

Statistical Information 2019/20

Parking Services collects statistical information relating to its various functions. The key data for 2019/20 is detailed below

PCN Issued

PCN Issued	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
Higher Level PCN	82,503	1,974	5,585	6,025	56,183	152,270
Lower Level PCN	17,732	7,865	0	0	0	25,597
Total PCN's issued	100,235	9,839	5,585	6,025	56,183	177,867

PCN's paid

PCN's paid	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
PCN's paid at discount	53,707	5,349	3,547	3,936	38,710	105,249
PCN's paid at full rate or higher	12,511	1,189	419	618	4,988	19,725
Total	66218	6538	3966	4554	43698	124,974

Informal representation

Informal representation	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
PCN's against which a informal rep was made	15,498	1,665	N/A	687	N/A	17,850
PCN cancelled as a result of representational of informal challenge (not including 'accept reduced payment')	3,725	642	N/A	36	N/A	4,403
% of PCNs cancelled against total PCNs issued	3.7%	6.5%	N/A	0.6%	N/A	2.5%

Formal representation

Formal representation	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
PCN's against which a formal rep was made	4,968	364	679	193	10,340	16,544
PCN cancelled as a result of representational of formal challenge (not including 'accept reduced payment')	378	46	14	12	359	809
% of PCNs cancelled against total PCNs issued	0.4%	0.5%	0.3%	0.2%	0.6%	0.5%

Appeals

Appeals	On Street & off street	Bus Lane	Moving Taffic	Total
PCN's against which an appeal was made	567	52	485	1,104
PCN's against which an appeal was made & allowed	246	25	135	406
	813	77	620	1,510

Top 30 PCN issuance	
Surrey Street, Croydon	15,309
Addiscombe Road, Croydon	12,347
George Street, Croydon	5,047
Lansdowne Road, Croydon	3,542
North End, Croydon	3,472
High Street, Purley	2,711
High Street, Thornton Heath	2,578
Frith Road, Croydon	2,351
Lower Addiscombe Road, Croydon	2,185
Biggin Way, SE19	2,170
Wellesley Road By Car Park Entrance	2,161
Derby Road, Croydon	2,059
Abingdon Road, SW16	2,030
Wellesley Road, Croydon	1,873
Fell Road, Croydon	1,812
Scarbrook Road, Croydon	1,805
Brading Road, Croydon	1,769
High Street, Croydon	1,713
London Road, Croydon NZ	1,665
London Road, Croydon	1,573
Walpole Road, Croydon	1,516
South End, Croydon	1,510
Spice's Yard Car Park, Croydon	1,390
Bedford Park Croydon	1,312
Lloyd Park Car Park, Croydon	1,245
Kendra Hall Road, South Croydon	1,167
Dingwall Road, Croydon	1,155
Altyre Road, Croydon	1,081
Purley Multi Storey Car Park	1,075
Dinsdale Gardens, SE25	1,073

Permit Issuance - all categories	
All Zone Permits	631
Business Permits	300
Charity Permits	103
Doctors Permits	30
Housing Estate Residents	513
Housing Estate Visitor Concessionary	7
Housing Estate Visitors	241
Resident 6 Weeks	449
Resident Permits	11,683
Staff Permits	1,375
Surface Car Parks Season Ticket	487
Trader Permits	15
Visitors - Central Zone Only	101

Financial information 2019/20

Parking account as required by S.55 of the Road Traffic Regulation Act 1984 (as amended)

	2019-20	2019-20
	£	£
Income from Parking	(20,068,250)	
<i>Enforcement - Penalty Charge Notices</i>		(11,885,234)
<i>Paid for Parking</i>		(6,860,692)
<i>Suspensions</i>		(1,178,642)
<i>Permits and Dispensations</i>		(108,336)
<i>Other</i>		(35,346)
Non-Parking income (other)	(89,844)	
Total Parking	<u>(20,158,094)</u>	
Expenditure - within parking	14,225,177	
Adjusted parking expenditure	<u>14,225,177</u>	
(Surplus) / deficit relating to Parking	<u>(5,843,073)</u>	
Wider uses under Section 4		
Expenditure - concessionary fares	15,711,494	
Highways Act	6,395,728	
sub-total	<u>22,107,222</u>	
(Surplus) / deficit	<u>16,264,149</u>	