

**APPLICATION TO VARY A PREMISES LICENCE TO BE GRANTED**  
**UNDER THE LICENSING ACT 2003**

**If you wish to make any representations in relation to this application, please do so in writing before midnight on Wednesday 18<sup>th</sup> February 2026 to the following address:**

**London Borough of Croydon  
Sustainable Communities Department, Licensing Team,  
3rd Floor, Zone B  
Bernard Weatherill House  
8 Mint Walk  
Croydon, CR0 1EA  
Or By Email to: [licensing@croydon.gov.uk](mailto:licensing@croydon.gov.uk)**

**It is an offence to knowingly or recklessly make a false statement in connection with an application. The maximum fine on summary conviction for such an offence is unlimited.**

## Vary a Premises Licence

### Review

Please review the details to below to ensure they are correct before proceeding. If the details shown are not correct, click previous to enter the correct licence number.

Current Licence number

22/03377/MVPREM

Current Premises address

22 Hesterman Way Croydon CR0 4YA

### Premises Details

Premises Licence Number \*

22/03377/MVPREM

Business/Premises Name \*

McDonald's

Premises Address \*

22 Hesterman Way Croydon CR0 4YA

Telephone Number at Premises (if any)

Non-domestic rateable value of premises. \*

£ 193000

### Variation

Do you want the proposed variation to take effect as soon as possible? \*

Yes

### Variation

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see Guidance Note 1)\*

No

Briefly describe the nature of the proposed variation. (Please see Guidance Note 2) \*

McDonald's restaurant serving food and non alcoholic drinks.

## Variation

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number.

## Operating Schedule

Complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

Provision of regulated entertainment, late night refreshment or supply of alcohol (please read guidance note 3) \*

a) Plays

b) Films

c) Indoor Sporting Events

d) Boxing or Wrestling

e) Live Music

f) Recorded Music

g) Performances of Dance

h) Anything of a similar description falling under Music or Dance

i) Provision of Late Night Refreshment

j) Supply of Alcohol

No changes to licensable activities being requested

## Type of Variation - i) Provision of Late Night Refreshment

## Type of Variation - i) Provision of Late Night Refreshment

Please select the type of variation that applies to this activity.

\*

[Change an existing Activity](#)

### i) Provision of Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*

Please enter times in 24hr format (HH:MM)

Day \*

Monday

23:00

03:00

### i) Provision of Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*

Please enter times in 24hr format (HH:MM)

Day \*

Tuesday

23:00

03:00

### i) Provision of Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*

Please enter times in 24hr format (HH:MM)

Day \*

Wednesday

23:00

03:00

### i) Provision of Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*

Please enter times in 24hr format (HH:MM)

## i) Provision of Late Night Refreshment Standard Times

Day \*

Thursday

23:00

04:00

## i) Provision of Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Friday

23:00

04:00

## i) Provision of Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Saturday

23:00

04:00

## i) Provision of Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Sunday

23:00

03:00

## i) Provision of Late Night Refreshment

Will the provision of late night refreshment take place indoors or outdoors or both? (please read guidance note 4) \*

Both

Please provide further details. (please read guidance note 5)

The opening hours/hours authorised for late-night refreshment are to remain the same. The variation is to remove the current condition which restricts sales to drive thru only from 23:00 each night (condition 5). If approved, this variation would permit the indoor restaurant to remain open to customers for the licensable hours, enabling both drive thru and indoor service during those times.

State any seasonal variations for the provision of late night refreshment. (please read guidance note 6)

Please state any non-standard timings, where you intend to use the premises for late night refreshment at different times from the Standard days and times listed? (please read guidance note 7)

## Adult Entertainment

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children. (please read guidance note 10)

n/a

## Opening Hours Standard Times Changes

Do you wish to make changes to the standard days and timings that the premises is open to the public? \*

No

## Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

## Opening Hours

State any seasonal variations. (please read guidance note 6)

n/a

## Opening Hours

Please state any Non-standard timings, where you intend the premises to be open to the public at different times from the Standard days and times listed? (please read guidance note 7)

n/a

## Variation

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

I agree to return the original premises licence or the relevant part of the original premises licence: \*

Condition 5- All sales shall be 'Drive Through' only from 2300 hours each night.

Yes

Note: This application cannot be processed until the original licence is received or a statement as to why it cannot be returned has been accepted.

## Licensing Objectives

Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General - all four licensing objectives (b, c, d and e)  
(please read guidance note 11)

As the Premises Licence Holder, we understand that in varying the Premises Licence to allow customer access during the hours for late-night refreshment (removing the drive thru only restriction), we have a duty to the local community and that we continue to protect our staff and customers from danger and harm. We believe that the systems we have in place are robust, thorough and will, as far as reasonably practicable, secure the promotion of the four licensing objectives. We are eager to continue to work in partnership with all responsible authorities to ensure the promotion of the four licensing objectives. We also seek to work with the local communities, whom we serve, in achieving a successful cohesion between our business operations and our neighbours.

b) The prevention of crime and disorder

We continue to work in partnership with the Police to prevent crime and disorder. CCTV We operate a robust CCTV Policy to ensure compliance with Data Protection Legislation and to assist the Police with the prevention and detection of crime. Signage reflecting that CCTV is in operation is displayed at the restaurant. We operate a digital motion activated CCTV system and images are retained on a hard drive system. All CCTV equipment is of a standard suitable to record images of a proper quality, meets the industry standard and has LGC Forensics or Kalagate Certification. As part of the digital system an alarm will sound if the equipment is faulty or not recording, thereby alerting management to the need to intervene. The CCTV system is regularly serviced by qualified maintenance technicians. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 with date and time stamping. Viewing of recordings shall be made available as soon as practicable

## Licensing Objectives

c) Public safety

upon the request of a Responsible Authority. Staffsafe A Staffsafe™ system with both audio and visual monitoring capability is installed in the restaurant. This system, can be activated by either fixed or mobile panic buttons. Once activated the system links the restaurant to an external monitoring centre capable of intervening to resolve crime and disorder issues and/or provide the appropriate advice or instruction to support and protect the restaurant's staff and customers. At this restaurant all shift managers have safety and security training; including Maybo SIA accredited Conflict Management Training. Delivery drivers Staff are trained in the management of delivery drivers and can escalate concerns as required.

We will continue to work in partnership with the local Fire Service and Environmental Health Officer to ensure public safety. Door Supervisors The premises licence holder will carry out risk assessments as to whether or not door supervisors are required and act on the findings of those assessments. General This restaurant has safety systems in place to protect the safety of customers and staff at all times (such as Staffsafe). We work with the local Environmental Health Office and local Fire Service to ensure we are complying, as far as reasonably practicable, with relevant Health and Safety and Fire Safety Legislation. This restaurant is also subject to inspections from our own safety and security teams to ensure our systems are being maintained. All of our restaurant staff receive comprehensive safety training to ensure that safe working methods are adopted and all staff are trained on the restaurant's evacuation procedure in the event of a fire or other dangerous occurrence. This store operates a "No Open Alcohol Containers" policy to prevent persons carrying open alcohol into the in-store area. Promoting safety at night All staff members receive training on workplace violence. Additionally, all managers are trained to identify and address conflict, child sexual exploitation, and modern-day slavery. We strive to ensure that our restaurant is as safe as possible for all customers and staff. Furthermore, this restaurant utilises the Anti-Social Behaviour Workbook from McDonald's Restaurants Limited, which supports Managers in handling incidents and provides guidance on managing anti-social behavior.

d) The prevention of public nuisance

Litter Regular litter patrols are conducted whereby any McDonald's and general litter is collected. We are happy to act on recommendations from the Environmental Health Officer should they feel that we should extend our patrol to a nearby area, as far as this is reasonably practicable. All of McDonald's packaging displays the recycle symbol to encourage our customers to deal with their waste responsibly. Further details regarding McDonald's commitment to reducing waste and litter nuisance can be found at the "Our World" section of the McDonald's website: <https://www.mcdonalds.com/gb/en-gb/our-plan-for-change.html> Noise Where it is practical to do so we put measures in place to limit noise. Our restaurant has self-closing doors and we try to encourage our customers to be

## Licensing Objectives

e) The protection of children from harm

considerate to our neighbours and to limit noise both when ordering their food and on leaving the local area.

We do not anticipate that unaccompanied children will use the restaurant in the extended hour's period covered by this licensing application. We do however take their safety extremely seriously and will continue to employ the same practices to ensure that they are protected from harm at all times when visiting the restaurant.

## Declarations

Declaration Type \*

Sole Applicant - Individual or Other

## Declarations

I have made or enclosed payment of the fee or. I have not made or enclosed payment of the fee because this application has been made in relation to the introduction of the late night levy. I have sent copies of this application and the plan to responsible authorities and others where applicable. I understand I must now advertise my application. I understand I must now return the original premises licence, or relevant part of it or have provided an explanation why I will not be able to do this. I understand that if I do not comply with the above requirements my application will be rejected.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT

Signature/Declaration of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (see Guidance Note 13). If signing/applying on behalf of the applicant, please state your name and in what capacity you are authorised to sign/apply. When submitting an on-line application form the 'Declaration made' checkbox must be selected.

Full Name \*

Lorna Jolly

Date \*

21/01/2026

Capacity \*

Authorised Agent



Declaration made

Do you wish to provide alternative correspondence details? \*

Yes

## Alternative Correspondence Address

This is the address which we shall use to correspond with you about this application.

## Alternative Correspondence Address

Please provide Contact Name (where not previously given) and postal address for correspondence associated with this application (See guidance note 15).

Title \*

Miss

First name \*

Lorna

Surname \*

Jolly

Street address \*

Shoosmiths LLP

Address line 2

Address line 3

Town/City \*

County

Postcode \*

Telephone Number \*

Email Address \*

## Email confirmation

On submission an email confirmation will be sent using the details below

Forename

Lorna

Surname /Company Name

Jolly

Email \*

Telephone