

Croydon Family Hubs—Support and Advice 1:1 appointments April—May 2026

Family Hubs are for all families with babies, children and young people from birth until they reach the age of 19 (or up to 25 for young people with Special Educational Needs and Disabilities).

How to find us:

Shirley: 34 Lilac Gardens, Shirley, CR0 8NR

Selhurst: 23 Dagnall Park, Selhurst, SE25 5PL

Samuel Coleridge Taylor Family Hub: 194 Selhurst Road, London, SE25 6XX

Woodlands Family Hub: Quest Primary School, Farnborough Avenue, South Croydon, CR2 8HD



**FAMILY
HUBS**

CROYDON
www.croydon.gov.uk

Family Hub Navigators

We support families from conception to children aged 0–19 (up to 25 with SEND), offering a listening ear and guidance to help you find the right support. You can access support by phone, or we can arrange a 1:1 appointment in a private, confidential setting.

Citizen's Advice:

- ◆ Welfare benefits
- ◆ Consumer
- ◆ Money and debt
- ◆ Tax and utilities
- ◆ Travel/transport
- ◆ Employment
- ◆ Education
- ◆ Immigration
- ◆ Health and community care
- ◆ Relationships and family

South West London Law Centre: Referrals ONLY

- ◆ Housing
- ◆ Money Advice
- ◆ Debt
- ◆ Cost-of-Living Work
- ◆ Employment Benefits
- ◆ Immigration/Asylum
- ◆ Community Care
- ◆ Free one-off legal advice on a number of other legal problems

Schools Attendance Officer:

- ◆ Need help identifying any concerns?
- ◆ Having difficulty communicating with the school?
- ◆ Issues with your child's attendance?
- ◆ Support understanding your attendance responsibilities?

DWP Family

Communication Work Coach:

- ◆ Benefits
- ◆ Employment
- ◆ Job searching
- ◆ Interview skills prep
- ◆ CV support

Croydon Talking Therapies Parents Wellbeing

Support for parents, partners and carers from pregnancy until the child is 5 years old.

Benefits Advice:

- ◆ Benefit applications
- ◆ Paper forms
- ◆ Appeal support
- ◆ Benefits check

Income Officer:


Council Tenants in Shrublands and Shirley only.

- ◆ Financial hardship
- ◆ Bedroom tax & downsizing
- ◆ Benefits advice
- ◆ Rent options

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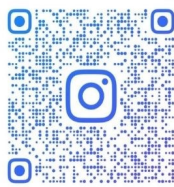


Monday's	Tuesday's	Thursday's	Friday's	Family Hub Navigators
<p>Family Hub Navigators Bookable 1-4pm Winterbourne</p> <div data-bbox="62 804 452 1254" style="border: 1px solid black; padding: 5px; text-align: center;"> <p>Scan here for more information:</p>  </div>	<p>Citizens Advice Croydon Drop in 10am-1pm Selhurst</p> <p>Benefits Advice Bookable 1:1 appointments 10am-12pm Shirley</p> <p>Income Officer Bookable 1:1 appointments 10am-12pm Shirley</p> <p>Croydon Talking Therapies Parents Wellbeing— Drop in or bookable 11:00am-12:30pm Woodlands</p>	<p>Citizens Advice Croydon (CAC) 10am-2.30pm 16/04, 07/05, 21/05 Woodlands</p> <p>School Attendance Drop in 1-4pm TBC Samuel Coleridge Taylor</p> <p>School Attendance Drop in 1-4pm TBC Woodlands</p> <p>Family Hub Navigators Bookable 3-6pm Samuel Coleridge Taylor</p>	<p>Family Hub Navigators Bookable 10am-2pm Woodlands</p> <p>DWP (Department for Work and Pensions) Bookable 1:1 appointments 9:30am-2pm TBC Selhurst</p> <p>DWP (Department for Work and Pensions) Bookable 1:1 appointments 9:30am-3:30pm 17/04, 01/05, 15/05 Woodlands</p>	<p>Our Navigators support families from conception to children aged 0–19 (up to 25 with SEND), offering a listening ear and guidance to help you find the right support.</p> <p>You can access support by phone, or we can arrange a 1:1 appointment in a private, confidential setting.</p> <p>Contact them directly on:</p> <p>Samantha— 07356 331524</p> <p>Kirsti—07356 365799</p> <p>Kirsty—07358 012723</p> <p>Reha—07356 343590</p> <p>Julie—07356 100837</p>

Follow our Social Media Channels:

Instagram: @croydonfamilyhubs

Facebook: Croydon Family Hubs



Contact Details:

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Email: familyhubs@croydon.gov.uk