



# Your latest consultation update for January 2023

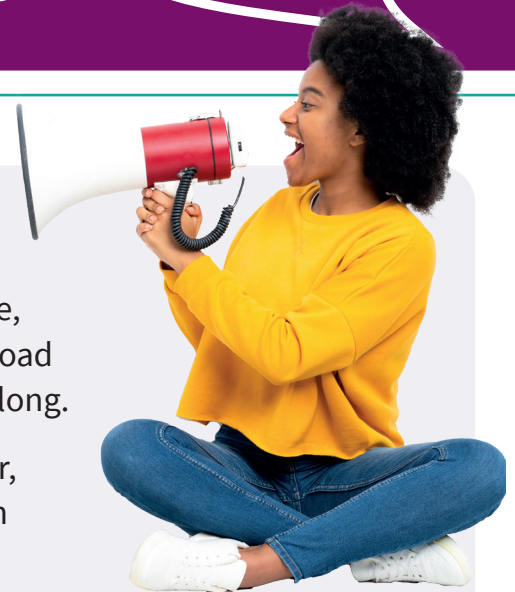
## DEAR RESIDENT

This week the first formal consultation drop-in event took place, allowing residents to influence the future of homes in Regina Road and the surrounding area. Thank you to everyone who came along.

Many of you have started to complete the survey. As a reminder, this opportunity to take part in the formal consultation ends on **Thursday, 26 January 2023**.

To ensure your views are added to those of other residents, please complete the official survey. You can find a copy online at [getinvolved.croydon.gov.uk/regina-road-residents-survey](https://getinvolved.croydon.gov.uk/regina-road-residents-survey) or by scanning the **QR code** here with your phone's or tablet's camera. We will also have physical copies of the survey at events.

If you need help completing your survey, or need it in another language please email [reginaroad@croydon.gov.uk](mailto:reginaroad@croydon.gov.uk)



## The first consultation drop-in session took place on **Tuesday, 10 January**.

Nine residents came along to meet the project team and the housing team. They heard about the feedback we've received from you about the estate so far, and your hopes for the future. Council tenancy and repairs officers, and project leads also attended, enabling people to report repairs and any issues.

A second similar consultation drop-in is being held on **Tuesday, 24 January** between 6pm and 8pm. It is open to the whole estate, so please take the opportunity to find out about progress and ask any questions of the team.



## EVENTS REMINDER

Here's the list of events taking place in the coming weeks:

Date & Time	Title	Location	Need to know
Friday 13 January 6pm – 8pm	<b>Refurbishment in tower blocks information session</b>	Flat 62, Regina Rd	In-person information about the current condition of the high-rise blocks.
Saturday 14 January 10am – 1pm	<b>Independent Tenant and Leaseholder Adviser (ITLA) surgery</b>	Flat 62, Regina Rd	A regular drop-in with your Independent Tenant and Leaseholder Adviser. You can pop by to ask questions, pick up a copy of the survey or complete online.
Monday 16 January 6pm – 8pm	<b>Refurbishment in the tower blocks information session</b>	Zoom	Online information session about the current condition of the high-rise blocks. For the log-in information to join this session, please email <a href="mailto:reginaroad@croydon.gov.uk">reginaroad@croydon.gov.uk</a> or call <b>020 8726 6100 ext. 44524</b> .
Tuesday 17 January 6pm – 8pm	<b>Design session -</b>	Stanley Arts Centre	A second session looking at potential designs for the future of the estate. Work directly with the architects to give your views on what any future plans for either refurbishment or demolish and re-build should or shouldn't include. <i>(This session will start promptly at 6pm as there is a presentation at the very beginning. So please do come along in plenty of time to allow for this immediate start.)</i>
Wednesday 18 January 5pm – 8pm	<b>ITLA surgery</b>	Flat 62, Regina Rd	A regular drop-in with your Independent Tenant and Leaseholder Adviser. You can pop by to ask questions, pick up a copy of the survey or complete online.
Thursday 19 January 9.30am – 11.30am	<b>Leaseholder session</b>	Flat 62, Regina Rd	Leaseholder specific information session.
Thursday 19 January 6pm – 8pm	<b>Design session (online)</b>	Zoom	An online session with the architects to shape the potential future plans. For the log-in information to join this session, please email <a href="mailto:reginaroad@croydon.gov.uk">reginaroad@croydon.gov.uk</a> or call <b>020 8726 6100 ext. 44524</b> .
Monday 23 January 6pm – 8pm	<b>Leaseholder session</b>	Zoom	Leaseholder specific information online session. For the log-in information to join this session, please email <a href="mailto:reginaroad@croydon.gov.uk">reginaroad@croydon.gov.uk</a> or call <b>020 8726 6100 ext. 44524</b> .
Tuesday 24 January 6pm – 8pm	<b>Consultation drop-in session</b>	Stanley Arts Centre	This session is for the whole estate. On hand will be the Independent Tenant and Leaseholder Advisers (ITLAs), and architects will be sharing the feedback we've received from you about the estate so far, and your hopes for the future. Council tenancy and repairs officers, and project leads will also be attending. This is your chance to ask any questions of the team, and have your views heard about the future of the estate on a 1-2-1 basis.
Wednesday 25 January 5pm – 8pm	<b>Independent Tenant and Leaseholder Adviser (ITLA) surgery</b>	Flat 62, Regina Rd	A regular drop-in with your Independent Tenant and Leaseholder Adviser. You can pop by to ask questions, pick up a copy of the survey or complete online.

If you have any mobility issues or concerns about childcare when attending events, please do let us know. Contact us on [reginaroad@croydon.gov.uk](mailto:reginaroad@croydon.gov.uk) or call **020 8726 6100 ext. 44524**.

## AN UPDATE FROM ROB

Rob is one of the Independent Tenant and Leaseholder Advisers (ITLAs), who are independent from the council. His role is to make sure you understand the options available and to support you to give your views on the consultation.



Rob has held several drop-ins (many more are planned – see the events table) for residents to ask questions and complete the survey. Tenants attending those have discussed issues with repairs, concerns about trust with the council and asked questions to help them to understand what the tenant offer means for them and their families. Rob and his fellow ITLA Christine have met with some of the Leaseholders on the estate as well.

Rob said: **“We are here to help and are independent from the council. Please do contact us if you’ve any questions about the consultation or tenant or leaseholder offers.”**

**Rob Lantsbury: 07961 532 761** or email **rob.lantsbury@publicvoice.london**

**Christine Searle: 07764 421 981** or email **christine.searle@publicvoice.london**

**Public Voice freephone: 0800 169 8677** or email **info@publicvoice.london**

You can also write to **Public Voice** at:

Public Voice CIC, Tottenham Town Hall, Town Hall Approach Road, London N15 4RX





## OUTREACH UPDATE

As well as holding events for you to attend, the consultation team is also heading out to you.

We've been visiting homes and so far have been about to speak with around 65% of the households across the estate. By coming to you, we hope it makes it easier for you to have your voice heard.

The outreach team will be next out and about door-knocking on the estate on **Saturday, 14 January** between 10am and 3pm.



**Please do still complete the survey on the website**  
[getinvolved.croydon.gov.uk/regina-road-residents-survey](https://getinvolved.croydon.gov.uk/regina-road-residents-survey)



## UNDERSTANDING COMMUNICATIONS

If you, a family member, or neighbour would like us to provide communication materials in community languages, large print or audio format, please contact the team on [reginaroad@croydon.gov.uk](mailto:reginaroad@croydon.gov.uk) or call **020 8726 6100 ext. 44524**.