

**Statistical Information 2024/25**

Parking Services collects statistical information relating to its various functions. The key data for 2024/25 is detailed below

**PCN Issued**

PCN Issued	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Higher Level PCN	89,582	3,214	0	1,561	205,994	300,351
Lower Level PCN	20,527	7,294	0			27,821
<b>Total PCN's issued</b>	<b>110,109</b>	<b>10,508</b>	<b>0</b>	<b>1,561</b>	<b>205,994</b>	<b>328,172</b>

**PCN's paid**

PCN's paid	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
PCN's paid at discount	48,994	4,560	0	1,013	117,300	171,867
PCN's paid at full rate or higher	12,642	1,180	0	154	17,483	31,459
<b>Total</b>	<b>61,636</b>	<b>5,740</b>	<b>0</b>	<b>1,167</b>	<b>134,783</b>	<b>203,326</b>

**Informal representation**

Informal representation	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
PCN's against which a informal rep was made	16,119	1,882	0	169	0	18,170
PCN cancelled as a result of representational of informal challenge (not including 'accept reduced payment')	3,415	535	0	16	0	3,966
<b>% of PCNs cancelled against total PCNs issued</b>	<b>3.1%</b>	<b>5.1%</b>	<b>0.0%</b>	<b>1.0%</b>	<b>0.0%</b>	<b>1.2%</b>

**Formal representation**

Formal representation	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
PCN's against which a formal rep was made	5,899	479	0	64	27,536	33,978
PCN cancelled as a result of representational of formal challenge (not including 'accept reduced payment')	258	21	0	10	482	771
<b>% of PCNs cancelled against total PCNs issued</b>	<b>0.2%</b>	<b>0.2%</b>	<b>0.0%</b>	<b>0.6%</b>	<b>0.2%</b>	<b>0.2%</b>

**Appeals**

Appeals	On Street & off street	Bus Lane	Moving Traffic		Total
PCN's against which an appeal was made	374	9	826		1,209
PCN's against which an appeal was made & allowed	45	3	71		119
	<b>419</b>	<b>12</b>	<b>897</b>		<b>1,328</b>

**Top 30 PCN issuance**

PARSONS MEAD,CROYDON	40,123
ADDISCOMBE ROAD, CROYDON	9,431
HALING ROAD, SOUTH CROYDON	6,000
MONTPELIER ROAD, PURLEY	3,829
SANDOWN ROAD, SE25 -	3,470
KESTON AVENUE,COULSDON	3,416
WINTERBOURNE ROAD,THORNTON HEATH	3,174
CYPRESS ROAD, SE25	3,040
DERBY ROAD,CROYDON	2,688
OAKLEY ROAD, SE25	2,571
THOMSON CRESCENT,CROYDON	2,411
ABINGDON ROAD, SW16	2,305
BRADING ROAD,CROYDON	2,214
HIGH STREET,PURLEY	2,179
BIGGIN WAY, SE19	1,926
WELLESLEY ROAD, CROYDON	1,851
Wellesley Road By Car Park entrance	1,812
SURREY STREET, CROYDON	1,811
CHAPMAN ROAD, CROYDON	1,682
FRITH ROAD, CROYDON	1,589
BEDFORD PARK CROYDON	1,490
FAIRCHILD'S AVENUE,CROYDON	1,471
WALPOLE ROAD, CROYDON	1,418
SCARBROOK ROAD, CROYDON	1,392
LITTLE ROKE ROAD, KENLEY	1,317
LLOYD PARK CAR PARK, CROYDON	1,295
LONDON ROAD, CROYDON NZ	1,203
COLLEGE RD,CROYDON	1,162
Surrey St	1,143
HIGH STREET,CROYDON	1,132

**Permit Issuance - all categories**

Visitors - Central Zone Only	93
Trader Permits	3
Surface Car Parks Season Ticket	306
Staff Permits	1,727
Resident Permits	8,046
Resident 6 Weeks	110
Housing Estate Visitors	224
Housing Estate Visitor Concessionary	4
Housing Estate Residents	466
Healthy Neighbourhood Exemption	196
Doctors Permits	20
Charity Permits	73
Business Permits	225
All Zone Permits	337

**Financial information 2024/25**

Parking account as required by S.55 of the Road Traffic Regulation Act 1984 (as amended)

	<b>2024-25</b>	<b>2024-25</b>
	£	£
Income from Parking	(28,161,546)	
<i>Enforcement - Penalty Charge Notices</i>	<i>(17,998,191)</i>	
<i>Paid for Parking</i>	<i>(6,902,300)</i>	
<i>Suspensions</i>	<i>(706,972)</i>	
<i>Permits and Dispensations</i>	<i>(2,547,037)</i>	
<i>Other</i>	<i>(7,045)</i>	
Recharges to capital	(8,250)	
Non-Parking income (other)	(53,302)	
<b>Total Parking</b>	<b><u>(28,223,098)</u></b>	
Expenditure - within parking	10,470,825	
Adjusted parking expenditure	<u>10,470,825</u>	
<b>(Surplus) / deficit relating to Parking</b>	<b><u>(17,690,721)</u></b>	
Wider uses under Section 4		
Expenditure - concessionary fares	13,020,589	
Highways Act	<u>12,406,495</u>	
sub-total	<u>25,427,084</u>	
<b>(Surplus) / deficit</b>	<b><u>7,736,362</u></b>	