

Croydon Landlord and Property Agents Forum

Braithwaite Hall (Croydon Central Library) Thursday 30 October 2025

Booking Essential

Croydon Council invites you to join the landlord and letting agent forum with a chance to meet and hear from important services.

Our last forum was in June 2025 and was well received. Following the forum on 30 October 2025, the next forum is planned for 7 January 2026.

Presentations

The forums will start at 10.30 am and 1.30 pm with the doors opening 30 minutes before for arrival and registration. Forums may not run if there are insufficient numbers of interested landlords or letting agents.

Spaces are limited.

Sessions	Doors open for arrival & registration	Presentation starts	Advice Tables from	Forum ends at
Forum 1	10.00 am	10.30 am	11.45 am	12.15 pm
Forum 2	1.00 pm	1.30 pm	2.45 pm	3.15 pm

To register your interest for one of the forums please contact the Private Sector Housing Team using the email propertylicensing@croydon.gov.uk by **Monday 27 October 2025**. When responding please indicate your preference by stating forum 1 or forum 2. In the main your first choice will be honoured and an invitation will follow. Please indicate names and email addresses of attendees for registration purposes.

Location: Braithwaite Hall, Croydon Town Hall, Katharine Street, Croydon CR0 1NX. This is part of the Croydon Town Hall building. To get to the Hall please enter the building through the Croydon Main Library.

Timings: Please note the timings so that we operate the forum in a timely manner.

Presentations subject to change:

Agenda

Session 1 – 10.30 am

- Welcome from Nick Gracie-Langrick – Private Sector Housing Manager, Croydon Council – the consultation exercise (selective and additional HMO licensing)
- National Residential Landlords Association (NRLA) - Osai Joseph – update on legislation on Renter Rights' Bill
- Homelessness Prevention and Accommodation procurement – Jackie Walsh and Callum Cumpner-Edwards – will talk about procuring of accommodation to meet the demand from our homeless residents.
- Question and answers time permitting

Session 2 – 1.30 pm

- Welcome from Nick Gracie-Langrick – Private Sector Housing Manager, Croydon Council - the consultation exercise (selective and additional HMO licensing)
- National Residential Landlords Association (NRLA) - Osai Joseph – to talk about update on legislation on Renter Rights' Bill
- Homelessness Prevention and Accommodation procurement – Jackie Walsh and Callum Cumpner-Edwards – will talk about procuring of accommodation to meet the demand from our homeless residents.
- Question and answers time permitting

Advice Stalls

Private Sector Housing including HMOs
National Residential Landlords Association (NRLA)
Croydon Healthy Homes
Housing Needs and Homelessness Procurement team
Homes for Ukraine

Minutes from the meeting

Whilst the forums are not recorded a copy of the presenter's slides if permitted will be available on the Croydon website soon after on this [LINK](#). Alternatively you can access via the Croydon website

<https://www.croydon.gov.uk/housing/landlords/landlord-newsletters-and-landlord-forum>.

Consultation on the proposals to introduce licensing

In our drive to improve the condition and quality of private rented accommodation in Croydon, we would like to hear your views on two new landlord licensing schemes.

If introduced, private landlords would have to meet certain requirements to qualify for a Croydon property licence, such as providing evidence of fire safety and proper tenancy agreements.

Article: <https://news.croydon.gov.uk/have-your-say-on-plans-to-introduce-new-licensing-schemes-for-private-landlords/> Have your say on plans to introduce new licensing schemes for private landlords

The consultation is being run by MEL research, an independent company. Link to consultation questionnaire: <https://melresearch.co.uk/client-pages/croydon-prs-licensing-consultation/>

For information or general feedback: CroydonPRS@melresearch.co.uk

Call before you serve - Free service to help landlords prevent evictions

Croydon Council has launched a new free early-intervention service to help private landlords deal with tenancy issues before they escalate. The service offers landlords practical advice and mediation to help resolve rent arrears or **disputes early, saving** time, legal costs and stress. By supporting landlords to maintain stable tenancies, the service also helps to reduce homelessness in Croydon.

For more information or to make a referral, visit

www.croydon.gov.uk/housing/landlords/call-you-serve.

National Residential Landlords Association

The introduction of the Renters' Rights Bill marks a significant change in the private rental sector, focusing on protecting tenants' rights and enforcing stricter landlord responsibilities. The Bill introduces critical changes, including stronger eviction protections, rent regulation measures, and higher standards for rental property maintenance. For landlords, non-compliance with these new rules can result in legal fines, reputational damage, and loss of rental income. This NRLA Training Academy course will help you understand the Renters' Rights Bill in detail, ensuring you remain compliant and equipped to handle your landlord obligations under the new law.

If you're interested in booking, please click the link below.

<https://www.nrla.org.uk/training-academy/compliance/renters-rights-training>

Osai Joseph, NRLA will be available to offer advice at the October Forum

Croydon Healthy Homes

Croydon Healthy Homes is Croydon Council's in house energy advice service for home owners and private tenants living in the borough. The team can advise landlords and tenants about government grants for domestic energy improvements. It can also advise tenants about using energy efficiently in the homes, including setting heating controls and advise about energy bills and debt issues. www.croydon.gov.uk/energyadvice

Malcolm Bell and Shakiru Pedro, Croydon Council will be available to offer advice at the October Forum

Homes for Ukraine

Croydon Council Homes for Ukraine team continues to require your assistance in securing further private rented sector properties. You will receive a 'Thank you' payment for renting your property directly to guests.

Benefits include:

- The council will support tenants with their rent deposit and first month's rent payment.
- The council will pay every landlord who offers a property for a 24-month period, a one-off payment to house our clients. This payment will depend on the size of the property.
- In addition to this, the council will help the tenant to submit an application for housing support and ask that benefits are paid directly into the landlord's bank account.

If you would like to find out more about the scheme, please email:

homes.ukraine@croydon.gov.uk

Homes for Ukraine and Resettlement Team at Croydon Council will be available to offer advice at the October Forum.

Housing Needs and Homelessness New Procurement Team

Housing Needs has set up a new procurement team with the aim of procuring further accommodation to meet the demand from our homeless residents. (Accommodation includes B&B's, longer-term temporary accommodation, and private rented sector units).

The service would like to develop a strong relationship with private sector landlords, local managing and lettings agents and owners of empty properties to secure use of privately rented properties for households in housing. The service will help:

- Negotiate, prepare, sign off lease/management agreements with various providers for different schemes
- To agree all property rates and prices
- To ensure all properties acquired meet housing standards including the requirements of the housing health and safety rating system.
- To conduct regular inspections with accommodation providers (as and when required)

The procurement team at Croydon Council will be available to offer advice at the October Forum.

London Landlord Accreditation Courses

Over 2000 Croydon landlords and property agents are currently accredited through the London Landlord Accreditation scheme. If you are interested in becoming accredited, you need to attend a full day's training course. There are some online and face to face training courses available.

Face to Face Course dates at Croydon:

Thursday 29 January 2026

Wednesday 25 March 2026

The face to face training sessions are at Croydon Town Hall. They start at 9am and run to 4.30pm. Further information can be found [here](#).

For information about further training sessions, the benefits of being accredited, booking or the scheme please use this link: [LINK](#), alternatively you can access the information on this link: <https://>

<https://www.croydon.gov.uk/housing/landlords/london-landlords-accreditation-scheme-llas>

Changes to the Electrical Installation in the PRS Regulations

The Regulations for the electrical safety standards in the private rented sector came into force on 1 June 2020. The Regulations require landlords to have the electrical installations in their properties inspected and tested by a person who is qualified and competent at least **every 5 years**. It is mandatory for all landlords to ensure an electrical safety check is carried out and a report obtained. Therefore, it is worth for landlords to check whether renewal is due in the coming months.

Please note on 1st November 2025, there will be an introduction of amendments to electrical safety rules for the private rented sector. There will be an introduction of higher fines, landlords will have a defence if a tenant refuses access to the property and local authorities will have a duty to serve remedial notices on landlords where the property is failing EICR safety conditions.

Guidance: <https://www.nrla.org.uk/news/changes-eicr-what-do-i-need-to-know>

Property redress scheme

The property redress scheme is an independent body that handles complaints and disputes between tenants and letting or property management agents. Currently private landlords do not need to register, only letting agents and property management agents are required to join the scheme. However, as part of the proposed Renters Rights Bill it will become mandatory for private landlords to register membership on one of approved schemes. Landlords who fail to join the scheme will face substantial civil penalties.

Guidance: <https://www.gov.uk/government/publications/guide-to-the-renters-rights-bill/guide-to-the-renters-rights-bill>

Private Sector Housing Privacy Notice

The Private Sector Housing Team are updating their privacy notice. If you are interested in providing some feedback please email nick.gracie-langrick@croydon.gov.uk

Unsubscribe

If you no longer want to subscribe to the newsletter, or you would like to receive future newsletters please email propertylicensing@croydon.gov.uk so we can update our records.

Newsletter

This newsletter was produced by the Private Sector Housing Team of Croydon Council on the 22 October 2025. Information was correct at the time of going to print.