## **Statistical Information 2016/17**

Parking Services collects statistical information relating to its various functions. The key data for 2016/17 is detailed below

Penalty Charge Notices Issued	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Higher Level Penalty Charge Notices	57,892	2,311	3,382	1,960	23,397	88,942
Lower Level Penalty Charge Notices	18,839	8,214	0	0	0	27,053
Total Penalty Charge Notices Issued	76,731	10,525	3,382	1,960	23,397	115,995

Penalty Charge Notices Paid	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices paid at discount	41,578	5,112	2,425	1,375	16,463	66,953
Penalty Charge Notices paid at full rate or						
higher	10,492	1,333	252	168	2,262	14,507
Total Penalty Charge Notices Paid	52,070	6,445	2,677	1,543	18,725	81,460

Informal Representations	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices against which an						
informal representation was made	12,635	2,337	N/A	240	N/A	15,212
Penalty Charge Notices cancelled as a result						
of informal representation (not including						
'Accept reduced payments')	4,005	1,200	N/A	14	N/A	5,219
% of Penalty Charge Notices cancelled						
against total PCNs issued	5%	11%	N/A	1%	N/A	4%

Formal Representations	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices against which an						
formal representation was made	4,026	424	533	83	4,244	9,310
Penalty Charge Notices cancelled as a result						
of formal representation (not including 'Accept						
reduced payments')	521	62	31	8	268	890
% of Penalty Charge Notices cancelled						
against total PCNs issued	1%	1%	1%	0%	1%	1%

Appeals	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices against which an						
appeal was made	506	64	31	9	242	852
Penalty Charge Notices against which an						
appeal was made and allowed	190	24	8	4	56	282
% of Penalty Charge Notices against						
which an appeal was made and allowed	0.25%	0.23%	0.24%	0.20%	0.24%	0.24%

Top 30 PCN Issuance	
SURREY STREET, CROYDON	9,680
GEORGE STREET, CROYDON	4,762
SOUTH END,CROYDON	2,771
LONDON ROAD,CROYDON	2,619
SCARBROOK ROAD, CROYDON	2,397
NORTH END, CROYDON	2,365
LANSDOWNE ROAD, CROYDON	2,149
HIGH STREET,CROYDON	2,017
LONDON ROAD, CROYDON NZ	1,949
DERBY ROAD,CROYDON	1,945
COOMBE ROAD, CROYDON	1,822
WALPOLE ROAD, CROYDON	1,797
FRITH ROAD, CROYDON	1,726
ANNS PLACE CAR PARK, CROYDON	1,390
PURLEY MULTISTOREY CAR PARK	1,221
SPICE'S YARD CAR PARK, CROYDON	1,208
WANDLE ROAD SURFACE CAR PARK, CROYDON	1,109
ALTYRE ROAD, CROYDON	1,097
FELL ROAD,CROYDON	1,048
WEST CROYDON CAR PARK	957
HIGH STREET,PURLEY	826
WADDON LEISURE CENTRE CAR PARK, CROYDON	816
BEDFORD PARK CROYDON	804
COLLEGE RD,CROYDON	792
ADDISCOMBE ROAD, CROYDON	775
WELLESLEY GROVE, CROYDON	752
RUSSELL HILL PLACE CAR PARK, CR8	746
BRIGHTON ROAD, CROYDON	720
KEELEY ROAD, CROYDON	716
DINGWALL ROAD, CROYDON	693

## **Financial information**

Parking account as required by S.55 of the Road Traffic Regulation Act 1984 (as amended)

ON STREET         Income         2016/2017           Pay & Display / Meters         3,661           Residents and Visitors Permits         783           Business Permits         205           Other Non PCN income         551           PCN income         6,373           Removals income         22           Total Income         11,595           Expenditure         2           Contractors         133           In House Staff         2,284           Premises         28           Supplies         571           Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET         Income           Pay & Display / Meters         1,273           PCN income         548           Removals income         548           Removals income         53           Cottler Non PCN income         53		£000
Pay & Display / Meters       3,661         Residents and Visitors Permits       783         Business Permits       205         Other Non PCN income       551         PCN income       6,373         Removals income       22         Total Income       11,595         Expenditure       133         Contractors       133         In House Staff       2,284         Premises       28         Supplies       571         Transport       64         Third Party       304         Support Services       1,398         Capital Charges       70         Total Expenditure       4,852         On Street Surplus/ Deficit       6,743         OFF STREET       1,273         PCN income       548         Removals income       548         Removals income       548         Season Tickets       1,75         Other Non PCN income       53	ON STREET	
Residents and Visitors Permits         783           Business Permits         205           Other Non PCN income         551           PCN income         6,373           Removals income         22           Total Income         11,595           Expenditure         2           Contractors         133           In House Staff         2,284           Premises         28           Supplies         571           Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET         Income           Pay & Display / Meters         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53	Income	2016/2017
Business Permits         205           Other Non PCN income         551           PCN income         6,373           Removals income         22           Total Income         11,595           Expenditure	Pay & Display / Meters	3,661
Other Non PCN income         551           PCN income         6,373           Removals income         22           Total Income         11,595           Expenditure         Contractors           Contractors         133           In House Staff         2,284           Premises         28           Supplies         571           Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET         Income           Pay & Display / Meters         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53	Residents and Visitors Permits	783
PCN income         6,373           Removals income         22           Total Income         11,595           Expenditure         133           Contractors         133           In House Staff         2,284           Premises         28           Supplies         571           Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET         1ncome           Pay & Display / Meters         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53	Business Permits	205
Removals income         22           Total Income         11,595           Expenditure         133           Contractors         133           In House Staff         2,284           Premises         28           Supplies         571           Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53	Other Non PCN income	551
Expenditure         11,595           Contractors         133           In House Staff         2,284           Premises         28           Supplies         571           Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53	PCN income	6,373
Expenditure           Contractors         133           In House Staff         2,284           Premises         28           Supplies         571           Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET           Income         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53	Removals income	22
Contractors       133         In House Staff       2,284         Premises       28         Supplies       571         Transport       64         Third Party       304         Support Services       1,398         Capital Charges       70         Total Expenditure       4,852         On Street Surplus/ Deficit       6,743         OFF STREET       Income         Pay & Display / Meters       1,273         PCN income       548         Removals income       548         Season Tickets       175         Other Non PCN income       53	Total Income	11,595
Contractors       133         In House Staff       2,284         Premises       28         Supplies       571         Transport       64         Third Party       304         Support Services       1,398         Capital Charges       70         Total Expenditure       4,852         On Street Surplus/ Deficit       6,743         OFF STREET       Income         Pay & Display / Meters       1,273         PCN income       548         Removals income       548         Season Tickets       175         Other Non PCN income       53	Evnanditura	
In House Staff       2,284         Premises       28         Supplies       571         Transport       64         Third Party       304         Support Services       1,398         Capital Charges       70         Total Expenditure       4,852         On Street Surplus/ Deficit       6,743         OFF STREET         Income       1,273         PCN income       548         Removals income       548         Season Tickets       175         Other Non PCN income       53		133
Premises         28           Supplies         571           Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET           Income         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53		
Supplies         571           Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit           6,743           OFF STREET           Income         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53		·
Transport         64           Third Party         304           Support Services         1,398           Capital Charges         70           Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET           Income         Pay & Display / Meters         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53		
Third Party       304         Support Services       1,398         Capital Charges       70         Total Expenditure       4,852         On Street Surplus/ Deficit       6,743         OFF STREET         Income       1,273         PCN income       548         Removals income       548         Season Tickets       175         Other Non PCN income       53		
Support Services       1,398         Capital Charges       70         Total Expenditure       4,852         On Street Surplus/ Deficit       6,743         OFF STREET         Income       1,273         PCN income       548         Removals income       548         Season Tickets       175         Other Non PCN income       53	-	
Capital Charges 70  Total Expenditure 4,852  On Street Surplus/ Deficit 6,743  OFF STREET  Income Pay & Display / Meters 1,273  PCN income 548  Removals income Season Tickets 175  Other Non PCN income 53		
Total Expenditure         4,852           On Street Surplus/ Deficit         6,743           OFF STREET           Income         1,273           Pay & Display / Meters         1,273           PCN income         548           Removals income         52           Season Tickets         175           Other Non PCN income         53		<del>- 1</del>
OFF STREET           Income         1,273           Pay & Display / Meters         1,273           PCN income         548           Removals income         52           Season Tickets         175           Other Non PCN income         53		4,852
OFF STREET           Income         1,273           Pay & Display / Meters         1,273           PCN income         548           Removals income         52           Season Tickets         175           Other Non PCN income         53		
Income         1,273           Pay & Display / Meters         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53	On Street Surplus/ Deficit	6,743
Income         1,273           Pay & Display / Meters         1,273           PCN income         548           Removals income         548           Season Tickets         175           Other Non PCN income         53	OFF STREET	
Pay & Display / Meters       1,273         PCN income       548         Removals income          Season Tickets       175         Other Non PCN income       53		
PCN income         548           Removals income         175           Season Tickets         175           Other Non PCN income         53		1 273
Removals income  Season Tickets  Other Non PCN income  53		
Season Tickets 175 Other Non PCN income 53		340
Other Non PCN income 53		175
	Total Income	2,049

Expenditure	
Contractors	89
In House Staff	716
Premises	196
Supplies	185
Transport	16
Third Party	12
Support Services	683
Capital Charges	107
Total Expenditure	2,004
Off Street Surplus/Deficit	45
TOTAL ON AND OFF STREET	
Income	13,644
Expenditure	6,856
Total Surplus/Deficit	6,788
Total Surplus/Deficit On Street	6,743
Total Surplus/Deficit Off Street	45
Total Transfer	6,788