

Croydon Council – Fact Sheet for residents applying for a Disabled Persons Freedom Pass

Eligibility Criteria – Without Speech

Without Speech – means you cannot communicate verbally in any language.

Also note:

- The Department for Transport had advised this **does not** apply to people who are able to communicate orally but whose speech may be slow or difficult to understand, for example because of a severe stammer.

Evidence you could provide:

- Personal Independence Payment (PIP) award letter – where under “Communicating verbally” your score is 8 points or more.
- If you do not have PIP or do not meet the above criteria – medical evidence would be required to support your application.

Notes on providing evidence to support your application:

Documents supplied must:

- be relevant to the eligibility criteria you are applying under
- show your name and address

For example:

- a letter of diagnosis
- evidence of specialist consultations etc.
- letters from other professionals involved in your care

You can now get access to your medical records by visiting www.nhs.uk/using-the-nhs/about-the-nhs/how-to-get-your-medical-records/

Please do not ask your GP to write a letter on your behalf. We will not be able to consider this. We cannot accept appointment letters as proof, please do not send these.

Other relevant advice:

If you have lost your PIP award notice, the Department for Work and Pensions can provide another copy at: <https://www.gov.uk/disability-benefit-helpline>
Or you can contact:

- via telephone – 0800 121 4433 – Monday to Friday 8 am to 6 pm
- via textphone – 0800 121 4493