

Croydon Council – Fact Sheet for residents applying for a Blue Badge, Disabled Persons Freedom Pass or Disabled Persons Taxi-Card

Eligibility Criteria – Mobility & Walking issues

If you have a disability, or have had an injury, which has a substantial and long-term adverse effect on your ability to walk you may qualify.

If your walking ability is permanently and substantially impaired you may have:

- Personal Independence Payment (PIP) - been awarded 8 or more points for “Moving around”
- Disability Living Allowance (DLA) - been awarded the higher rate for “mobility component”
- Or receive the War Pensioners Mobility Supplement / Armed Forces Independence Payments / Armed Forces Compensation Scheme

If you do not receive any of these benefits, you must supply medical evidence so that your application can be assessed by an independent mobility assessor to determine your entitlement. The medical evidence would need to advise:

- Your need to use a wheelchair / mobility scooter
- Details of walking aids that you need to use (e.g. sticks, crutches, walking frame etc.)
- Conditions or disabilities you have that mean either you cannot walk or find it very difficult to walk
- Other conditions making walking difficult – such conditions may include those:
 - Causing excessive pain
 - affecting your level of breathlessness, balance, coordination, or posture
 - that impact on heart, lungs, or chest

The above list is not exhaustive, but to give an indication around the eligibility criteria.

Evidence you could provide:

- copies of your full award letter. These must be dated within 12 months. If you are not able to find your award letter, please see the section below “Other relevant advice”.
- Medical evidence which you feel will support your case with regards to impairment of your ability to walk. This can be in the form of information from your consultant. We cannot accept letters from your GP as the sole form of medical evidence.

Notes on providing evidence to support your application:

Documents supplied must:

- be relevant to the eligibility criteria you are applying under
- show your name and address

For example:

- a letter of diagnosis
- evidence of specialist consultations etc.
- letters from other professionals involved in your care

You can now get access to your medical records by visiting www.nhs.uk/using-the-nhs/about-the-nhs/how-to-get-your-medical-records/

Please do not ask your GP to write a letter on your behalf. We will not be able to consider this. We cannot accept appointment letters as proof, please do not send these.

Other relevant advice:

PIP

If you have lost your PIP award notice, the Department for Work and Pensions can provide another copy at: <https://www.gov.uk/disability-benefit-helpline>

Or you can contact:

- via telephone – 0800 121 4433 – Monday to Friday 8 am to 6 pm
- via textphone – 0800 121 4493

DLA

If you have lost your HRMCDLA award or updating letter, then you can contact DWP for a current award letter by:

- telephone: 0800121 4600
- textphone: 0800 121 4523
- email at DCPU.Customer-Services@dwp.gov.uk

War Pensions Mobility Supplement / Armed Forces Independence Payment / Armed Forces Compensation Scheme

For information contact Veterans UK - <https://www.gov.uk/guidance/veterans-uk-contact-us>

Email: veterans-uk@mod.gov.uk

Freephone (UK only): 0808 1914 2 18

Telephone (overseas): +44 1253 866 043

Normal Service 8.00 am to 4.00 pm Monday to Friday