

Final Internal Audit Report Thornton Heath Nursery School January 2021

Distribution: Head of Nursery

Executive Principal
Chair of Governors

Executive Director, Children, Families and Education (Final Only)

Director of Finance, Investment and Risk and (Final Only)

Director of Education and Youth Engagement

Assurance Level	Recommendations Made	
No Assurance	Priority 1	2
	Priority 2	10
	Priority 3	2

Confidentiality and Disclosure Clause

This report ("Report") was prepared by Mazars LLP at the request of London Borough of Croydon and terms for the preparation and scope of the Report have been agreed with them. The matters raised in this Report are only those which came to our attention during our internal audit work. Whilst every care has been taken to ensure that the information provided in this Report is as accurate as possible, Internal Audit have only been able to base findings on the information and documentation provided and consequently no complete guarantee can be given that this Report is necessarily a comprehensive statement of all the weaknesses that exist, or of all the improvements that may be required.

The Report was prepared solely for the use and benefit of London Borough of Croydon and to the fullest extent permitted by law Mazars LLP accepts no responsibility and disclaims all liability to any third party who purports to use or rely for any reason whatsoever on the Report, its contents, conclusions, any extract, reinterpretation, amendment and/or modification. Accordingly, any reliance placed on the Report, its contents, conclusions, any extract, reinterpretation, amendment and/or modification by any third party is entirely at their own risk.

Please refer to the Statement of Responsibility in Appendix 3 of this report for further information about responsibilities, limitations and confidentiality.



CROYDON

Executive Summary	Contents Page
1. Introduction	2
2. Key Issues	2
Detailed Report	
Actions and Key Findings/Rationale	4
4. Priority 3 Recommendations	27
Annendices	

- 1. Terms of Reference
- 2. Definitions for Audit Opinions and Recommendations
- 3. Statement of Responsibility





Executive Summary

1. Introduction

- 1.1 Thornton Heath Nursery School provides places for children aged between two and four years old and is a school provided by the London Borough of Croydon which is run on their behalf by the Pegasus Academy Trust. It has an expenditure budget of approximately £0.635M for 2020/21.
- 1.2 The audit was undertaken as part of the agreed Internal Audit Plan for 2020/21 based on a risk assessment. The objectives, approach and scope are contained in the Audit Terms of Reference at Appendix 1.

2. Key Issues

2.1 The responses provided by the School to the draft audit report do not provide assurance that the recommendations raised have been accepted and will be properly addressed. For this reason a 'no' assurance opinion has been given.

Priority 1 Issue

The Governing Body did not hold the minimum required three meetings (face to face or on-line) during the 2019/20 school year. (**Recommendation 1**)

Sample testing of 13 transactions found that none of the invoices had been appropriately approved for payment by an identified officer. (**Recommendation 10**)

Priority 2 Issues

The School's Finance Policy and Procedure, which includes the scheme of financial delegation, has not been reviewed in the last 12 months as required. (Recommendation 2)

The School's 2019/20 completed SFVS self-assessment, although signed by the Chair of Governors, has not been formally agreed by the full Governing Body as required. (Recommendation 3)

The School's 2019/20 annual budget, although signed by the Chair of Governors, had not been formally agreed by the full Governing Body as required. (**Recommendation** 4)

Monthly budget monitoring was not being conducted. (Recommendation 5)

Examination of the Single Central Record found the Disclosure Barring Service (DBS) checks for four governors were last renewed over three years ago. (Recommendation 6)

The Schools Pay Policy had not been formally reviewed and agreed by the full Governing Body in the last 12 months as required. (**Recommendation 7**).





Sample testing of the records for three new starters found that evidence of 'right to work' checks was not being maintained as required. (**Recommendation 8**)

Sample testing of 13 non-pay expenditure transactions found three cases where the orders were dated after the corresponding invoices. (**Recommendation 9**)

Sample testing of 13 non-pay expenditure transactions found five cases where there was no goods received/services check evidenced. (**Recommendation 11**)

Examination of the procurement card documentation provided for the period 3 June to 3 October 2020 found that there was no evidence of any reconciliations being conducted. (Recommendation 12)

Priority 3 recommendations are included under item 4 below.

Acknowledgement

We would like to thank the following members of staff for their time and contribution to this audit:

- Head of Nursery
- Executive Principal
- Finance Officer





Detailed Report

3. Actions and Key Findings/Rationale

Audit Area: Governance and Leadership

Priority	Recommendation 1	Detailed Finding/Rationale
1	1 The Governing Body must ensure that it	Expected Control
	meets at least three times every school year.	The School Governance (Roles, Procedures and Allowances) (England) Regulations 2013 paragraph 13 (1) details that, 'The governing body must hold at least three meetings in every school year.'
		The Department for Education update in June 2020 'School governance: coronavirus (COVID-19)' highlights that, 'governing and trust boards will need to be aware of the operational decisions being taken by the school or trust's senior leaders, and should be assured that an adequate risk assessment has been conducted, and that protective measures are in place to reduce risks to children and staff and details that, 'whilst social distancing rules remain, boards should adopt alternative arrangements for holding meetings, for example, by using video or teleconferencing applications.'
		Issue/Finding
		The Governing Body did not hold the minimum required three meetings (face to face or on-line) during the 2019/20 school year having met on 14 October 2019, 12 February 2020 and 22 October 2020 respectively. As the School does not have any committees in place (other than the Remuneration / Pay Committee) to assist the Governing Body in fulfilling its role, it is even more important that the Governing body meets with sufficient regularity.
		Risk
		The School is in breach of the School Governance (Roles, Procedures and Allowances) (England) Regulations 2013 and there is a risk that the Governing Body is unable to properly fulfil its duties.





Management Response	Agreed/Disagreed	Responsible Officer	Deadline
Meeting was scheduled for 22 nd April 2020 (minuted in Feb 2020) but did not go ahead because of the national lockdown (March 2020). Under normal circumstances THNS holds 4 meetings a year.	Unfair judgement with no allowance for COVID19 pandemic	Chair of Governors	Immediately

Audit comment

As highlighted in the detailed finding above, this is a regulatory requirement. Furthermore, Department for Education guidance relating to COVID-19 has emphasised the need for Governing body meetings during this period, which can be held on-line.





Priority	Recommendation 2	Detailed Finding/Rationale		
2	The Governing Body should formally review the School's Finance Policy and Procedure (and the scheme of financial delegation contained within it). The School's Finance Policy and Procedure should thereafter be formally reviewed at least annually.	The School Governance (Roles, Procedures and Allowances) (England) Regulations 2013 paragraph 18 details that, '(2) The governing body must review the exercise of functions they have delegated, annually.'		within the Finance Policy and ated September 2020, had not ng Body in the last 12 months. Procedures and Allowances)
Manage	ment Response	Agreed/Disagreed Responsible Officer Deadline		Deadline
	cy was update in September 2020 and it enda item for February 2021 governing eting.	Agreed	Head of Nursery	February 2021





Priority	Recommendation 3	Detailed Finding/Rationale
2	The School's 2019/20 completed SFVS self-assessment should be ratified by the full Governing Body. The Schools SFVS self-assessments for future years must be properly agreed by Governing Body prior to submission to the Council.	Expected Control The Croydon Scheme for Financing Schools details that, 'Governors must demonstrate compliance through the submission of the SFVS assessment form approved by the Full Governing Body and signed by the Chair of Governors. All maintained schools with a delegated budget must submit the form to the local authority before 31st March and annually thereafter.' Issue/Finding
		Although the School's 2019/20 completed SFVS self-assessment was signed by the Chair of Governors and submitted to the Council on 30 March 2020, this was not evidenced as discussed and agreed by the full Governing Body prior to being submitted. The last Governing Body meeting (held on 12 February 2020) prior to the SFVS self-assessment submission date of 31 March 2020 did not discuss the Schools SFVS self-assessment (and the next Governing Body meeting was planned for 22 April 2020.)
		The School explained that the 2019/20 SFVS self-assessment had been agreed via email before being sent to the Council. This e-mail agreement is not; however, valid. Governing Body decisions can only be agreed at properly constituted meetings or via Chair's action (Chairs action allows the Chair of Governors to act on behalf of the full Governing Body on urgent issues, so long as the Chairs action is ratified at the next full Governing Body meeting following that action). There was no evidence of any Chair's action being ratified at the subsequent Governing Body meeting held 22 October 2020 and it is considered that the School's SFVS self-assessment review should have been conducted as normal business and not under urgency.
		Risk Where the School's SFVS self-assessment is not properly considered by the full Governing Body as required, the School is in breach of the Croydon Scheme for Financing Schools and is a risk that the SFVS self-assessment may not be accurately completed or reflect the views of the full Governing Body.





Management Response	Agreed/Disagreed	Responsible Officer	Deadline
The SFVS was on the agenda for the GB meeting February 2020 where it was agreed and minuted that a working party would be formed to complete it. The minutes also state that it was then to be shared with the Chair of Governors. This was then agreed and signed over email.	Disagree	Head of Nursery	February 2021

Audit Comment

As highlighted in the detailed finding above, the full Governing Body is required to approve the Schools completed SFVS self-assessment. The Governing Body can only approve items at formally constituted meetings and not 'over email'. Alternatively the Chair of Governors may act (using Chairs action) on behalf of the full Governing Body on urgent issues, so long as the Chairs action is ratified at the next full Governing Body meeting following that action (this must be minuted).





Audit Area: Budgetary Control & Monitoring

Priority	Recommendation 4	Detailed Finding/Rationale	Detailed Finding/Rationale		
2	Future school budgets should be formally approved by the full Governing Body, and the approval evidenced in meeting minutes, prior to being submitted to the Local Authority by the deadline of 1 May each year.	Expected Control The 'Croydon Scheme for Financing Schools' paragraph 2.3 details that, 'Governing Bodies are responsible for agreeing an income and expenditure plan for the financial year' and that, 'The approved budget is required to be submitted to the Council by 1 May each year.' Issue/Finding It was explained by the Executive Head Teacher that the 2020-21 budget had been approved by the Chair of Governors with the oversight of the Executive Head Teacher. There was; however, no evidence within the Governing Body meeting minutes (either prior to this being signed and submitted to the Council, or subsequently to approve chairs action) of this being submitted to and approved by the full Governing Body as required. Risk Where the budget is not evidenced as approved by the full Governing Body prior to being submitted to the Local Authority, the School is in breach of the 'Croydon Scheme for Financing Schools' and there is a risk that the budget may not be in line with Governing Body expectations.			
Manage	ment Response	Agreed/Disagreed	Responsible Officer	Deadline	
the Chai budget li income a summary held in A was shai and was	inuted in the February 2020 minutes that r of Govs signed off the Q3 annual sting, Q3 virements, Q3 statement of and expenditure, forward planning y 2019-2020. As there was no meeting spril 2020 the Initial Budget Summary red the governing body through email signed off by the Chair of Governors. working budget summary 2020-2021 was	Disagree as approved by email	Head of Nursery	Next Governing Body meeting	





an agenda item for the October 2020 meeting and were subsequently signed off by the Chair of Governors / Executive Headteacher. The DRAFT minutes that were available at the time of the audit have been amended to state this.

Audit Comment

The Governing Body can only approve items at formally constituted meetings and not 'over email'. Alternatively the Chair of Governors may act (using Chairs action) on behalf of the full Governing Body on urgent issues, so long as the Chairs action is ratified at the next full Governing Body meeting following that action (this must be minuted).

The draft minutes of the Governing Body meeting held 22 October 2020 provided make no mention of Chairs Action nor of budget approval.







Priority	Recommendation 5	Detailed Finding/Rationale		
2	Produce monthly budget monitoring reports and have these evidenced as checked by the Head Teacher.	Expected Control		
			toring reports are not produced of due diligence and a risk the	
Management Response Agreed/Disagreed		Agreed/Disagreed	Responsible Officer	Deadline
Clarity needed from auditor as to the term monthly budget monitoring as monthly monitoring reports are only a requirement for deficit schools. The terminology used by the auditor is confusing. JCA: Lisa (financial advisor) believes the auditors might be referring to a cost centre summary report to be printed, analysed and		Disagree	Head of Nursery	Immediately.





signed off by Lisa and Jenette. From now on as part of the monthly visit we will analyse and sign a cost centre summary and sign as requested if this is what the auditor is referring too.

Audit Comment

As highlighted in the detailed finding above, regardless of whether the School is in deficit or not, budget monitoring should occur monthly as part of sound financial management practises.

Budget monitoring is the comparison for each budget heading (income and expenditure) of current income/expenditure and commitments against the budget.





Audit Area: Payroll

Priority	Recommendation 6	Detailed Finding/Rationale
Priority 2	Recommendation 6 The School should renew the identified governor DBS checks as soon as possible. The School should ensure it introduces a procedure to ensure that DBS checks are renewed in a timely manner. In addition the 'Safeguarding Policy' should be reviewed in light of DBS checks only being accurate on the day issued.	Expected Control Disclosure and Barring Service (DBS) checks, a key safeguarding check, are only accurate on the day issued, becoming of date immediately thereafter. Except where the 'DBS Update Service' is in place, all DBS checks (for staff and governors) should be periodically renewed. The Council's policy is to renew all DBS checks every three years. Issue/Finding Examination of the School's Single Central Record established that the DBS checks for four of the Governors were last updated over 3 years ago, as follows: 21 March 2011 (Governor) 10 November 2016 (Governor) 28 November 2017 (Parent Governor) While Covid-19 restrictions are in place the Disclosure and Barring Service has implemented temporary measures whereby documents may be checked remotely via video link. It was also noted that the School's 'Safeguarding Policy' in paragraph 5.6 details that, 'We do not repeat DBS checks once completed, unless there is a break in service of more than three months or we have concerns about a member of staff's suitability to work with children.' This policy needs to be reviewed in light of DBS checks only being accurate on the day issued. Risk
		As DBS checks are only accurate on the day issued (except where the DBS update service is in place), where these are not periodically renewed, there is a risk that the







School will not be aware of changes in circumstances which may result in children being placed at risk.

Management Response	Agreed/Disagreed	Responsible Officer	Deadline
DBS certificates do not have an expiry date (Gov.uk website) There is no statutory requirement to update a DBS every three years. Staff and governors sign a "staff suitability declaration" every 6 months which states "I will also declare any offences and crimes with which I am charged and I understand a new DBS will be undertaken"	Disagree	Head of Nursery	Immediately
As the school is led and managed by Pegasus Academy Trust on behalf of the LA we follow the policies and procedures of the academy and therefore I will not be adjusting the safeguarding policy as it is line with the Pegasus policy.			
The SCR is updated half termly – and a record of changes kept. The parent governor (28 Nov 2017) is no longer a governor and she was removed from the SCR in January 2021. Governor (20 Nov 2016) subscribes to the update service. Governor (30 Sept 2017) has just returned from maternity leave. Governor (21 March 2011) has a DBS from Pegasus Academy Trust and their policy does not require this to be updated every three years.			

Audit Comment

As highlighted in the detailed finding above, DBS checks are only accurate on the day issued (unless the 'DBS Update Service' is in place). A "staff suitability declaration" does not give assurance that offenses and crime are declared.





Priority	Recommendation 7	Detailed Finding/Rationale		
2	The Governing Body should review and approve the Pay Policy at its next meeting. The Pay Policy should be annually reviewed by the Governing Body thereafter.	Expected Control The School Teachers Pay and Conditions document details that, 'All relevant bodies – both governing bodies and LAs where they are the relevant body, including for all unattached teachers – must have a pay policy. This should be linked to the appraisal.		
Manage	ment Response	Agreed/Disagreed	Responsible Officer	Deadline
January are made this had 2020. The audit as policy had Croydon agenda is meeting	policy is already on the agenda for the meeting. Regular policy update checks e against the Croydon Pay Policy and not changed from June 2013 – June he July 2019 policy was submitted for this had been agreed by Govs. A new ad been written to reflect the revised June 2020 document and was an tem for October Governing Body however the Croydon policy was revised October and therefore the THNS policy	Agreed	Head of Nursery	February 2021





has had to be reviewed again before being	
submitted to the Governing Body. It is on the	
agenda for February's meeting.	





Priority	Recommendation 8	Detailed Finding/Rationale	Detailed Finding/Rationale		
2	The School should obtain sight of and retain copies of applicants' original documents to evidence that they have the right to work in the UK. It should also annotate copies retained with the date of the check and that 'the originals were seen'.	work in the UK before employ 1. 'Ask to see the applicant's 2. Check that the document 3. Make and keep copies of Issue/Finding Examination of HR records public right to work in the UR Record, the Single Central evidence or copies of the document Risk Where appropriate evidence government guidelines, there	s are valid with the applicant parties the documents and record the provided for a sample of three K checks were evidenced in Record did not detail what do	resent. In date you made the check'. In new starters confirmed that, the School's Single Central ocuments were seen and no is not retained in line with our a penalty (of up to £20,000)	
Managen	ment Response	Agreed/Disagreed	Responsible Officer	Deadline	
The Head of Nursery sees these documents during the recruitment process and when an application is made for a DBS. On the SCR it is recorded that the original documents have been seen and it is also noted/signed on the staff personnel file which original documents have been seen. I agree that we could write down the passport number / national identity card number		Agree in part	Head of Nursery	Immediately	





etc however in line with our GDPR copies of full documents will not be kept.

Audit Comment

As highlighted in the detailed finding above, the gov.uk website is clear that copies of documents seen when verifying 'right to work' checks must be retained.





Audit Area: Procurement

Priority	Recommendation 9	Detailed Finding/Rationale	Detailed Finding/Rationale	
2	The School should ensure that all purchase orders are appropriately authorised in line with the School's Finance Policy and Procedures before committing to purchases.	Expected Control Section 8.2, 8.4 and 8.6 of the School's Finance Policy and Procedures detail that, 'Official, pre-numbered orders from the FMS system must be used for all goods and services except utilities, rents, rates and petty cash payments. Where urgency requires an oral order, these must be confirmed by a written order' and 'All orders must be signed by a member of staff approved by the Governing Body' and, 'Where an order is placed, the estimated cost must be committed against the appropriate budget allocation so that it features in subsequent budget monitoring.' Issue/Finding Three purchase orders from the sample of 13 non-pay expenditure transactions tested were dated after the corresponding invoice dates. Risk Where purchase orders/internal requisition forms are not raised and authorised prior to purchases being made, there is a risk that the authorisation and commitment processes are by-passed which could result in inappropriate purchases and poor budgetary control.		
Manage	ment Response	Agreed/Disagreed	Responsible Officer	Deadline
(CD) For anoth March (e was late The third (premise coming to	her I issue a yearly PO after the 31st and of financial year) due to lock down I issuing the PO I invoice was send to Peter Hill as manager for PAT) it was delayed in o THNS. Once received I was unable to original PO as it was deleted as part of	Disagree – unable to follow usual processes due to COVID 19 lockdown	Head of Nursery	Immediately





the end of year finance and therefore a new PO had to be created.

From now on I will ensure all POs are signed in accordance to the school finance policy and procedures

Audit Comment

Regardless of COVID-19, prior authorisation should have been sought and evidenced, for example using e-mail.





Priority	Recommendation 10	Detailed Finding/Rationale		
1	All invoices should be approved for payment (in line with the School's Finance Policy and Procedures prior to being paid. Appendix 8 of the Finance Policy and Procedures should be amended to include the approval of invoices prior to these being paid.	Expected Control Section 8.8 of the School's Finance Policy and Procedures details that, 'The Nursery maintains a list of staff authorised to certify invoices for payment.' Issue/Finding Examination of the documentation held for a sample of 13 non-pay expenditure.		
		Where invoices are not certific	ed, there is a risk that inapprop	riate payments may be made.
Managen	nent Response	Agreed/Disagreed	Responsible Officer	Deadline
Each purchase made has at least four different signatures. Two different signatures on the initial requisition form (Head of Nursery & Exec Head) the information is then inputted on FMS and a purchase order is created and signed by finance officer. Invoice is received and payment cheque printed and invoice stamped to show that it matches the payment cheque. Cheque is then signed by two signatories (Head of Nursery and authorised signatory). We consider this to be sufficient and not a control risk, this has never been an issue on previous audits. We note that there is NOW a requirement to certify the invoices and as required we will start to do so.		Disagree that this is a control risk however agree to signing the invoices as suggested	Head of Nursery	Immediately





We will amend the flow diagram in the Finance Policy to include certifying the invoices.

Audit Comment

The invoice approval process is separate to the cheque payment process and therefore the signing of the cheque by two signatories does not constitute invoice approval.





111011110111				
Priority	Recommendation 11	Detailed Finding/Rationale		
2	The School should ensure that all	Expected Control		
	goods and services are checked and that this check is evidenced on either the purchase order, goods received	Section 8.7 of the School's Finance Policy and Procedures details that, 'Payment made promptly against actual invoices (see appendix 8). Checks should always confirm:		
	note (if provided) or the invoice.	a) Receipt of goods or services, cross referenced to the order number.'		
			olicy and Procedures document viving member of staff and pas ms are missing.'	
		Issue/Finding		
		Examination of the documentation held for a sample of 13 non-pay expenditure transactions found that for five of these a goods received check was not evidenced.		
		Risk		
			ceived check is not completed a received the correct goods or	
Manager	ment Response	Agreed/Disagreed	Responsible Officer	Deadline
were can 1 st ace s job repo COVID1	serv and Graham James Building works rried out or completed out of term time, security completed their work however no rt was issued onsite due to their 9 procedures. CD tested the repair and pally the job was completed.	Unfair – during lockdown we were not allowed on site		
report ho	at the end of each visit they produce a owever he did not attend during the n period. Once they had restarted their ed visits they did not complete their usual			





paperwork on site due to their own COVID19 procedures.

Sovereign delayed delivery of the items on order, the item was delivered when a cleaning staff team were on site. No documentation was kept / evident when the front office team came on to the premises the following week. Cleaning team would not have known to look for this documentation on delivery/receipt of goods.

THNS will ensure that all goods/services are received and checked / signed off accordingly.

Audit Comment

Invoices should not be paid unless delivery of the goods or services (to the required quantity, quality, etc.) is confirmed. This is regardless of whether lockdown was in place or not.





Audit Area: Banking

Priority	Recommendation 12	Detailed Finding/Rationale		
2	The School should ensure that monthly procurement card reconciliations are conducted and evidenced in line with the Schools Finance Policy and Procedures.	Expected Control The School's Finance Policy and Procedures details that, '13.4 Procurement card reconciliation. At the end of each month, the procurement card holder will pass the assembled transaction list for the month to the Nursery's procurement cards co-ordinator (Admin Officer) who, with the assistance of the financial advisor as required will reconcile with the charge issued by the bank and initiate any investigations as are necessary.' Issue/Finding Examination of the procurement card documentation provided for the period 3 June to 3 October 2020 found that there was no evidence of procurement card reconciliations being done. Risk Where procurement card reconciliations are not evidenced, there is a risk that these have not been conducted and that errors or omissions may have occurred.		
Manage	ment Response	Agreed/Disagreed	Responsible Officer	Deadline
monthly journal e Clarity is referring this is be time. JC	A) reconciles the procurement card on a basis, the evidence of this shows as a very month on the bank statement. needed from the auditors. If they are to a lack of signatures on the paperwork cause we were working remotely at the A will now print and sign the natation and scan it back to CD to be filed.	Disagree		
Audit Co	omment			





A monthly journal does not evidence a reconciliation. Signature on the completed reconciliation will assign responsibility should any errors or omissions be detected.





4. Priority 3 Recommendations

Recommendation	Findings
Area: Governance and Leadership1) The governor's induction pack should be amended to include the latest budget plan for the School.	The School's governors' induction pack shared with us during the review did not include the latest budget plan for the School. Where the governors' induction pack is incomplete, there is a risk that the Governors will not be aware of important aspects of the School and its governance.
Area: Banking2) Unreconciled items older than six months should be investigated and resolved.	Examination of the school's unreconciled items list established that there were two unreconciled items dated more than six months ago. Where there are unreconciled items older than six months, there is a risk, where cheque payments are being made, that these will not be accepted by the bank.



AUDIT TERMS OF REFERENCE Thornton Heath Nursery School – 2020/21

1. INTRODUCTION & BACKGROUND

1.1 This audit was undertaken as part of the Internal Audit Plan for 2020/21, as agreed by the Council's Audit Committee.

2. AUDIT OBJECTIVES AND METHODOLOGY

- 2.1 To provide an independent and objective opinion on the degree to which the Council's internal control environment supports and promotes the achievement of the Council's objectives. The internal control environment comprises the policies, procedures and operations in place to:
 - establish, and monitor the achievement of the service's objectives;
 - identify, assess and manage the risks to achieving the services objectives;
 - facilitate policy and decision making;
 - ensure the economical, effective and efficient use of resources;
 - ensure compliance with established policies (including behavioural and ethical expectations), procedures, laws and regulations;
 - safeguard the service's assets and interests from losses of all kinds, including those arising from fraud, irregularity or corruption; and
 - ensure the integrity and reliability of information, accounts and data, including internal and external reporting and accountability processes.
- 2.2 To confirm that management have controls in place to detect and vigorously, pursue, fraud, corruption, other irregularities, errors and poor value for money.
- 2.3 To confirm that appropriate management action has been taken to implement recommendations for change leading to improvement in performance and/ or control.

3. SCOPE

The audit included the following areas (and number of recommendations made):

	Recommendations Made			
Audit Area	Priority 1 (High)	Priority 2 (Medium)	Priority 3 (Low)	
Governance and Leadership	1	2	1	
Budgetary Control & Monitoring	0	2	0	
Payroll	0	3	0	





	Recommendations Made		
Audit Area	Priority 1 (High)	Priority 2 (Medium)	Priority 3 (Low)
Safeguarding	0	0	0
Procurement	1	2	0
Banking	0	1	1
Information Governance	0	0	0
Health and Safety	0	0	0
Income	0	0	0
Totals	2	10	2





Appendix 2

Definitions for Audit Opinions and Recommendations

In order to assist management in using our reports:

We categorise our **audit assurance opinion** according to our overall assessment of the risk management system, effectiveness of the controls in place and the level of compliance with these controls and the action being taken to remedy significant findings or weaknesses.

Full Assurance	There is a sound system of control designed to achieve the system objectives and the controls are constantly applied.
Substantial Assurance	While there is basically a sound system of control to achieve the system objectives, there are weaknesses in the design or level of non-compliance of the controls which may put this achievement at risk.
Limited Assurance	There are significant weaknesses in key areas of system controls and non-compliance that puts achieving the system objectives at risk,
No Assurance	Controls are non-existent or extremely weak, leaving the system open to the high risk of error, abuse and reputational damage.

Priorities assigned to recommendations are based on the following criteria:

Priority 1 (High)	Fundamental control weaknesses that require immediate attention by management to action and mitigate significant exposure to risk.
Priority 2 (Medium)	Control weakness that still represent an exposure to risk and need to be addressed within a reasonable period.
Priority 3 (Low)	Although control weaknesses are considered to be relatively minor and low risk, still provides an opportunity for improvement. May also apply to areas considered to be of best practice that can improve for example the value for money of the review area.





Appendix 3

Statement of Responsibility

We take responsibility to the London Borough of Croydon for this report which is prepared on the basis of the limitations set out below.

The responsibility for designing and maintaining a sound system of internal control and the prevention and detection of fraud and other irregularities rests with management, with internal audit providing a service to management to enable them to achieve this objective. Specifically, we assess the adequacy and effectiveness of the system of internal control arrangements implemented by management and perform sample testing on those controls in the period under review with a view to providing an opinion on the extent to which risks in this area are managed.

We plan our work in order to ensure that we have a reasonable expectation of detecting significant control weaknesses. However, our procedures alone should not be relied upon to identify all strengths and weaknesses in internal controls, nor relied upon to identify any circumstances of fraud or irregularity. Even sound systems of internal control can only provide reasonable and not absolute assurance and may not be proof against collusive fraud.

The matters raised in this report are only those which came to our attention during the course of our work and are not necessarily a comprehensive statement of all the weaknesses that exist or all improvements that might be made. Recommendations for improvements should be assessed by you for their full impact before they are implemented. The performance of our work is not and should not be taken as a substitute for management's responsibilities for the application of sound management practices.

This report is confidential and must not be disclosed to any third party or reproduced in whole or in part without our prior written consent. To the fullest extent permitted by law Mazars LLP accepts no responsibility and disclaims all liability to any third party who purports to use or rely for any reason whatsoever on the Report, its contents, conclusions, any extract, reinterpretation amendment and/or modification by any third party is entirely at their own risk.

Registered office: Tower Bridge House, St Katharine's Way, London E1W 1DD, United Kingdom. Registered in England and Wales No 0C308299.

