point						
Distance from home						
Good quality walking route						
Cost of session						
Security						

15. Please rate your likelihood of using the following charging locations to charge an EV should you have access to one now or in the future?

	Very likely	Likely	Unlikely	Very unlikely	Don't know/NA
Home charging					
Fast charging at leisure facilities, supermarkets etc.					
Charging at the workplace					
On-street charging					
Charging at visitor attractions or destinations					
Council-owned car parks					
Park and Ride					
Community Hubs					
Rapid Charging Hubs					

About you and your driving

This section is really important. It's vital that we understand the experiences of a wide range of respondents in order to ensure that everyone is treated equally. By understanding more about what people from diverse backgrounds tell us, we can ensure we act appropriately to meet needs.

All questions are optional and any responses to these questions will remain confidential. Individuals will not be identified and personal details will not be published.

16. Do you currently own or have access to a vehicle?

- Yes
- No Go to Q15

17. What type of vehicle do you currently have access to?

- Car
- Car derived van
- Van
- Motorcycle/scooter
- Other please state:

Free text response for other

18. Is your current vehicle a Plug-in Hybrid EV (PHEV) or Battery Electric Vehicle EV (BEV)?

- Yes Go to Q15
- No Go to Q14

19. What fuel does your current vehicle use? Tick all that apply.

- Petrol
- Diesel (including biodiesel)
- LPG
- Hydrogen
- Other (please state):

Free text response for other

20. Do you intend to buy, lease or change your vehicle in the next:

- Year go to Q16

- 1-2 years go to Q16
- 3-5 years go to Q16
- I do not intend to buy or lease a vehicle in the next 5 years go to Q21

21. Thinking about your next vehicle, how likely is it to be an EV?

- My next vehicle will be an EV
- Very likely
- Likely
- Somewhat unlikely
- Very unlikely
- I do not intend to purchase an EV in the next 5 years

22. What are your 3 biggest concerns in switching to an EV? (limited to 3 responses)

- Purchase cost
- Running and maintenance cost
- Vehicle range
- Access to charger at home
- Access to charger at your main trip destination
- Other, please state:

Free text response for other

23. When at home, where do you park your vehicle at night?

- Off-street – Private Driveway/Garage
- Off-street – Private Car Park
- Off-street – Public Car Park
- On-street
- Don't own or have access to a vehicle
- Other, please state:

Free text response for other

24. Please estimate your annual mileage

- Less than 5,000 miles a year
- 5,000 to 9,999 miles per year
- 10,000 to 19,999 miles a year
- More than 20,000 miles a year

25. If you are employed, do you drive as part of your job?

- Yes – it's a major part of my job (taxi/ private hire drivers, delivery driver etc)
- Yes, regularly (weekly)
- Yes, occasionally (1-2 times a month)
- Yes, rarely (less than 1-2 times a month)
- No
- Not applicable

26. Are you responding as...? Please tick all that apply.

- A local resident
- On behalf of a local business
- A voluntary, community sector organisation
- A parish or town council or local councillor
- Other, please state:

Free text response for other

27. Please tell us your postcode. (used for analysis purposes only)

Free text response

28. What is your age?

- Under 18
- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 75
- Over 75
- Prefer not to say

29. Are you?

- Female
- Male
- Other
- Prefer not to say

30. Do you consider yourself to be disabled? (Please tick all that apply)

- No Go to Q28
- Prefer not to say
- Yes – Physical impairment, such as difficulty using arms or mobility issues which may mean using a wheelchair or crutches
- Yes – Sensory impairment, such as being blind/having a serious visual impairment or being deaf/have a hearing impairment
- Yes – Mental health condition, such as depression, anxiety or schizophrenia
- Yes – Learning disability/difficulty (such as Down's Syndrome, dyslexia, dyspraxia) or cognitive impairment (such as autism spectrum condition)
- Yes – Long standing illness or health condition, such as cancer, HIV, diabetes, chronic heart disease or epilepsy
- Yes – Other (please state)

Free text response for other

31. If yes, please, please tell us how this affects the way that you access or use council services.

Free text response

32. Do you currently have a vehicle through the Motability scheme or an allocated disabled parking bay at your residence?

- I have a vehicle from Motability and a disabled parking bay
- I have a vehicle from Motability but do not have a disabled parking bay
- I do not have a vehicle from Motability but do have a disabled parking bay
- I do not have a vehicle from Motability or a disabled parking bay

33. Please tell us your ethnic origin

- Arab/Arab British
- Asian/Asian British – Bangladeshi
- Asian/Asian British – Chinese
- Asian/Asian British – Indian
- Asian/Asian British – Other
- Asian/Asian British – Pakistani
- Black/African/Caribbean/Black British – African
- Black/African/Caribbean/Black British – Caribbean
- Black/African/Caribbean/Black British – Other

- Gypsy or Irish Traveller
- Mixed/multiple ethnic group – Other
- Mixed/multiple ethnic group – White & Asian
- Mixed/multiple ethnic group – White & Black African
- Mixed/multiple ethnic group – White & Black Caribbean
- White – English / Welsh / Scottish / Northern Irish / British
- White – Other (please state)
- White Irish
- White – Roma
- Prefer not to say
- Other ethnic group (please state)

Free text response for other

34. Are you currently, or have you previously, served in the UK Armed Forces?

- No
- Yes – currently serving
- Yes – previously served in Regular Armed Forces
- Yes – previously served in Reserve Armed Forces
- Prefer not to say

Please return your completed questionnaire to Strategic Transport, Bernard Weatherill House, 8 Mint Walk, Croydon, CR0 1EA

Email: strategictransport@croydon.gov.uk

Please return the questionnaire by Midnight Monday 28th September 2026.

Any personal information that you have supplied will be held by Croydon Council in accordance with the Data Protection Act 2018 and UK General Data Protection Regulations (UKGDPR) 2021. This information will only be used as part of this exercise and personal information will not be published or passed onto any other organisation. Your personal information collected as part of this survey will be kept for two years to help us improve services before being securely destroyed.

Our privacy notice, which explains how we will process your personal information, how long we will retain it and your rights as a data subject, is available at [Privacy notices | Croydon Council](#).