

Statistical Information 2020/21

Parking Services collects statistical information relating to its various functions. The key data for 2020/21 is detailed below

PCN Issued

PCN Issued	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
Higher Level PCN	73,420	1,891	2,685	1,078	110,234	189,308
Lower Level PCN	13,519	6,052	0	0	0	19,571
Total PCN's issued	86,939	7,943	2,685	1,078	110,234	208,879

PCN's paid

PCN's paid	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
PCN's paid at discount	44,307	4,221	1,654	682	72,170	123,034
PCN's paid at full rate or higher	9,805	845	267	98	8,381	19,396
Total	54,112	5,066	1,921	780	80,551	142,430

Informal representation

Informal representation	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
PCN's against which a informal rep was made	13,857	1,408	N/A	124	N/A	15,389
PCN cancelled as a result of representational of informal challenge (not including 'accept reduced payment')	3,045	456	N/A	11	N/A	3,512
% of PCNs cancelled against total PCNs issued	3.5%	5.7%	N/A	1.0%	N/A	1.7%

Formal representation

Formal representation	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
PCN's against which a formal rep was made	4,699	328	345	54	20,223	25,649
PCN cancelled as a result of representational of formal challenge (not including 'accept reduced payment')	381	27	14	10	716	1,148
% of PCNs cancelled against total PCNs issued	0.4%	0.3%	0.5%	0.9%	0.6%	0.5%

Appeals

Appeals	On Street & off street	Bus Lane	Moving Taffic	Total
PCN's against which an appeal was made	553	26	1,309	1,888
PCN's against which an appeal was made & allowed	277	23	715	1,015
	830	49	2024	2,903

Top 30 PCN issuance	
Parsons Mead, Croydon	43,874
Auckland Road, SE19	11,844
Addiscombe Road, Croydon	7,804
Haling Road, South Croydon	6,889
Cypress Road, SE25	5,028
Derby Road, Croydon	3,795
Abingdon Road, SW16	2,914
Winterbourne Road, Thornton Heath	2,883
Surrey Street, Croydon	2,462
Frith Road, Croydon	1,874
Keston Avenue, Coulsdon	1,839
Lloyd Park Car Park, Croydon	1,760
Brading Road, Croydon	1,743
High Street, Purley	1,727
North End, Croydon	1,667
High Street, Thornton Heath	1,655
London Road, Croydon Nz	1,446
Wellesley Road, Croydon	1,410
Biggin Way, SE19	1,347
Little Roke Road, Kenley	1,190
Beaumont Road, SE19	1,149
Church St, Croydon	1,139
Montpelier Road, Purley	1,138
Scarbrook Road, Croydon	1,129
Bedford Park, Croydon	1,085
High Street, Croydon	996
South End, Croydon	928
Lansdowne Road, Croydon	909
London Road, Croydon	877
Canning Road, Croydon	867

Permit Issuance - all categories	
All Zone Permits	156
Business Permits	237
Charity Permits	85
Doctors Permits	26
Housing Estate Residents	552
Housing Estate Visitor Concessionary	9
Housing Estate Visitors	228
Resident 6 Weeks	103
Resident Permits	10,675
Staff Permits	1,442
Surface Car Parks Season Ticket	222
Trader Permits	9
Visitors - Central Zone Only	88

Financial information 2020/21

Parking account as required by S.55 of the Road Traffic Regulation Act 1984 (as amended)

	2020-21	2020-21
	£	£
Income from Parking	(16,419,125)	
<i>Enforcement - Penalty Charge Notices</i>		(10,471,863)
<i>Paid for Parking</i>		(3,946,263)
<i>Suspensions</i>		(749,610)
<i>Permits and Dispensations</i>		(1,250,258)
<i>Other</i>		(1,132)
Non-Parking income (other)	(37,144)	
Total Parking	<u>(16,456,269)</u>	
Expenditure - within parking	9,208,925	
Adjusted parking expenditure	<u>9,208,925</u>	
(Surplus) / deficit relating to Parking	<u>(7,210,200)</u>	
Wider uses under Section 4		
Expenditure - concessionary fares	15,688,727	
Highways Act	7,117,498	
sub-total	<u>22,806,225</u>	
(Surplus) / deficit		<u>15,596,025</u>