

BEACON OPEN DAY

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**The Croydon Toolkit
a capacity building and organisational
development framework**

**Presented by Bhupendra Solanki (Croydon
Voluntary Action) and Nero Ughwujabo
(Croydon BME Forum)**



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*Increasing Voluntary
and Community Sector
Service Delivery*

**CROYDON
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What is it?

- organisational health-check for vcOs – an MOT!
- developed by CVA in collaboration with other partners
- toolkit to help evaluate where an org is at, and plan for development

What does the toolkit cover?

6 good practice areas:

1. governance and leadership
2. business planning
3. managing people
4. financial management
5. partnership working
6. monitoring, evaluation and improvement

Why do it?

- recognised by croydon council, croydon strategic partnership
- will be used by council depts in future
- funders and commissioners interested
- objective and independent review
- do it for continuous self-improvement
- great start if no quality assurance system in place

How does the toolkit work?

- 2 aspects – checking and capacity building
- 4 stages:
 1. facilitated self-assessment
 2. report and action plan
 3. implement action plan
 4. evaluation and ‘award’

Who is it for?

- croydon groups
- operating for 6 months+
- providing some services
- willing and committed to develop

What's happened so far?

- pilot through CVA
- being implemented by Croydon BME Forum
- training for council grant / monitoring officers
- waiting list of groups wishing to be MOT'd

To find out more

- bhupendra solanki
croydon voluntary action
tel. 020 8684 3862
bhupendra@cvalive.org.uk

- nero ughwujabo
croydon bme forum
tel. 020 8239 7298
nero@bmeforum.org

- david freeman
croydon council
tel. 020 8604 7042
david.freeman@croydon.gov.uk

- mashhood ahmed
asian resource centre croydon
tel. 020 8684 3784
arcc@ukgateway.net

Capacity Building in Croydon

the bigger picture...

Bhupendra Solanki and Nero Ughwujabo