

Statistical Information 2019/20

Parking Services collects statistical information relating to its various functions. The key data for 2019/20 is detailed below

PCN Issued

| PCN Issued | On Street | Off Street | CCTV | Bus Lane | Moving Traffic | Total |
|---------------------------|------------------|-------------------|--------------|-----------------|-----------------------|----------------|
| Higher Level PCN | 82,503 | 1,974 | 5,585 | 6,025 | 56,183 | 152,270 |
| Lower Level PCN | 17,732 | 7,865 | 0 | 0 | 0 | 25,597 |
| Total PCN's issued | 100,235 | 9,839 | 5,585 | 6,025 | 56,183 | 177,867 |

PCN's paid

| PCN's paid | On Street | Off Street | CCTV | Bus Lane | Moving Traffic | Total |
|-----------------------------------|------------------|-------------------|-------------|-----------------|-----------------------|----------------|
| PCN's paid at discount | 53,707 | 5,349 | 3,547 | 3,936 | 38,710 | 105,249 |
| PCN's paid at full rate or higher | 12,511 | 1,189 | 419 | 618 | 4,988 | 19,725 |
| Total | 66218 | 6538 | 3966 | 4554 | 43698 | 124,974 |

Informal representation

| Informal representation | On Street | Off Street | CCTV | Bus Lane | Moving Traffic | Total |
|---|------------------|-------------------|-------------|-----------------|-----------------------|---------------|
| PCN's against which a informal rep was made | 15,498 | 1,665 | N/A | 687 | N/A | 17,850 |
| | 3,725 | 642 | N/A | 36 | N/A | |
| % of PCNs cancelled against total | | | | | | 4,403 |
| PCNs issued | 3.7% | 6.5% | N/A | 0.6% | N/A | 2.5% |

Formal representation

| Formal representation | On Street | Off Street | CCTV | Bus Lane | Moving Traffic | Total |
|---|------------------|-------------------|-------------|-----------------|-----------------------|---------------|
| PCN's against which a formal rep was made | 4,968 | 364 | 679 | 193 | 10,340 | 16,544 |
| | 378 | 46 | 14 | 12 | 359 | |
| % of PCNs cancelled against total | | | | | | 809 |
| PCNs issued | 0.4% | 0.5% | 0.3% | 0.2% | 0.6% | 0.5% |

Appeals

| Appeals | On Street & off street | Bus Lane | Moving Traffic | Total |
|--|-----------------------------------|-----------------|-----------------------|--------------|
| PCN's against which an appeal was made | 567 | 52 | 485 | 1,104 |
| | 246 | 25 | 135 | |
| | 813 | 77 | 620 | 1,510 |

Top 30 PCN issuance

| | |
|-------------------------------------|--------|
| Surrey Street, Croydon | 15,309 |
| Addiscombe Road, Croydon | 12,347 |
| George Street, Croydon | 5,047 |
| Lansdowne Road, Croydon | 3,542 |
| North End, Croydon | 3,472 |
| High Street, Purley | 2,711 |
| High Street, Thornton Heath | 2,578 |
| Frith Road, Croydon | 2,351 |
| Lower Addiscombe Road, Croydon | 2,185 |
| Biggin Way, SE19 | 2,170 |
| Wellesley Road By Car Park Entrance | 2,161 |
| Derby Road, Croydon | 2,059 |
| Abingdon Road, SW16 | 2,030 |
| Wellesley Road, Croydon | 1,873 |
| Fell Road, Croydon | 1,812 |
| Scarbrook Road, Croydon | 1,805 |
| Brading Road, Croydon | 1,769 |
| High Street, Croydon | 1,713 |
| London Road, Croydon NZ | 1,665 |
| London Road, Croydon | 1,573 |
| Walpole Road, Croydon | 1,516 |
| South End, Croydon | 1,510 |
| Spice's Yard Car Park, Croydon | 1,390 |
| Bedford Park Croydon | 1,312 |
| Lloyd Park Car Park, Croydon | 1,245 |
| Kendra Hall Road, South Croydon | 1,167 |
| Dingwall Road, Croydon | 1,155 |
| Altyre Road, Croydon | 1,081 |
| Purley Multi Storey Car Park | 1,075 |
| Dinsdale Gardens, SE25 | 1,073 |

Permit Issuance - all categories

| | |
|--------------------------------------|--------|
| All Zone Permits | 631 |
| Business Permits | 300 |
| Charity Permits | 103 |
| Doctors Permits | 30 |
| Housing Estate Residents | 513 |
| Housing Estate Visitor Concessionary | 7 |
| Housing Estate Visitors | 241 |
| Resident 6 Weeks | 449 |
| Resident Permits | 11,683 |
| Staff Permits | 1,375 |
| Surface Car Parks Season Ticket | 487 |
| Trader Permits | 15 |
| Visitors - Central Zone Only | 101 |

Financial information 2019/20

Parking account as required by S.55 of the Road Traffic Regulation Act 1984 (as amended)

| | 2019-20 | 2019-20 |
|--|---------------------------|----------------|
| | £ | £ |
| Income from Parking | (20,068,250) | |
| <i>Enforcement - Penalty Charge Notices</i> | (11,885,234) | |
| <i>Paid for Parking</i> | (6,860,692) | |
| <i>Suspensions</i> | (1,178,642) | |
| <i>Permits and Dispensations</i> | (108,336) | |
| <i>Other</i> | (35,346) | |
| Non-Parking income (other) | (89,844) | |
| Total Parking | (20,158,094) | |
| Expenditure - within parking | 14,225,177 | |
| Adjusted parking expenditure | <u>14,225,177</u> | |
| (Surplus) / deficit relating to Parking | <u>(5,843,073)</u> | |
| Wider uses under Section 4 | | |
| Expenditure - concessionary fares | 15,711,494 | |
| Highways Act | 6,395,728 | |
| sub-total | <u>22,107,222</u> | |
| (Surplus) / deficit | <u>16,264,149</u> | |