Dear resident,

We are writing to provide you with an update about building safety at your block - Malcolm Wicks House.

We have been informed by Legal & General (L&G), owners of The Fold block on the Queens Quarter development, that they have identified a number of building issues in their block.

As a result, L&G has made the decision to vacate their tenants from The Fold and are working with them to find alternative accommodation. This will happen over several months and is to allow for L&G to carry out further investigations of the issues and to start works to fix them.

We want to reassure you that to date, no similar issues have come to light in your block - Malcolm Wicks House, which is owned by the Council. However, to ensure the ongoing safety of our tenants, the building will shortly be undergoing surveys as part of our regular programme of building safety checks.

At this stage, as there are no concerns with your block, you do not need to take any action. We will share further updates once our surveys are complete.

Your safety and wellbeing remain our highest priority. If you have any immediate concerns, please email us at buildingsafety@croydon.gov.uk.

Should you wish to speak to someone directly about anything included in this letter and/ or any issues at Malcolm Wicks House, a drop-in session will be held during week commencing 22 September. Further details about this session will be sent to you by 17 September.

Kind regards,

Building safety team